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RUCHIR MEHTA

Scrum Master and Agile Coach



SUMMARY

Certified Professional Scrum Master (**PSM™-II**), Professional Scrum Product Owner (**PSPO™-I**) & Project Management Professional (**PMP®**), with more than 5 years of experience in managing co-located and virtual teams, directing successful digital transformations and adopting and scaling agility across projects with multiple cross-functional teams across geographies using Scrum and other Agile Methodologies. Also, acting as a Lead for SAP with a focus on ABAP and Workflow with more than 9 years of experience including requirement gathering, solution blueprinting, development and maintenance of SAP solutions across functions.

SKILLS

Scrum	● ● ● ● ●
Agile Methodologies	● ● ● ● ●
Project Management	● ● ● ● ●
SAP ABAP	● ● ● ● ●
Leadership	● ● ● ● ●
Communication	● ● ● ● ●

CERTIFICATIONS

- **Professional Scrum Master (PSM™-I, PSM™-II)** by Scrum.org
- **SAFe® 5 Agilist** by Scaled Agile Inc.
- **Professional Scrum Product Owner (PSPO™-I)** by Scrum.org
- **Project Management Professional (PMP®)** by Project Management Institute

EDUCATION

IIMBx, edX Chapter of **Indian Institute of Management, Bangalore (2020)**
MicroMasters® Program in Business Management

Guru Gobind Singh Indraprastha University, Delhi (2007-2011)
Bachelor of Technology (Instrumentation & Control Engineering)

LANGUAGE

- | | |
|-----------|--------|
| ○ English | Fluent |
| ○ Hindi | Native |

WORK EXPERIENCE

TATA CONSULTANCY SERVICES

July 2019 - Present

Designation: Assistant Consultant

Role: Scrum Master & Agile Project Manager

- Acting as a Scrum Master and implementing and scaling agility in multiple cross-functional SAP Teams across geographies using a mix of multiple scaling frameworks like LeSS (Large Scale Scrum), SAFe (Scale Agile Framework), and Nexus by continuous coaching and training individuals and teams in agile principles and practices.
- Acting as an Agile Ninja Coach and helping senior management becoming more agile and participating in the transformation of the organization as a whole.
- Integrating Continuous Integration (CI) and Continuous Delivery (CD) by experimenting and streamlining deployment pipelines.
- Rigorously managing scope through a structured change management process to ensure commitments are achieved within the agreed time, cost, and quality parameters with a focus on delivering the business benefits using agile principles and metrics.
- Managing relationships with clients, product owners, and multiple cross-functional and cross-vendor teams, establishing and facilitating a cadence and removing any impediments and blockers.

ACCENTURE TECHNOLOGIES

Sept 2018 - July 2019

Designation: Application Development Senior Analyst**Role: Scrum Master & SAB ABAP Lead**

- Acted as a Scrum Master and assured Agile is understood and practiced by the team by continuous guidance and mentoring.
- Other Experience includes performance optimization, designing, and implementation of new SAP solutions, building knowledge databases to streamline practices, and filling gaps in the agile framework.
- Ensured that the scrum ceremonies (Sprint Planning, Daily Scrum, Sprint Review, and Sprint Retrospective) are timeboxed and productive.
- Coached the Product Owner on the concept of relative value, value optimization, and various techniques to refine and groom the backlog by assisting the discovery of splicing techniques relevant to SAP objects and solutions.
- Worked as SAP ABAP Team Lead and built self-led teams for Incident Management.
- Brought down daily incident count from 11-12 to 2-3.

HCL TECHNOLOGIES

Oct 2015 - Sept 2018

Designation: Consultant**Role: Scrum Master & SAP ABAP Lead**

- Worked for multiple clients across geographies on a variety of roles including that of an SAP ABAP Tech Lead, A Scrum Master, and an Agile Coach.
- Helped in agile transformation of a legacy-support project team with 8 technical and functional SAP consultants and scaled it across the entire engagement consisting of multiple functional areas with a total of 50+ SAP consultants.
- Established various Key Performance Indicators (KPI) and demonstrated business value to various stakeholders.
- Reduced the enhancement backlog count from 130 to 40 while transitioning from the T&M model to Managed Services.
- Handled shift of service management to the next partner and other closing activities.

TECH MAHINDRA

May 2015 - Oct 2015

Designation: Senior Software Engineer**Role: Senior SAP ABAP & Workflow Consultant**

- Worked on multiple Proofs of Concepts as a senior SAP ABAP and Workflow developer for the BI Perspective on the various case management processes.
- Groomed junior developers to bring them up to speed.

WIPRO TECHNOLOGIES

Feb 2012 - May 2015

Designation: Project Engineer**Role: SAP ABAP & Workflow Consultant**

- Worked on a plethora of projects including Implementation, Rollout, upgrade as well as support projects for clients across geographies.
- Learnt and Implemented SAP RICEFW Technologies and created solutions ranging from simple reports to complex workflows.
- Worked with the Competency of Excellence in creation and delivery of coaching on SAP Workflow as a subject matter expert (SME).

