



Sudeepa KO

Nationality: Indian **Date of birth:** 27 Mar 1987 **Gender:** Male

Phone number: (+91) 9743259649 **Email address:** sudeepko@gmail.com

LinkedIn: <https://www.linkedin.com/in/sudeepa-k-o-89024878/>

Home: Bengaluru (India)

ABOUT ME

Modern Workplace and Enterprise Management Professional with 13 years of experience in managing windows systems using SCCM, Intune and Azure Active Directory, with the outlook to modernize the windows 10/11 management with cloud tech implementations & Microsoft recommendations. Highly passionate and focused about keeping up with Microsoft's new solutions around Endpoint management and security.

WORK EXPERIENCE

Senior Technical Consultant

Western Digital [14 Feb 2022 – Current]

City: Bengaluru

Country: India

Website: <https://www.westerndigital.com/>

- Modernizing Windows 10/11 management with cloud based tech adoption.
- Windows Autopilot User Driven Hybrid Azure AD Join.
- Enabled Co-management (Intune) for enhanced management with implementations like Endpoint Analytics, Device Configuration Profiles, Windows Autopatch, Office 365, OneDrive Sync Client channel/policies management, Edge/Chrome/Firefox browser management policies.
- Certificate Deployment using Intune Certificate Connector.
- Windows Autopatch, Delivery Optimization and Microsoft Connected Cache implementation.
- Integrating HP Connect with Intune for BIOS management.
- Migrating Bitlocker management from MBAM (on-prem) to Intune (cloud).
- Account protection policy for Windows Hello for Business (WHfB) and Windows Local Admin Password Solution (LAPS) implementation.
- Compliance Policies to checks like OS Version, Encryption, Defender.
- Extensive knowledge in SCCM for CB Upgrades, OSD, Updates Deployment, Software Distribution, SQL/WQL, CMG,
- Windows Image and Servicing, Co-Management, Cloud Management Gateway.

Technical Consultant

Mindtree Limited [18 May 2015 – 11 Feb 2022]

City: Bengaluru

Country: India

Website: <https://www.ltimindtree.com/>

Microsoft System Center products –Consultant & Architect

- Due-Diligence, Designing, Planning, and Implementing System Center Configuration Manager.
- Experience in gathering the Requirement, creating Architectural designs, Implementation, Pilot testing and migrations.
- Planning System Center Configuration Manager hierarchy and site system roles.
- Creating and managing Boundary Groups across one or more Distribution Points.
- Experience in Operating system deployment, Patch Management and software distribution using SCCM.
- Management of site communications. (Bandwidth, Senders, Secondary Sites, etc.)
- Role-Based Administration: Managing custom roles and security scopes.

- Planning and securing SCCM using security certificates.
- General monitoring of site health via SSRS, log files, and the SCCM console.
- Worked on various other platforms like MS Intune, SCOM, SCEP, Adaptiva, JAMF Casper Suit, Application packaging, MDT, WDS, WSUS, Exchange, O365, MS SQL Server.
- Worked on various IT infrastructure Architecture projects & cross platform migrations such as AD Migration/ Consolidation, Office 365, System center suite.
- Good experience in Win 10 / Win 7 OS Administration, MDT, SCCM reporting, PXE Boot and USMT deployment methodologies (ZTI, LTI).
- Backup and recovery of SCCM CAS, Primary and Secondary sites.
- Overseeing ITIL Process including Asset Management, Service Level Management, Issues Management, Configuration Management, Risk Management, Scope Change Management, Service Now ticketing tool etc.

Co-Management, Cloud Management Gateway & Windows Autopilot in Intune:

- Setting up Configuration Manager Co-management to enroll the existing managed Windows 10 devices into Intune.
- Enroll all existing Windows 10 devices (Laptops and Desktops) to Intune
- Configured Windows 10 compliance policy in Intune and Conditional access to control MFA.
- Configured Cloud Management gateway solution to facilitate windows patching and remote support.
- Configured and Azure Self-Service Password Reset (SSPR) to enable users to change and reset their password through the portal.
- Configured Hybrid Azure AD-join in Controlled validation manner.
- Configuration Manager Co-management to be configured to offload the Windows 10 patching to Intune.
- Configured and enable Cloud Management gateway solution in conjunction with co management solution.
- Configured Client Apps, Office Apps, Device Compliance and Software Update workloads are switched to Intune for co-management.
- Worked on HLD and LLD documentation for Co-management & CMG.
- Windows Autopilot solution enables an IT department to achieve to set up and configure new devices with little to no infrastructure to manage, with a process that is easy and simple.
- Intune can push policies, settings, and configuration to the device, and install Office 365 and other apps without IT ever having to touch the device or apply a custom image to the device.

Software Engineer

Accenture Services Pvt Ltd [20 Jun 2013 – 13 May 2015]

City: Bengaluru

Country: India

Website: <https://www.accenture.com/>

- Experienced in Installation, configuration and administration on Window 2012 & 2008 servers and SCCM 2012 and 2007 platforms and Active Directory, DNS, DHCP. Experience on AD, O365 & SCCM Consolidation / Migration projects from medium to large enterprise customers.
- Experienced in various Migration projects which involved Desktop, AD, MS Exchange, and Skype for Business
- Worked on various IT infrastructure projects & cross platform migrations such as AD & O365 Migration/ Consolidation, Exchange 2013, Office 365, Intune, System center suite.
- Worked on various other platforms like MS Intune, Azure AD, Intune Autopilot, SCOM, SCEP, SCSM, Adaptiva, JAMF Casper Suit, Application packaging, MDT, WDS, WSUS, Exchange, O365, MS SQL Server, My SQL.
- Configuration and administration on Adaptiva one Site including SCCM Policy, all types of Inventory data, Policy Creation and Content Publish.
- Executed various migration projects: SCCM Migration, Microsoft Intune, Active Directory Migrations, Windows Server Migrations, Windows Workstation Migration, Email Migration (MS Exchange to O365)

Software Engineer

Accenture Services Pvt Ltd [30 Dec 2011 – 14 Mar 2013]

City: Bengaluru

Country: India

Worked in Accenture Services Pvt Ltd, Bangalore deputed from PMR Management & Consulting.

Exposure on App Packaging, SCCM 2007 R3, Active Directory, SQL, deploying software packages and OSD Deployment using task sequences, Configuration Manager Feature - Software Distribution, Created packages,

collections, and advertisements for distributions, Operating System Deployment. Windows Patch Management and Active Directory.

Customer Support Engineer

Net Access (India) Ltd [1 Apr 2010 – 28 Dec 2011]

City: Bengaluru

Country: India

Website: <https://digital.netaccess-india.com/>

- Administering in Installation and configuration on Window 2012, 2008 servers and SCCM 2012 and 2007 platforms and AD Environments.
- Administering Windows 2003/2008 Servers running ADS, Exchange server.
- Experienced in various Migration projects which involved Desktop/Laptops, AD, MS Exchange, and Skype for Business
- Configuration and maintenance of DNS service, ADS, IIS, SMTP errors, client errors (Outlook 2003, OWA).
- Installing and configuration of Symantec and E-Scan anti-virus server.
- Provided Hardware and Software upgrades to Servers, workstations and related peripherals attached to the network, evaluate and recommend new hardware and software. Responsibilities for installation of all Servers, Desktops and other hardware components.

EDUCATION AND TRAINING

Bachelor of Engineering

Visvesvaraya Technological University [1 Jul 2004 – 30 Aug 2008]

City: Bengaluru

Country: India

Website: <https://vtu.ac.in/>

Field(s) of study: Information Science and Engineering

Final grade: 62.84%

Microsoft® System Center 2012 Configuration Manager

Microsoft Certification ID: 7271317

Microsoft® System Center 2007 Configuration Manager,

AZ-900 Microsoft Azure Fundamentals

AWS Certified Solutions Architect – Associate

ITIL® 2011 Foundation

LANGUAGE SKILLS

Mother tongue(s): **Kannada**

Other language(s): **English** | **Hindi**

DIGITAL SKILLS

Functional Areas:

IT Consulting and Operations Management

Applications:

SCCM Current Branch / Co-Management / Cloud Management Gateway / Adaptiva / AD Migration & Consolidation / MBAM 2.5 SP1 / ADFS / JAMF Casper Suite / WSUS / WDS / MDT / Group Policy

Operating Systems:

Server OS: Windows 2008/2012/2016/2019 / Operating System: Win 7/8/10/11

Scripting Languages:

PowerShell

Cloud Computing:

Microsoft Intune / Windows Autopilot / Azure AD / Hybrid Azure AD Join / MS SQL Server / AWS Workspace / MDM / MAM / Windows Autopatch / Local Admin Password Solution / Azure SSPR / AD Connect

HONOURS AND AWARDS

Corporate Appreciation:

- Received **Pillar** Award for FY 2015-2020 for 5 consecutive year outstanding performance in Mindtree Limited.
- Received **"Master Mind"**, **"A-Team"** and Spot on Award Multiple times in Mindtree Limited for expert thinking in Technology and for his commitment and dedication in making the project a Success.
- Received **Accenture Celebrates Excellence (ACE)** award for FY14 for Business Operations in Accenture Service Pvt Ltd.
- Travelled to client offices in overseas (**USA, UK, Europe, Singapore, Malaysia, China, Hong Kong, Philippines, Taiwan, Myanmar, South Korea, and Japan**) for consulting activities to assessment, implementation and Migration Activities.

PASSPORT AND VISA:

Passport Number: Z5335051

[DOI: 1 Mar 2019 – DOE: 28 Feb 2029]

USA Visa: US-B1, [DOE: 16 Nov 2027]

JAPAN Business Visa [DOE: 21 Nov 2024]

I hereby confirm that the detail given above is true to the best of my knowledge.

Bengaluru