

# RESUME

**RAHUL SINGH JAMWAT**

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## CAREER OBJECTIVE

To be part of a firm, where I can use my analytical skills to help the organization and to make a promising career where my hard work and dedication will take me to the pinnacle of success while contributing to the organization.

## SUMMARY

- Working as SME since September 2021 in Cognizant. I am working for Google for their Cloudskillboost Learning platform. This Platform is dedicated for Cloud enthusiast.
- Worked as SME in Concentrix. I am working for Dell as tech support to understand and resolve the issue of Dell's consumer products.
- Worked as System Administrator and providing UNIX and Cloud support. I have worked on Linux Enterprise servers, midrange servers as well as entry level server RHEL-6/7, Ubuntu, CentOS.
- Enthusiastic, wishing to seek a job career with challenges and responsibilities.
- Adaptable to working environment, Technical, Analytical, problem solving and leadership skills, Energetic and self-motivated team player.

## PROFESIONAL EXPERIENCE

### **Subject Matter Expert (SME) at Cognizant: September 2021 – Present**

- Solving Complex problem at Client level based queries
- Raising tickets for Google Cloud Console
- Providing real-time resolution regarding different APIs of Google Cloud
- Raising Internal tickets for improvement of Google Cloud services
- Test functionality of Google Cloud Labs
- Providing training to new joiners

### **Subject Matter Expert (SME) at Concentrix: March 2018 – September 2021**

- Resolving Complex problem at Client level based queries
- Managing and Guiding Members of my Team
- Handling Client based escalations to resolve issue
- Experience on file system and disk management.
- Resolving server utilization issues like CPU/Memory/Disk utilization.
- Managing the problems associated with boot process.
- Performing daily routine tasks resolving all OS related issues.

### **System Administrator at JS Base Computers Pvt Ltd: July 2016 to Jan 2018**

- Possess good knowledge in creating and launching EC2 instances using AMI's of Linux, Ubuntu, RHEL.
- Implemented domain name service (DNS) through route 53
- Managing servers using Putty, ILO, Console.
- Experience on file system and disk management.

- Resolving server utilization issues like CPU/Memory/Disk/SWAP utilization.
- Performance Analysis of resources like CPU, Memory, Disk and Swap from command line using commands like prstat, vmstat, iostat, swap etc.
- Creating and modifying user accounts in Ubuntu, Linux, and Centos.
- Managing the problems associated with boot process.
- Performing daily routine tasks resolving all OS related issues.
- Responsible for day-to-day System Administration for Red Hat Linux.
- Performing package administration using RPM & YUM in Redhat Linux
- Expertise in Creating new file systems, managing and checking data Consistency of file systems Administration
- Installation, configuration and upgrade of Linux Operating System
- Expertise in using Logical Volume management (LVM) for disk management and allocation of space to physical volumes, Creating Logical volumes and clearing the unused devices
- Configuring DNS server, Postfix and Dovecot.

## **QUALIFICATION**

- B.E. in Computer Science and Engineering Branch (2008-2012) from Medicaps Institute of Technology and Management, Indore (Affiliated to RGTU university, Bhopal)
- Passed Higher Secondary from Jagruti H.S. School in 2008.
- Passed High School from S.I.C.A.S.S. School in 2005.

## **KEY SKILLS**

- M.S. Word, Excel, PowerPoint, Windows Environment.

## **TECHNICAL SKILLS**

- Working Knowledge of Linux.
- Working knowledge of Google Cloud
- Hands on experience on Ubuntu, RHEL 7 and CentOS

## **PERSONAL PROFILE**

- Date of Birth: 03rd July 1989
- Languages Known: English, Hindi,
- Marital Status: Married
- Father: Ashok Singh Jamwat
- Address: Flat A-104, Rose-E-Mehar Society Madhuban Colony, Rahatani Road Pune 411017

## **DECLARATION:**

I hereby declare that the information given above are true and correct to the best of my knowledge.

Place: Pune

Date:

-Rahul Singh Jamwat