



Sudipto Dutta

Date of birth: 02/01/1990 | **Nationality:** Indian | **Gender:** Male | **Phone number:**

(+91) 9686660815 (Mobile) | **Email address:** sudiptodutta01@gmail.com |

Address: 2/54 Viveknagar, 700075, Kolkata, India (Home)

● ABOUT ME

Certified Salesforce.com Senior Developer with a demonstrated history of working in the information technology and services industry. Skilled in Apex Programming, HTML, CSS, JavaScript, SOQL, Salesforce Lightning Framework, SOSL, Einstein Analytics, CI/CD, Integration with SOAP and REST, Vlocity (OmniStudio). Experienced in Financial Service Cloud, Service Cloud, Sales Cloud, Customer Portal using Salesforce CRM. Strong engineering professional with a Bachelor of Technology (B.Tech.)

● WORK EXPERIENCE

02/06/2022 – CURRENT Bangalore, India

SENIOR ASSOCIATE 2 (TECHNICAL TEAM LEAD) PRICEWATERHOUSECOOPERS (PWC)

- Led a team of eight developers, providing guidance, task assignment, and performance feedback, resulting in increased team productivity and successful project deliveries.
- Successfully planned and executed multiple Salesforce projects, including gathering requirements, designing solutions, and creating project plans, resulting in on-time and within-budget deliveries.
- Awarded SF Rockstar of the month in Salesforce practice in PWC.
- Provided technical expertise and leadership to the team, guiding them on best practices, architecture, and design patterns, resulting in high-quality and scalable solutions.
- Developed custom applications, configured Salesforce modules, and integrated external systems, following Salesforce development best practices, resulting in efficient and maintainable code.
- Conducted code reviews to ensure adherence to coding standards, best practices, and maintainability, resulting in improved code quality and reduced technical debt.
- Collaborated with stakeholders, project managers, and business analysts to understand requirements and provide regular project updates, ensuring effective communication and alignment with business goals.
- Mentored and guided team members, fostering their professional growth and enhancing their Salesforce development skills through regular feedback, performance reviews, and training opportunities.
- Troubleshooted and resolved complex technical issues, providing timely support and guidance to team members during development and post-implementation phases.
- Proactively sought opportunities to improve processes, tools, and methodologies, staying updated with the latest Salesforce features, releases, and best practices, resulting in enhanced system performance and efficiency.
- Ensured proper documentation of development processes, system architecture, and solution designs, serving as a valuable reference for the team and future enhancements.

09/12/2018 – 19/05/2022 Bangalore, India

SENIOR CONSULTANT ALLSTATE SOLUTIONS PRIVATE LIMITED

- Designed end to end solutions using Salesforce platform and leading the development team of 5 members.
- Maintained Salesforce best practices and performed application improvements and upgrades for optimal performance.
- Qualified with relevant technical certification e.g. Salesforce Developer/ Advanced Developer / JavaScript Developer.
- Involved in creating Lightning Components and Lightning Pages using LWC and Aura.
- Extensive use of Apex, Triggers, Visualforce Pages, SOQL, SOSL.
- Involved in setting up integrations with SOAP and REST.
- Followed Agile Methodologies and Scrums to deliver Projects without any timeline issues
- Used Github for source code version control.

- Performed mentoring activities for the junior team members.
- Worked with business leaders and the current development team to prepare technical design document and develop enhancements to our current Salesforce.com org.

31/07/2017 – 31/10/2018 Bangalore, India

ASSOCIATE CONSULTANT CAPGEMINI TECHNOLOGY SERVICES INDIA LTD.

- Used APEX Classes, Batch Apex Classes, Triggers and Test Classes.
- Involved in creating Lightning Components and Lightning Pages and used JavaScript for front-end validation.
- Performed major and minor configuration changes according to the requirement of the end users.
- Performed Data Migration activities using Data Loader.
- Used App exchange apps with salesforce as extended functionality like Vlocity.
- Involved in creating integrations with SOAP and REST.
- Implemented Einstein Analytics as a part of business requirement.
- Performed production defect fix and Enhancements raised by end users or clients and determine the root cause of the issue.
- Participation in regular and weekly project status meeting with team members.

12/01/2014 – 31/07/2017 Bangalore, India

APPLICATION DEVELOPER IBM INDIA PVT LTD.

- Developed APEX Classes, Batch Apex Classes, Triggers and Test Classes.
- Customized visualforce page with Visualforce components, CSS, HTML tags and used JavaScript for front-end validation.
- Implemented bulk Update/Insert through Data Loader.
- Involved in creating Roles, Profiles, Permission Sets ,Security and Sharing Rules.
- Involved in creating the Objects, Tabs, Fields, Page Layouts and Record types.
- Involved in creating Assignment Rules, Validation Rules, Page Layouts, Workflows and Approval Process.
- Updating daily status on client calls.

● **EDUCATION AND TRAINING**

31/05/2009 – 31/05/2013 Kolkata, India

BACHELOR OF TECHNOLOGY (B.TECH) IN “ELECTRONICS & COMMUNICATION ENGINEERING”

Institute of Engineering and Management (IEM), Kolkata

● **LANGUAGE SKILLS**

Mother tongue(s): **ENGLISH**

Other language(s):

	UNDERSTANDING		SPEAKING		WRITING
	Listening	Reading	Spoken production	Spoken interaction	
BENGALI	C2	C2	C2	C2	C2

Levels: A1 and A2: Basic user; B1 and B2: Independent user; C1 and C2: Proficient user

● **DIGITAL SKILLS**

Information Processing | Communication presentation skills | Problem Solving | Team-work oriented | Leadership and management skills

● **ADDITIONAL INFORMATION**

CERTIFICATIONS

Accomplished Certifications

Salesforce Certified Platform Developer II
Salesforce Certified JavaScript Developer I

Salesforce Certified Platform Developer I
Salesforce Certified Administrator
Salesforce Certified Platform App Builder
Salesforce Certified Omnistudio Developer
Salesforce Certified Omnistudio Consultant.
Salesforce Financial Service Cloud Accredited Professional

HONOURS AND AWARDS

2019

Capgemini Tech Challenge Winner – Capgemini India

2020

Allstate Hackathon 2020 Winner – Allstate India

2021

Star of the month – Allstate India

2023

Rockstar of the month – PWC