Iman Kasiri

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Summary

Skilled computer programmer and web developer recently graduated in 'Web and Database Programming' from Vanier College, Montreal with expertise in application development using C#.Net and Java. Experienced in databases (Oracle, MSSQL Server and MySQL) plus web programming in ASP.Net Core, PHP and Java languages. Proven experience developing web applications and network-based windows applications utilizing C# and MSSQL Server. Fast learner, detail oriented, hard worker and equally successful in both team and self-directed settings who is proficient in an array of scripting languages.

Skills

- C#, ASP.NET Core, Java Core, React JS
- Full-stack development
- SQL expert (Oracle, MySQL, MS SQL Server, PL/SQL)
- .NET Framework / Spring Boot
- Web API / MVC
- Knowledge of PHP, Unit Test(JUnit, XUnit)

- HTML/CSS/TS/Bootstrap
- Linux/Windows Server2016, 2012
- Entityframework/Hibernate/JPA
- Customer Support
- Application maintenance
- GIT, Docker

Experience

.NET DEVELOPER | 06/2020

Boulout Technology, Montreal, Canada

- Researching, designing, implementing, and managing software programs
- Troubleshoot and resolve website connectivity and general software issues.
- Writing and implementing efficient code.
- Resolved support tickets that cannot be solved during the initial trouble ticket, in a timely manner.

.NET PROGRAMMER |09/2017 to 05/2020

Refah Gostar, - Isfahan, Iran

- Developed network based automation systems using C#.Net and SQL programming languages. Decreased rework by more than 30% and costs by 15%.
- Coordinated installation of software systems and collaborated with user experience team on design and implementation of new features.
- Programmed applications and tools using object-oriented languages with goals of code abstraction, stability and reuse.
- Reviewed project specifications, identifying and remedying potential issues that could result in development delays.

IT SUPPORT ANALYST | 09/2009 to 10/2017

Refah Gostar, - Isfahan, Iran

- Responsible for establishing a help desk contact with users, record and track incidents and user requests, provide training to new and existing users.
- Installed a domain and migrated all users on to it.
- Automated all internal systems with self-service portals.

ADSL Expert | 06/2008 to 08/2009

Kian Tadbir Espadana, - Isfahan, Iran

- Designed hardware and software failures and resolved technical issues with a 90% success rate.
- Provide support for end users, maintained 95% uptime on all company network.
- Install DSL and ADSL systems.
- Ordered equipment and services for voice, data and cabling.

IT ADMINISTRATOR | 01/2007 to 05/2008

ISTA Computer School, - Isfahan, Iran

- Planned, tested and supported high-availability infrastructures.

- Promoted continuous improvement for IT governance processes.

- Increased system security and performance with proactive changes.

TECHNICAL SUPPORT SPECIALIST |03/2005 to 02/2007

Canaca com Inc. - Isfahan, Iran

- Received inbound tickets from customers to provide support and remotely troubleshoot issues with service, equipment or customer accounts.

- Communicated with customers to identify issues, walk through solutions and initiate corrective actions to restore service and functionality.

- Monitored service orders to completion and closed service tickets.

- Maintained compliance with established and updated policies and procedures with minimal supervision.

Education and Training

Vanier College – Montreal, QC | Associate of Science
Web and Database Programming, 05/2020

Payam e Noor University – Tehran Iran | MBA
Strategic Management, 06/2014

Isfahan University of Technology – Isfahan, Iran | Bachelor of Science   Applied
Mathematics, 06/2007