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NIRA MINNIEFIELD

HIGH PERFORMANCE SENIOR PROGRAM MANAGER

Execution-focused technology executive with more than 25 years of experience leading complex global enterprise technology strategy, operations, initiatives and programs --specializing in Agile, DevOps and End-to-End transformation programs for enterprise-scale firms and global industry leaders.

Key member of Chief Information Officer, Chief Technology Officer and CISO leadership teams. Technology Subject Matter Expert (SME) for DevOps, Agile, Enterprise Operations, Service Delivery, IT Risk, Audit, Governance and Policy.

EXPERIENCE

London Stock Exchange, New York — *Head of Analytics Transformation*
FEB 2021 - PRESENT
- Provide Agile delivery, developmental strategic advisory
- Lead delivery of Global Analytics products, solutions portfolio ($215M)
- Design executive roadmaps based on operational priorities
- Ensure key delivery on SLAs, KPIs and other key success metrics
- Lead technology implementation efforts
- Automate business processes and reduce operational risk
- **Technology Stack:** Agile, PMBOK, ITIL, NIST, KYC, Atlassian, AWS

Serpents & Doves, LLC, New York — *Managing Director*
MAY 2018 - PRESENT (Current Client: The Estee Lauder Companies)
- Private management consulting
- Agile program management, strategy advisor to global clients
- Design executive roadmaps, based on operational priorities --Waterfall to Agile, Ops to DevOps, etc.
- Ensured key vendors deliver on SLAs, KPIs and other key success metrics
- Lead technology implementation efforts, to automate business processes and reduce operational risk
- **Technology Stack:** Agile, PMBOK, ITIL, NIST, KYC, Google Suite, Atlassian, SLAs, KPIs, MSP

McKinsey Investment Office, New York — *Head of Program Delivery, Office of the CTO*
JUNE 2019 - JULY 2020

- Led comprehensive DevOps, Agile, ITIL service delivery transformation program ($160M)
- Managed 60 offshore developers and consultants, 10 FTE resources onsite (24x7 support)

- Hired and mentored client advisory services, infrastructure and application development talent
- Global Technology Steering Committee Chair, managed program budget, risk and status reporting
- Decommissioned legacy tools and renegotiated vendor contracts, resulting in $500k savings
- **Technology Stack:** Agile, ITIL, Azure, C++, Git, ServiceNow, VMWare, Atlassian, AWS

JP Morgan Chase, New York — *Executive Director, Office of the CISO*

MAY 2016 - MAY 2018

- Designed firmwide DevOps transformation program, from charter through execution to BAU ($210M)
- Managed 100+ offshore resources, and 20 onsite FTEs based on ITIL management framework
- Maintained a hybrid Waterfall, and Agile project management office --during the transformation
- Reported to the Global Operating Management Committee, Senior Stakeholders firmwide
- Conducted NIST Cybersecurity assessments, and designed Agile projects around remediation efforts
- **Technology Stack:** Agile, DevOps, Microservices, Docker, Git, AWS, Pivotal Labs, Clarity, ITIL

The Estee Lauder Companies, New York — *Director, Global Technology Operations*

SEPTEMBER 2013 - MAY 2016

- Led end-to-end global digital Agile transformation program ($170M) / US, UK, APAC, EMEA, LATAM
- Designed data strategy program for over 23,000 staff, and more than 20 luxury retail brands
- Global Technology Operations Chair, direct reporting for all regional project managers
- **Technology Stack:** Waterfall, Agile, VMWare, SDLC, Oracle, SAP, Vertex, SAP, PCI, AWS

U.S. Chamber of Commerce, Washington D.C. — *VP, Information Security*
DECEMBER 2012 - SEPTEMBER 2013
- Led comprehensive Cybersecurity, IT Operations service delivery transformation program ($16M)
- Managed 15 offshore developers and consultants, 5 FTE resources onsite (24x7 support)
- Global Technology Steering Committee Chair, managed program budget, risk and status reporting

- Developed data leakage prevention strategy and risk assessment automation programs

UNISYS Corporation, Virginia — *Manager, Enterprise Infrastructure and Risk*
MAY 2005 - DECEMBER 2012
- Services lead, design and rollout of secure electronic messaging platforms for high-profile clients ($3B)
- Managing point of contact for more than 65,000 end users including The White House and US Army
- Design executive roadmaps, based on operational priorities --Waterfall to Agile, Ops to DevOps, etc.

Air University, Alabama — *Director, Information Security, Office of the Comptroller*
SEPTEMBER 2003 - MAY 2005

U.S. Air Force, Republic of Korea — *Active Military Service (TS/SCI, Classified Systems)*
SEPTEMBER 1997 - MARCH 2001

EDUCATION
U.S. Air Force College (CCAF)
SEPTEMBER 1997 - MARCH 2001 / *Classified Information Management, Computer Science*
University of Maryland
AUGUST 2012 - MARCH 2014 / *Bachelor of Science, In Progress / Computer Science, Information Security*
Troy State University
AUGUST 2003 - MARCH 2004 / *Bachelor of Science, Coursework / Computer Science, Information Security*
University of London
PLANNED 2022 / BSc, *Masters of Business Administration, Global Information System*s *Management*