

Ramakrishna Reddy K
WORKATO DEVELOPER

Email: ramakrishna.workato@gmail.com
Mobile: +91-8686555529

Professional Summary:

- Highly motivated and experienced professional with 4.5 year of IT experience working as Workato Integration Engineer.
- Certified as Automation Pro 1, 2&3.
- Hands-on experience on Recipe building & deployment (Recipe life cycle management).
- Good knowledge on platforms like Salesforce & NetSuite.
- Experience in integrating cloud apps, recipe building, API Management.
- Experience working in different data formats, such as XML, CSV and JSON.
- Experience working with team's onsite and offshore.
- Good knowledge on E-commerce platforms like Marketo, Sales force marketing cloud, Sales cloud, Service cloud, Amazon services like S3, Simple Queue Service.

Work Experience:

- Working as a Integration Developer at Ultimus Business Consulting Pvt Ltd. from September 2017 to till date.

Technical Skills:

Integration Tool	Workato
CRM&ERP Tools	Salesforce, Microsoft Dynamics AX & NetSuite

Education:

Completed Master Business Administration in 2013.

Work Summary:

CLIENT NAME : Zendesk

Role : Workato Integration Engineer.

Responsibilities:

- Workato recipe development and life cycle management.
- Design and review of Workato requests for external stakeholder.
- Ensure all documentation has been completed, deployment steps are accurate, and testing has been adequately completed.
- Ingesting the Json files from sFTP to Snowflake.

CLIENT NAME : Edforce

Role : Workato Integration Engineer.

Responsibilities:

- Hands-on experience on Recipe building & deployment.
- Design and review of Workato requests for external stakeholder.
- Worked with Workato in developing business process flows integrating cloud and on premise systems.
- As an Integration Developer, understand the requirement and preparing the design documents.
- Perform the releases for Workato.
- Ensure all documentation has been completed, deployment steps are accurate, and testing has been adequately completed, and execute the releases for the delivery team.
- Workato recipe development and lifecycle management
- Profound knowledge in developing complicated Integration problems using Workato.

CLIENT NAME : Smith & Nephew - Microsoft Dynamics AX

Role : Software Engineer.

Responsibilities:

- Playing the role of lead consultant to meet the project requirements.
- Customizing payroll module as per requirement.
- Preparation of Tech spec and design document.
- Helping the team members in resolving technical issues.
- Code review. • Involved in deployments.
- Involved in data migration using DIXF.
- Development of AX 2012 R3 SSRS Reports.
- Development and in time Delivery of requirements requested.

CLIENT NAME : Nokas- Microsoft Dynamics AX

Role : Software Engineer.

Responsibilities:

- Customization of Standard Tables and Forms.
- Customer specific customization on AR, AP, Inventory and Project modules.
- Customization of forms, classes and tables as per client requirement.
- Analyzing and understanding client requirements.
- Development and in time Delivery of requirements requested
- Involved in Bug Fixing.
- Resolving bug as reported in Bug tracking Tool.
- Faced L1 & L2 Level Bugs.
- Involved in investigating incidents and identifying the root cause.
- Involved in the design, development and implementation of Forms.