P SUSHMA

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# CAREER OBJECTIVE

Aspiring to pursue career opportunities with an organization of repute and to apply my professional expertise, skills and enthusiasm in a position for the growth of organization as well as to enhance my knowledge on emerging technologies.

**PROFESSIONAL EXPERIENCE**

# Since June'19 with Tata Consultancy Services (TCS) Hyderabad, as System Engineer.

# Project:-

Project : Shell

Role : Administrator

Duration : 1 year

# Create new applications and new modules to establish an information hierarchy.

# Manage users, groups, and roles.

# Personalize and create forms and fields for the various roles and groups to target company requirements.

# Client and Server side scripting ~ UI Policies, Client Scripts, UI Actions, Business Rules.

# Interact with the ServiceNow Knowledge Base for company use.

# Service Catalog items, Email notifications.

# Move data in and out of an instance using update sets, import sets, and transform maps.

# Project:-

Project : HNI Furniture.

Role : Programmer Analyst. Platform used : Infor CPQ .

Duration. : 1year

* Perform rule development, testing and validation using expressions, local and global variables, option lists, matrices and configuration codes.
* Maintain documentation of CPQ as changes and new developments are done.
* Develop, debug and implement new CPQ options/changes in priority order by evaluating and modifying programming logic to include encoding, testing, debugging and documentation.
* Interacting with On-Site Coordinators.

# Dec ’20 - June '21 with Telangana State Innovation Cell (TSIC) Hyderabad, as a Research Intern.

* Worked as Intern Program Coordinator on Rural Innovation Program at TSIC for 6 months.
* Documentation of Rural Innovators innovation.
* Database creation of Fund providers, VC's, Research Institutes, and Market Spaces using Excel.
* Coordinated Rural innovators to register for Schemes provided by State and Central Government.

# IT SKILLS

MS Excel and Internet Applications.

Service Now ITSM implementations

SQL Server Management Studio

SOAP UI

Basic PLSQL.

 **AREAS OF INTEREST**

 Applications and Modules implementation.

 UI Policies

 UI Actions and Data policies.

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| **CERTIFICATION COURSES**  |
| 2020 | MFDM AI Aware Certification - TCS Internal Certification. |
| 2020 | RIO: Softskills for Application Operation Team Members\_Intermediate- TCS Internal Certification. |
|  2019 |  Meta-morph: Business Analysis - Manufacturing - TCS Internal Certification. |
| **SCHOLASTIC**  |
| 2015-2019 | B.E with **Distinction** in Mechanical Engineering from Vasavi College of Engineering, Osmania University. |
| 2013-2015 | Intermediate at Sri Chaitanya Junior Kalashala, Hyderabad with **97.3%** and **4425 rank** in **EAMCET**. |
| 2012-2013 | SSC from Srinivasa Ramanujan Concept School, Hanamkonda, Warangal with **9.3 CGPA**. |
| **ADDITIONAL QUALIFICATION**  |
| 2020 | Fellowship at **Computational Research and Analysis Fellowship (CRAF)** Program conducted by**Publishsutra** in collaboration with **Telangana State Innovation Cell (TSIC**) for 2 months. |
| 2017-2019 | Graduated on **Technology Entrepreneurship Program (TEP**) conducted by **Indian School of Business.** |

# SOFT SKILLS

Good Problem Solving and Analytical Skills. Team Player.

Punctual. Leadership Skills.

# AWARDS & ACHIEVEMENTS

Secured 1st Place in Rural Innovation Program Conducted by CRAF, Publishsutra - 2020.

Received a Token of appreciation from Fit4Life at TCS.

College Girls Volleyball Team Winner for 3 years.

# PERSONAL SNIPPETS

Date of Birth : 3rd April, 1998. Languages Known : English, Telugu,Hindi.