

Krishna Chaitanya R

Assistant Project Manager

9.9 years of industrial experience in the Agile environment.

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Skills

Python Burndown Chart Bug TDD DITA

ISO-13485 Product Strategy VSTS JIRA

Stakeholder Engagement CAPA SDLC IFU

Team Management GitHub User Interface

Project Management Agile Methodology Rally

Team Handling Product Management RCA

Organizations

- **Cyient Limited** (Sep 2019 to till date)
- **Ellucian Higher Education Systems** (April 2019 to Aug 2019)
- **Hewlett Packard Enterprise** (Oct 2017 to Mar 2019)
- **Oracle India Private Limited** (Jul 2015 to Oct 2017)
- **GGG Information Services** (May 2011 to May 2015)

Professional Summary

- Worked on **Customer Lifecycle Management (CLM)** process and Test-driven development (TDD).
- Experienced in **Agile** release management, backlog grooming, retrospection, burn-down & velocity.
- Overall budget, resource and contract management, ensuring successful delivery of all projects across PMO. Handled projects valued more than **\$600k USD**.
- Organize business stakeholders and technology solution teams to scope, plan, track, and report on project deliverables.
- Hands-on experience in **PI** planning, **ART** and **RTE**.
- Provide client with ideas to streamline the newer projects. Worked on **Minimum Viable Product (MVP)**.

Qualification & Certifications

- Completed **PGDM** (Master of Management Services) from ICAFI University.
- Completed mandatory PDU hours for **PMP** certification from PMI.
- Certified **Lean Six Sigma Black Belt** from ISEL.
- Certified **SaFe** agilist from Scaled Agile.
- Certified Professional Life Coach & Guide from Udemy.
- Certified **Life Skills Trainer** from Acharya Nagarjuna University.

Awards

- Received **Star of the Month** from GGS Information Services.
- Received twice **Most Valuable Performer Bronze** from Cyient Limited.

Industry Experience

1. Aerospace
2. Cloud & Storage
3. Medical Technology & Health (MT&H)
4. Education
5. Software & IT
6. Heavy Engineering

VISA

- Holds Business VISA **B1** for United States of America (USA) valid for the next 10 years.

Project Management Experience

- Coach the team in Agile principles and values including self organization and **cross-functionality**.
- Excellence in gathering and understanding requirements of clients & other stakeholders, followed by translation into functional specifications as well as provisioning of suitable software solutions.
- Develops strategies to promote team member adherence to company regulations and performance **goals**.
- Setting out quality standards for various operational areas and ensuring a high-quality customer experience while adhering to the **SLAs** and work processes
- Work with the product manager to plan, **priorities**, develop and deliver product features.
- Adopt a proactive approach to identify project success risks and create and maintain a **risk log** of a project.
- Experience in managing the **25+** members team.
- Proven ability to build, **mentor**, and lead engineering and development teams, enforcing user-centric content strategy.
- Onsite production support experience. Worked with clients from various geographies including **US, Latin America, UK, France, Germany, and Japan**.
- Undertake software projects and **cross-software projects** and organize teams to achieve the goals of software projects.
- Coordinate with TLs/AMs/SMEs/POs and identify the training needs, create **backups** and plan to meet the deadlines.
- Review performance of direct reports and provide training/development opportunities for them.
- Interact with the **Program Managers**/Other stake holders and set the expectations regarding the product deliverables.
- Closely work with the Sr Manager/Vice President to maintain a high level of motivation, positive communication, and professional work environment throughout the department.
- Manage the activities of **night shift teams/On-site** team and overall project responsibility.
- Creation of Standard document format (Template) for aligning all technical or operational **Standard Operating Procedures (SOPs)**.
- Ability to gather information from **Subject Matter Experts (SMEs)** and understand the technicality of any product.
- Rich experience in conducting **Root Cause Analysis** and brainstorming sessions to ensure high-quality output as per the customer/client requirements.