

Neetu Sharma

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Career Objective:

To secure a challenging position where I can excel myself and utilize my skills and abilities in the field of INFORMATION TECHNOLOGY that offers professional growth while being innovative, creative, and flexible.

KEY SKILLS AND COMPETENCIES

- 5 years of proven experience in **Salesforce testing**.
- Proficient in Salesforce.com Administrative tasks focusing on **creating Custom App, Custom Objects, Fields, Validation Rule, Workflows, Roles, Profile, Users, Page layouts**.
- Having testing experience in **Salesforce classic** and **Lighting experience**.
- Having **Sales cloud and Service cloud** experience in lighting experience.
- Knowledge of writing **SOSL, SOQL** used in Developer console, **Data loader** while performing the **bulk testing**.
- Experience of creating **Reports** and **Dashboards** in Lighting experience.
- Collaborate with Salesforce Development team for integration and end to end testing with Salesforce.
- Knowledge on all phases of Software Test Process includes **Test Planning, Test Design, Test Execution and Test closure**.
- Well acquainted with are development life cycle, **Testing life cycle** and concepts
- Ability to understand Functional Requirements and design documents.
- Hands on experience in **Functional, Regression, Cross-browser, and System testing**.
- Expertise in **Bug Tracking** process, familiar with **Bug Reporting** using Bug Management Tool.
- Good exposure to **Agile Methodology** process.
- Comprehensive understanding of **Database**.
- Executed **API testing** using **POSTMAN**.
- Worked on **AWS** and **Azure** based client applications.
- Actively participating in Defect Review meeting.
- Experience in handling daily and weekly status calls, **Scrum calls, Retro calls, calls with client**, development team, and sending daily and weekly updates to client.

PROJECT TAKEN

Project Name: Centrify

Organization: Bhavna Corp. - Sr. QA Engineer (June-2019 to Present)

Centrify server suite is a multi-tier software solution that enables administrator to centrally manage access to on-premises servers and workstations, mobile devices, and applications across a broad range of platforms. Enable single sign-on and role-based rights for on-site and cloud-based applications. Privileged Access Service includes a privileged identity management service that enables you to manage passwords and account information for systems, domains, databases, services, and secret text strings or files that contain secret information. Centrify cloud-based products and services rely on the connectors you install and configure for your organization. The connector acts as a gateway between internal network and the Centrify cloud-based services you use.

Responsibilities:

- Active Participating into client calls, scum calls and assigning work accordingly with team.

- Involved in Test planning, creating test matrix.
- Create the test plans in Test rail and assigning those to team members and Create report from test rail.
- Creating and updating of test cases in test rail.
- Involved in Functional testing, Regression testing, Cross browser testing, Mobile testing, Database testing, API testing.
- Understanding Requirements, and Bugs logged with JIRA.
- Involved in to assign the bugs with the client to team members also keep tracking JIRA dashboard for bugs and test rail for manual execution.
- Worked as lead of 15 team members for manual execution progress and did manual execution of test cases to back up the team to meet the sprint deadlines.
- Part of QA scrum team to work directly with developer team to test new functionalities before implementations and write test cases for same in test rail with continuous apprise as per requirements.

Project Name: 2U

Link: <https://2u.com/>

Organization: P. S. Inteleigencia Pvt. Ltd. – QA Engineer (Dec-2015 to June 2019)

2U partners with leading colleges and universities to deliver the world's best online degree programs so students everywhere can reach their full potential. Our Platform, a fusion of cloud-based software-as-a-service technology and technology-enabled services, provides schools with the comprehensive operating infrastructure they need to attract, enroll, educate, support and graduate students globally. Blending live face-to-face classes, dynamic course content and real-world learning experiences, 2U's approach ensures that every qualified student can experience the highest quality university education for the most successful outcome.

Responsibilities

- Active Participating into client calls and assigning work accordingly with team.
- Involved in Functional testing, GUI, Adhoc Testing, Smoke Testing, Sanity Testing
- Understanding Requirements, User stories.
- Bugs Log with Jira.
- Cross Browser Testing

Project Name: LOCAL VOX

Link: <https://marketingplatform.vivial.net/>

Organization: P.S. Inteleigencia Pvt. Ltd.

Local Vox Media is a New York based company that focus on leveraging online marketing to drive in-store sales for franchises, large-multi-location businesses and SMBs. Local Vox is a local, social & mobile marketing platform that helps local businesses market themselves online, across a network of publishers, social media, search, mobile, email newsletters & even their own website.

Responsibilities

- Designing Test Cases and Executing Test Cases using test rail.
- Involved in Functional testing, GUI, Adhoc Testing, Regression testing
- Understanding Requirements, User stories.
- Bugs Log with Jira.
- Analyzing Test Results.
- Cross Browser Testing

ACHIEVEMENTS

Got **Ranked 3rd for Hackathon 2020** organized by Centrifly for all its centers (California, Dallas, San Francisco, Brooklyn and India).

Got **Best Bug prize** organized by Centrifly for all its centers (California, Dallas, San Francisco, Brooklyn and India).

QUALIFICATIONS

- M.Tech (CSE) from Rohtak University.
- MCA from UPTU.
- M.Sc (Mathematics) from CCS University.
- B.Sc (Computer Science) from CCS University.

STRENGTH

- Positive Attitude, Pro Active and self-motivated towards work.
- Flexible and versatile to adapt to any new Environment and work any project.
- Easy to learn, work, and adapt to new languages, tools and platforms.
- Most of the time I worked on a Challenging environment where my skills are tested to the Maximum extent

I hereby declare that all the details furnished above are true to the best of my knowledge and belief.

Place: Ghaziabad

(Neetu Sharma)