SUMMARY

Accomplished agile leader with more than 10 years experience successfully managing teams to deliver high customer value in software, platform, and product oriented transformations. Highly skilled at engaging stakeholders and partners (local & international) to delivery timely solutions to complex challenges.

CERTIFICATIONS & SKILLS

Scalable Agile Framework 5.1 Scrum Master (SAFe) Certification | SSGI Six Sigma Green Belt | SAFe Agile Product Owner/Product Manger Certification | Empirical Process | Stakeholder Engagement | Relationship Management | Quality and Process Improvement | ART Management with Kanban | Atlassian; Jira, Miro, Confluence and Slack | Java | Python | Azure DevOps | Clouds | Microsoft SQL Server.

EXPERIENCE

CATHOLIC HEALTH   01/2021 – Present **Agile Scrum Master/Agile Coach**

- Coach teams on the adoption of agile principles and value that make Scrum development / delivery possible
- Provide overall guidance for team to adhere to Agile principles and practices • Work with software developers and team members to continuously improve value delivery • Drive quicker delivery and continuous improvement by utilizing feedback and metrics to identify areas of opportunity
- Facilitate team transparency by escalating impediments and shares progress by the team to the appropriate channels
- Support definition and management of action items, identifying issues and risks, scope adjustment, and identifying tasks necessary to complete planned work
- Support the Product Owner with grooming and maintaining the product backlog • Guide team in self-organization; encourages and motivates team to focus on sprint goals • Support Agile teams & product owners to increase business agility & to maximize value delivery responsibilities for driving business outcomes through multiple iterative deliveries • Measure and baseline Team's performance with proven metrics
- Coach team Program Increment (PI) readiness, ART Sync and Inspect & Adapt

M&T BANK   12/2017 – 01/2021 Agile **Scrum Master/Agile Product Owner**
- Organized and facilitated project planning, daily stand-up meetings, reviews, retrospectives, sprint, release planning, demos, and other Scrum-related meetings
  - Guided and coach development team to self-organize and achieve objectives, without assigning or dictating the work
  - Worked with Product Owner and Development Team to facilitate effective sprints by removing impediments and ensuring that stories are 'sprint ready'
  - Created information and data matrices and reports to help the enterprise understand where we are at, where we are going, and opportunities/tradeoffs for project selection and prioritization
  - Conducted sprint planning, reporting, review and velocity charts, agile estimation, daily scrum, and burn-down

- Tracked and communicate team velocity, sprint, and release progress
- Ensured development teams are practicing the core agile principles of collaboration, prioritization, team accountability, and visibility
- Interfaced with Program Management Office to ensure project goals and requirements are being met
- Worked with clients and internal stakeholders to ensure business requirements are accurately captured and translated into appropriate solutions
- Facilitated internal and external communication across multiple teams to improve transparency, and established information radiator that increased visibility

A&A ASSOCIATES   7/2013 – 11/2017 **Agile Product Manager**

- Ensured the Product Owner is enabled to prioritize and maintain a clear and concise Product Backlog to maximize value
- Supported the Product Owner with understanding and practice agility by leveraging empirical data and iterative delivery
- Ensured the team understands the business case, scope, milestones, sprint goals, and other necessary information to produce the desired business value.
- Coached the team on Agile Principles and the Scrum Framework to enable iterative delivery of value
- Demonstrated servant leadership by putting the needs of the team first, facilitating Scrum ceremonies and removing impediments to help them achieve high performance • Built productive relationships and follows through on commitments to gain trust and respect • Facilitate cross-functional collaboration, effective communication, decision making, and conflict resolution

EDUCATION

Canisius College   2019 Master of Arts in Psychology

University of Ibadan - Nigeria   2013 Bachelor of Arts in Philosophy