

## ERNEST E ATEM

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### CAREER OBJECTIVE

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Value-driven Certified Scrum Master with over 5 years of experience in coaching and leading Scrum teams in a timely and incremental delivery of value. I have experience and passion for excellence in Scrum Mastery and removal of impediments. Strong facilitation skills in leading the daily scrum, planning meetings, reviews, and retrospectives. Proven ability to build constructive relationships and drive towards alignment and clarity with a variety of stakeholders, such as executives, managers, and subject matter experts. Excellent organizational, analytical, written, and verbal communication skills. Ability to manage and execute on multiple projects simultaneously. Experience with Agile project management tools (Jira, Azure Devops, Confluence) and remote tools (Zoom, Teams). Excellent organizational skills and the ability to work under pressure to balance competing priorities in meeting business deadlines. Deep familiarity and understanding of Agile practices.

### SKILLS

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Scrum Values & Principles, Coaching/Mentoring, Conflict Resolution, Team Empowerment, Backlog Refinement/Grooming, Scaled Agile Framework (SAFe), SDLC, User Story, Sprint Planning, Sprint Review, Sprint Retrospective, Scrum Metrics

Proficient in: Word, Excel, PowerPoint, Outlook, Azure DevOps, JIRA, Zoom, Miro Confluence, Microsoft Teams, SharePoint, WebEx, Skype

### PROFESSIONAL EXPERIENCE

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#### Scrum Master

#### Rocket Mortgage, Phoenix AZ

August 2020 – Present

- Organizing and facilitating sprint planning, daily stand-up, sprint reviews, retrospectives, product backlog refinement and ensuring there's full team engagement.
- Establish cross functional collaborative, supporting environment that led to an increase in high quality value delivered to our customers from 50% to 75%.
- Assisted with multi-site Scale Agile Framework (SAFe) quick start and Release train launches.
- Coached team on making appropriate commitments through story selection, sizing, task definition and participated proactively in developing and maintaining team standards, tools and agile/scrum best practices reducing development time by 35% while maintaining efficiency.
- Promoting and empowering a self-organizing team by shielding the team as necessary to establish a trusting and safe environment for raising problems, defining solutions, and committing to milestone deliveries.
- Monitoring the pulse and moral of the teams, influencing the team spirit and creating excitement around the deliverable.

### **Scrum Master**

**Target, Dallas TX**

**Sep 2016 – August 2020**

- Facilitated daily scrum meetings, Backlog refinement, sprint planning, sprint review, and sprint retrospective.
- Supported and coached the product owner, especially on grooming and maintaining the backlog, resulting in better sprint planning meetings, effective user story sizing and a 35% increase in commitment/reliability statistic.
- Uses agile project management tools to track team adoption and adherence to procedures and best practices.
- Actively seeks and participates in a variety of learning opportunities such as Communities of Practice, conferences, classroom training and independent study to further develop self and community.
- Make sure task boards were being updated to ensure transparency and effective communication.

### **Project Manager**

**3R Technology, Seattle WA**

**May 2015 – June 2016**

- Supervised multiple projects from project start through delivery by prioritizing needs and delegating assignments.
- Gathered, analyzed, translated, and delivered information in clear, concise, and meaningful formats based on specific project/program requirements and according to established project management standards.
- Created and maintained project schedules by managing timelines and making proactive adjustments.
- Oversaw on-boarding and mentorship, planned, and executed meetings and developed project documentation.
- Utilized talents in project management, organization, and time management to successfully juggle simultaneous tasks and clients
- Offered data-driven recommendations aligned with overall company strategies and prioritized process improvement initiatives.
- Promoted project success and team member safety by coordinating proactive and thorough training programs.

## **EDUCATION AND CERTIFICATE**

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### **Certified Scrum Master**

**BSc Management Information Systems**

University of Buea