Samarth Srivastava

Salesforce Developer

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Summary

Salesforce professional with 4+ years of professional experience delivering innovative CRM solutions. A proven problem solver with abilities in troubleshooting escalated support issues by performing analysis on the root cause and implementing short and long-term solutions.

Technical Skills

Skills: Salesforce Administration, Apex, Java, Lighting Web Component, Salesforce Vlocity, OmniStudio, HTML, CSS, SOQL/SOSL, CRM Analytics, Python

Tools: Software Documentation, Jira, Azure Devops, Bitbucket, VS Code, Data Loader, Salesforce workbench, Service Now

Experience

Salesforce Developer   10/2021 to Present
(Deloitte Consulting USI)

- Created custom buttons, tabs for Visualforce pages, custom objects as per requirement.
- Worked on custom settings, custom Labels, custom metadata types, organization wide defaults, sharing rules, permission sets.
- Created custom Reports and Dashboards for the manager's home page and gave accessibility to dashboards for authorized people as per the business needs.
- Implemented and designed the salesforce security model for client using permission sets, role hierarchy, OWD and profiles.
- Involved in creating and customizing email templates and configuring them to email alerts within the workflow rule for a standard /custom object.
- Designed, developed, and deployed Apex classes, triggers, and batch classes for various functional needs in the application using the VS Code and bitbucket.
- Implemented and designed the transfer scenario using OmniStudio which helped the client save 15 mins for each process.
- Developed custom lightning components to support community application, configured Lightning app builder and created lightning record pages.
- Experienced in creating page layouts, search layouts to organize fields, custom links, related lists and other components.
- Performed various data migration activities using data loader and workbench.

Systems Engineer   04/2021 to 10/2021
(Tata Consultancy Services)

- Created Custom objects, and formula fields as per the business requirements.
- Performed data load using salesforce workbench.
- Developed reports, dashboards, and processes to continuously monitor data quality and integrity.
- Hands on experience in using Change Sets with inbound and Outbound Change sets.
- Coordinate with senior developers to ensure alignment with business requirements, and identify opportunities to enhance the user interface.

Assistant Systems Engineer   06/2019 to 03/2021
(Tata Consultancy Services)

- Created scripts to generate the server health check reports.
- Involved in automation of creation of email accounts and providing access over different mailboxes.
- Automated different tasks to increase the productivity and reduce the resolution time.
- Assisted vendor in the upgradation and migration of different messaging applications.
- Troubleshooting mail flow issues, perform Message tracking, Lotus Notes and MS Lync.
- Provided support in performing patching over different messaging server to reduce the vulnerability.

Certifications

- Salesforce Certified Admin
- Salesforce Platform Developer 1
- Salesforce OmniStudio Developer
- Flosum Certified Professional
- Microsoft Certified Azure Fundamentals