

Mekhla Sharma

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IMMEDIATE JOINEE

EDUCATION

Lovely Professional University, India

Aug 2011 – Jul 2015

B. Tech in Electronic and Communication Engineering (8.4/10)

TECHNICAL SKILLS

Languages:	JavaScript, C#
Framework & Technologies:	Angular 6, HTML5, CSS
Tools:	Postman, GIT, JIRA, Jenkins, Octopus
Database:	Microsoft SQL server

PROFESSIONAL EXPERIENCE

Software Engineer (Fidelity Information Services)

Nov 2018 – Present

- Actively worked with POs to translate abstract ideas into reusable Angular components as per client requirements.
- Drove initiative of **Angular Upgrade** from 1 to 6 for new features, security issue fixes and performance improvement.
- Collaborated with developers and mentored fresh talent to fast track onboarding and development activities.
- Developed a library of native components to plug into other applications thereby reducing code duplication and effort.

Programmer Analyst (Cognizant Technology Solutions)

Sep 2015 – Nov 2018

- Refactored in-house calendar implementation with an open source library **DevExtreme** for a better user experience and code maintainability.
- Developed a service integration for Microsoft Dynamics 365 in a .NET application which reduced 5-man hours per week.
- Regularly involved in scrum meetings, **architecture design reviews** and grooming story cards in a sprint.
- Developed **user-interactive webpages** to mimic CRM features like phone call activity in native application to reduce multiple site logins.

Internship (HCL)

Jun 2015

- Implemented a POC project to connect a small office site to the Internet in a Packet Tracer simulation.
- Learnt various concepts like Network Topology, Networking Algorithms, Networking Devices, Networking Security, Implementation of a simple LAN and WAN, Securing a particular site from outside, Simple Network Troubleshooting.

ACADEMIC AND PERSONAL PROJECTS

Performance Analysis of CSR

- Developed an application to monitor the performance of a CSR on a live phone call using **sentiment analysis**. Used **Google Speech-to-Text** for data transformation. Used **Scikit-Learn** and **Jupyter** Notebook for creating sentiment analysis model using Random Forest algorithm. **D3.js** and **Freeboard Dashboard** were used to visualize the results of the model against the words used in the conversation to tap CSR performance over a week, month and quarter.

CERTIFICATION

Certified Scrum Master - 1063371

May 2019

Mekhla Sharma
Jammu
18/12/2020