

Harsh Rai

Assistant Software Test Engineer

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Proven skills in completing black, white and grey box tests. Capable of writing and implementing test cases, developing testing plans and identifying use cases. Fully versed in complete SDLC and AGILE methodology .

Willing to work in a challenging position with a growing Organization where I can utilize my technical and interpersonal skills to serve the organization and enhance the same.



Skills

- Automation knowledge Using Selenium 3.0 with JAVA
- Basic Knowledge Of API Testing Using Postman Tool
- Basic Knowledge of Load Testing Using Jmeter
- UI Testing Using BrowserStack Online Tool
- Regression Testing
- Basic Knowledge of Automation Frameworks
- Good Command on AGILE Methodology
- Expertise in E-Commerce Domain Pojects
- Core Functionality Document Creation
- Google Analytics- Certified By Google
- Google Tag manager- Certified By Google
- Software Testing Life Cycle (STLC)
- Manual And Automated Testing
- Bug Tracking
- Test Processing



Work History

- **QA Engineer**
CH Private Limited, Lucknow, Uttar Pradesh
 - Experience in E-Commerce Quality assurance of Client/Server, Web Based.

2021-03 - Current

2019-11 - 2021-03

- Gained face-to-face communication experience with offshore client and QA Team.
- Worked on Salesforce Commerce Tool for controlling and Managing Front End Site with Respect to Merchandising, Coupon Management, Promotion Management, Campaign Management, Wishlist, User Types etc.
- Worked on Salesforce Marketing Cloud.
- Good knowledge of Implementing Order Management System, Customer Relationship Management System, User Self Service & Automate test cases for all integrations.
- Participated in multi-disciplinary defect reviews to discern and address root causes.

Assistant Software Test Engineer

Unicode Systems Pvt Ltd., Lucknow, Uttarpradesh

- Experience in E-Commerce Quality assurance of Client/Server, Web Based & Cloud Application.
- Gained face-to-face communication experience with offshore client and QA Team.
- Worked on Salesforce Commerce Tool for controlling and Managing Front End Site with Respect to Merchandising, Coupon Management, Promotion Management, Campaign Management, Wishlist, User Types etc.
- Good knowledge of Implementing Order Management System, Customer Relationship Management System, User Self Service & Automate test cases for all integrations.
- Regression testing, integration testing, acceptance testing and performance testing.
- Planning and managing code deliveries in cooperation with project managers and developers, both nationally and internationally located.
- Manual testing (black box testing, usability, user interface, ad-hoc, exploratory testing).
- Test software in terms of functionality, performance, speed and stability.
- Wrote and optimized test cases to maximize success of manual software testing with consistent, thorough approaches.
- Designed testing scenarios for usability testing.
- Gathered data on integration issues and vulnerabilities and reported all findings, including improvement recommendations.
- Conducted regression testing, analyzed results and submitted observations to development team.
- Effectively interacted with Client and Development departments regarding software defects and Tracking issues, working closely to develop innovative solutions.

Project Domain- E-Commerce.

Technology Used: JAVA.

Front End Integration and Control- Salesforce Commerce Cloud.

Tools: Jira, Dropbox ,Eclipse,Postman and other third party Integrations.

Defect Tracking Tool: JIRA

Operating System: Windows, iOS, Android

Project URL: Tartecosmetics.com

Significant Accomplishments:

Tarte Cosmetics is an American Departmental cosmetics products retail company with presence in web and mobile e-commerce as well. Web application is supported on android and iOS platforms. Tarte application has features like Loyalty Reward points, Wallet, Online Promo, Sale and Discount. User have permissions to add item to shopping bag, edit them, Proceed for checkout, make payment and see order confirmation and order history in His/Her Account/Order Details Section. Tarte provide facility to buy online and pick up at store and many more facilities. Complete order flow process is performs and then authorized in payment processors (authorize.net/Mes /Braintree) Third party APIS integration for mails and other provisions with help of Third Party Integration E Shop World Were as ESW is an Global eCommerce company that provides a technology platform to brands and retailers that wish to sell online into global markets.

3rd Party Integrations Used-Salesforce E Commerce Cloud,Crowd Twist,Bronto By Oracle, OMS(Order Management System), Capacity, Trade Global, CSP, MeS (Payment Authorization), Brain Tree, LINC, KOUNT, Kustomer, CSR, Einstein's Recommendations, OG (Order Grove), Google Analytics and Google tag Manager Etc.

Project Roles & Responsibilities:

- Project Management Through Agile Methodology to Test and And Maintain End 2 End Flow including New Release Sprint.
- Designing test cases for each functionality, updating test cases as per new changes.
- Executing test cases for every Upcoming Builds and Releases.
- Prepare reports of testing activities like testing results, test case coverage, Defects discovered etc and Client Reporting over daily Basis.
- Conducted regression tests for fixes and enhancements in system.
- Conducted Cross - browser and operating system compatibility tests.
- Checking and Ensuring complete order flow from Front End To Back End including all 3rd Party Integration To Verify Order settlement and order credit Till order delivery to User.
- Testing on all view ports (Desktop and Mobile).
- Testing end to end flow including integration testing on third party APIs portal like BRONTO INTEGRATION (for signup and mails) , TURN TO Integration(for ratings and reviews).
- Testing of all transaction emails.
- Testing with third party onsite testing team (Applause) for valid IP test.
- Coordinating with on shore team (QA Manager and Dev team)
- Daily Scrum Client calls and Business Meetings with Respect To New Upcoming Releases and Findings with QA Team Management.
- Responsibility to give Sign Off on Operational Releases including Functional and Non Functional Tickets with respect to Business Goals.
- Checking Sales tax Calculations, NAV Calculation, Checking shipping threshold and methods.

2019-04 - 2019-11

Jr. Software Test Engineer

Coding Brains Software Pvt Ltd, Lucknow, Uttarpradesh

- Mobile application Testing For Android and iOS Both, Projects such as (Touch and Go payment Application, Onvacation Doctor, Reminder Application for Putting different reminders for meeting at different time zones with alerts, Foothill Application, PRS Music Application)
- UI Testing for projects like (Aspyra, Talon lodge , Magnus, 561 Media, Muzicmindz, Webcolamedia, Truckershelper and Many more)
- Testing of Windows based Software which is based on .NET Technology in this there were various SQL queries which is automatically generated by selecting various scenarios,
- Testing of Front and Backend Sections like wordpress and Magento

2018-01 - 2019-02

Jr. Software Test Engineer

Techlive Software Company, Lucknow, Uttarpradesh

- Wrote and optimized test cases to maximize success of manual software testing with consistent, thorough approaches.
- UI Testing for websites as per the clients requirement
- Mobile application testing.

2013-03 - 2017-06



Education

B Tech: Computer Science

SR Institute Of Technology And Management - Lucknow

S.R.I.M.T is affiliated to A.K.T.U and overall percentage is 73.7%.

ISC Board: Computer Science

Career Convent Inter College - Lucknow

Completed 12th from Carrer Covent Inter College Which is affiliated to ISC Board with 52 Percent.

ICSE Board: Computer Science

ST Thomas Mission High School - Lucknow

Completed High School from ST Thomas Mission High School Which is affiliated to ICSE Board with 55 Percent.

2010-03 - 2011-03



Certifications

Core JAVA Certification (2016-17).

- Certified By Google- Google Analytics
- Certified By Google- Google Tag Manager

2016-03

2020-05

2020-06



Achievements

- Awarded as Best Stand Out Performer of the Month in Coding Brains Private limited.
- Awarded as Best Employee of the Year in Techlive Software Company.