

Haritha Peddi Reddy Gari

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PROFESSIONAL SUMMARY

Technical Lead with 8.5 years of experience in designing and developing solutions in Salesforce CRM platform. Proficient Knowledge in Salesforce Lightning, Apex. Team player, self-starter, strong communication, organizational and interpersonal competencies along with detail oriented and problem-solving skills.

EXPERIENCE

Deloitte USI - Salesforce Technical Lead

Bangalore

09/2018 - Current

- Provided technical design and developed features like Automated Patient Enrollment, Work Reassignment, Adverse Event Reporting, Search Framework that were keenly awaited by the clients.
- Developed one of the complex features called Business Rules Engine end to end which needed attention to detail w.r.t design, development, performance metrics & backward compatibility. This lead to a well engineered feature which is currently performing well on the client environments.
- Took ownership of developing Next Gen Patient Services by integrating AWS Integrated Voice Response Service with Salesforce.
- Performed deployment & packaging activities of the product.
- Assisted Support Team in handling enhancement requests/issues reported by multiple clients by tracking & doing root cause analysis with a quick TAT.
- Took responsibility to fix issues shown in the code quality scan results of force reviewer so that product passes through quality review checks
- Did peer code reviews to help in timely delivery of a quality product.
- Developed junior staff through targeted coaching and mentoring, improving capabilities and competencies of technical teams.
- Collaborated effectively with stakeholders and project teams to aid timely delivery against technical roadmaps.

Accenture - Salesforce Developer

Hyderabad, India

03/2015 - 06/2018

- Created Lightning Aura Components, Applications, Events which are used in Lightning Bolt Community Solutions, Process Flows and individual Custom Applications.
- Created Generic Components like Leaflet Maps, List views Page, Download All Functionality, FAQ's Page and added them to the Accenture Commonly used Lightning components Library.

CORE QUALIFICATIONS

- Technical roadmap planning
- Agile delivery methodologies
- Technical Design
- Lightning Web Components
- Lightning Aura components
- Rest API
- Packaging
- Deployment
- Apex Programming
- Flows
- Health Cloud
- Salesforce Admin
- Python
- Java script
- CSS

EDUCATION

2014

KSRM College of Engineering

Kadapa, AP

Bachelor of technology: Computer Science and Engineering

CERTIFICATIONS

- Salesforce Certified Platform Developer I

- Was part in building Lightning Bolt Communities for Client demos.
 - Implemented Use case utilizing Salesforce Einstein Vision Feature by Creating Datasets, training the Model and calculating Prediction in Apex based on the Uploaded Image.
 - Implemented Knowledge Article Functionality, Global Search feature, Customized Maps application using Leaflet Plugin.
 - Involved in building applications using declarative features by salesforce (ex: salesforce security model, Reports and Dashboards, Process Builder) as well as customizations like Apex triggers, classes, batch apex.
 - Done deployment using Change Sets.
 - Performed Data loading activities using Data Loader & Import Wizard.
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ACCOMPLISHMENTS

- Received Above and Beyond award, Applause award for implementing Business Rules Engine feature.
- Implemented Patient Intake Application utilizing latest features in Process Flows which has won Accenture the Lightning Bolt award that was given at Dreamforce 2017.