



# PRIYANKA CHAVHAN

## CONTACT

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## PROGRAMMING SKILLS

- LWC
- Apex Classes
- Asynchronous Apex
- Apex Test Classes
- Apex Triggers
- SOQL & SOSL
- Visualforce Pages
- Salesforce Flows
- Workflow Rules
- Process Builder
- Data Import and Export
- HTML
- CSS
- JavaScript

## SALESFORCE CERTIFICATIONS

- **CERTIFICATIONS**
  - **Salesforce Certified Platform Developer I**
  - **Salesforce Certified Administrator.**

## PROFESSIONAL SUMMARY

- Total 4.5 Years of experience in the IT Industry.
- Result-oriented Salesforce Professional having 2 years of experience in Development and 2.5 years in Testing.
- Solid hands-on experience in technical and functional aspects of on-demand CRM Salesforce.com
- Solid hands-on experience in Batch Apex, Schedule Apex, Future Methods, Queueable Apex, etc.
- Hands-on experience in writing queries on data using SOQL and SOSL.
- Solid understanding of Best Practices & Governor limits.
- Solid understanding of Salesforce Security Model and its access levels.
- Hands-on experience in Customizing of Lightning Pages, Apex Triggers, Apex Classes, and Apex Test Classes.
- Hands-on experience in Configuring custom apps, objects, and fields, Master-detail fields, Lookup relationships, page layouts, and record types.
- Hands-on experience in Implementing Workflow Rules, Process Builder, Validation Rules, Formula fields, and Rollup-summary fields.
- Hands-on experience in Importing and Exporting data using Data Import Wizard, and Data Loader.

## WORK EXPERIENCE

**Kcloud Technologies**  
**Oct. 2022 to May 2023**  
**Salesforce Developer**

**Zouka Solutions Pvt. Ltd.**  
**Sep. 2018 to Oct 2022**  
**Software Engineer**

## EDUCATION

### Bachelor of Engineering Computer Science & Engineering

With 8.35 CGPA  
Nagpur University  
Priyadarshini JL College of  
Engineering

## PERSONAL DETAILS

**Date of Birth: 17/05/1997**

**Languages Known:**  
**English, Hindi, Marathi**  
**Nationality: Indian**  
**Marital Status: Single**

## PROFESSIONAL EXPERIENCE HIGHLIGHTS

### AppExchange Product SMSApp

#### Project Description:

The main aim of this project is to create a AppExchange product. So that the users Can send the SMS, MMS directly from the salesforce. It also enables you the 2-way communication calling feature.

#### Responsibilities:

- Involved in the creation of Custom objects, Custom fields, and relationships between the objects
- Worked with Standard objects Accounts, Contacts.
- Involved in the creation of Login flows, page layouts, and Record types
- Worked ON CTI integration.
- Created Lightning Application using Lightning Web component.
- Worked on Salesforce Lightning Design System (SLDS), Lightning App builder.
- Enable Calling feature in SMS App. So that we can directly call to from the Salesforce ecosystem.

### Care Connect

#### Project Description:

Healthcare Patient Portal provides a platform to automate all healthcare activities. It provides health data exchange capabilities. Clinicians get a single, fully integrated view of patients within their own native EHR and workflow. That gives them immediate access to actionable information for better decision-making – and superior care coordination.

#### Responsibilities:

- Customize and personalize Salesforce.com based on requirements.
- Creating Objects and Validation Rules inside Salesforce.com and Mapping them to the existing functionalities and Objects.
- Implemented different Lightning Web Components.
- Maintain and developed the Custom objects, Custom fields, Custom tabs, and Validation rules.
- Customized different page layouts and assigned them to different profile users.
- Creating Workflow Rules, Tasks, Email Alerts, and Components to the needs of the application.
- Involved in creating action components based on client requirements.
- Involved in creating Batch Apex and Scheduling Apex classes.