

KAPARTHI NIKHIL

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EMPLOYMENT:

Senior Systems Engineer

Infosys

February 2018-Present

Salesforce Project

- Developed a Session Management Application based on the concept of Conference Application on Trailhead.
- It has 4 Objects Session ,Speaker ,Hotel ,Claims and a junction object SessionSpeaker.
- The Speaker object has a visualforce page for creation of new speaker where the picture of the speaker can also be uploaded.
- The Hotel object has a button GetDirection which uses a visualforce page to show the hotel location on google map using google maps api.
- The claims object where the speaker can claim all his expenses has two record types one for sessions in India and the other for sessions in other countries.
- Restful Integration was used to connect the application with an exchange rate application which provides exchange rate and the claims amount is converted to INR automatically in case of sessions happening in other countries.
- The claims object has an approval process where the speaker can submit claims for approval.
- A trigger sends an email to the speaker whenever a session has been assigned to him using default Messaging class and also checks that a speaker is not assigned to multiple sessions happening on the same date.

Infosys Training | February 2018 - July 2018 | Mysore

- Trained in Python, RDBMS.
- Developed an application for restaurant room booking. The purpose of the project is to design an online platform where user can book hotel rooms and taxi. The integration of the application was done by calling the appropriate functions in each module to ensure smooth flow. Concepts of fundamental programming, OOPs & data structures along with DBMS are thoroughly used throughout the project.

American Automobile Association | September 2018 - August 2020

Team Size : 5
Role : Team Member.
Environment : Thousand Eyes and Site scope applications.

Description:

- Monitoring various client devices and network connectivity using Whatsup Gold & Thousand Eyes.
- Checking the Threshold values of servers if any alert is received.

PG & E | September 2020 – Present | Hyderabad

Team Size : 9
Role : Team Member.

Description:

- Monitoring the current environment proactively using monitoring tools and addressing the alerts
- Troubleshooting the critical issues and maintain in meeting the SLA's
- Involved in performance tuning and server related issues

EDUCATION:

Hyderabad	JNTU	September 2013-June 2017
• B.Tech in Civil Engineering, June 2017.		Percentage: 68.9
• Higher Secondary Education, 2013.		Percentage: 94.4
• SSC, 2011.		Percentage: 88.2

TECHNOLOGY STACK:

Salesforce : Apex, Visualforce, Basics of LWC, Lightning Experience.
Programming Languages : C Language, Python, Java.
Scripting Languages : Basics of JavaScript.
Operating System : Windows.
Database : SQL.
Web Technologies : HTML.

SALESFORCE CERTIFICATIONS:

- Salesforce Certified administrator (ADM 201).
- Infosys Certified Salesforce Administrator.
- Completed Journey2Salesforce program on Trailhead.
- Trailhead Badges: 68

SALESFORCE SKILLS:

- Familiar with configuration changes like creating custom fields, Objects, Relationships, Page Layouts, Record Types, Email Template, Workflow Flows, Process Builder and Approval Process, Validation Rules, Report Types and Security Controls, Custom settings.
- Familiar with creating Apex classes, Apex Triggers & Visualforce pages.
- Familiar with Lightning Web Components.
- Lightning Experience