Mr. MOHAMED ANSARI

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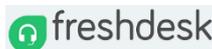**Location: Coimbatore, Tamil Nadu, INDIA**

Nationality: INDIAN
Language : English, Tamil & Hindi
Status: Married; D.O.B: 23/08/1984
Passport Number: T2432486 (Active)
Driving License – QATAR, KSA, UAE

Career Objective:

*A highly focused, Self-motivated **13+ years** well experienced, an **IT Professional System Engineer cum Manager**, worked in various industries like IT Software, Telecom, Banks and Retail, Seeking for a Job in a Standard Company.*

Education Qualifications:

➢ **Bachelor of Engineering in Electronics & Communications - ANNA UNIVERSITY - INDIA (2001 – 2005)**
➢ **Diploma in Computer Applications – SITECH – SATHAK Institute of Technology – INDIA (2002)**
➢ **HIGHER SCHOOL (12th STD) with 82% - ALAMEEN Higher Secondary School - INDIA (2001).**

Certification:

➢ **CO001 - Fresh Desk Product Expert Test for Admins (Ticketing System) - 2020**
➢ **AZ-104 – Microsoft Azure Administrator Associate - 2020**
➢ **SAA-C01 - AWS Certified Solutions Architect – Associate - 2019**
➢ **70-410 - MCP - Installing and Configuring Windows Server 2012 Standard – 2019**
➢ **Accredited Configuration Engineer (ACE) Exam - PAN-OS 7.0 Version – 2016.**
➢ **C-Panel & WHM Proficiency - System Administrator I and Sales Certification – 2016.**
➢ **CDCT & CDCD - Certified Data Centre Technician & Datacenter Design - Online – 2011.**
➢ **ITIL V3 Foundation - Certified in Information Technology Infrastructure Library – 2011.**
➢ **Solaris 10 OS (310-200) – L1 - Sun Microsystems Certified System Administrator – 2008.**

Work Summary:

➢ *Carried out **24X7 Datacenter Production Environment**, Plan, Design and Physical Implementation of Datacenter.*
➢ *Well Experienced in Managing an IT Datacenter Operations, DevOps, Systems / Networking & Applications.*
➢ *Worked on Large Scale industry **(UNIX, Linux & Windows)** Systems, MS-SQL and Oracle Database Environment.*
➢ *Solution Architect in Cloud Computing & Virtualization Technologies **(AWS, AZURE, GCP, Hyper-V & VMWARE).***
➢ ***3+ years** of experience as Manager in IT Operations, Full Stack Dev Ops Engineer, BI/A & Project Management*
➢ ***3+ years** of in AWS (EC2, S3, ALB, Route53, IAM, Code Commit, RDS) and GCP (Compute Engine, Networks, API).*
➢ ***3+ years** in AZURE (VM, Storages, SQL Database & AZURE AD), BCDR and VM resize, Disks Cost Optimization.*
➢ ***4+ years** Hands-On Experience in **Linux Servers** (Ubuntu, RHEL) & **Windows Servers** Administration (2016 / 2019).*
➢ ***2+ years** of Experience as DevOps Engineer, Web, API, Android / IOS Mobile Apps, CI/CD Pipeline and Operations.*
➢ *Good in Network technologies like **LAN / WAN, TCP / IP, DHCP, IP-VPN**, CISCO Switches, Routers and Firewalls.*
➢ *Good in ERP Applications and ICT Project Management – (IP Telephony, CCTV, POS and Access Control System).*

Work Technical Skills and Attended Training Courses:

Cloud Technologies	*AZURE, AWS, GCP, Hyper-V, VMware ESX 5.5 / ESXI 6, OVM & Citrix XenApp 6.5*
Windows Server	*2003 / 2008 / 2012 R2 Standard, 2016, 2019, Windows XP, 7, 8 and 10 Pro OS.*
UNIX & Linux Servers	*Solaris 8 / 10, HP-UNIX, AIX, Linux (RHEL 5 / 7, CentOS 5, Ubuntu 18, Amazon Linux)*
Networks & Firewalls	*CCNA - Switches, Routers (Cisco), Trend Micro Antivirus & Palo-Alto, SonicWall.*
Monitoring / Helpdesk	*Nagios, PRTG, Zabbix, Meraki & DataDog / OS Ticket, Fresh Desk & SPICEWORKS.*

Professional Experiences:

Jan 2020 to Till Now   CLOUD DESTINATIONS as an L1 Operations Manager in Coimbatore - INDIA
- ✓ Managing a LOLLIANDPOPS (Total 62 US Stores) Operations using NIFI Server - Infor BIRST Process (BI and BA tool).
- ✓ L1 Troubleshoot – Systems, Registers, Internet, Firewalls, Cameras and Fresh Desk Tickets Helpdesk Administration.
- ✓ Managing the AUGUSTA HITECH Projects using Cloud technologies (GCP, AWS & AZURE) and Flutter Mobile Apps.
- ✓ Worked on the TFS Server (AZURE DevOps), Work Release, Repository, – (TFVC / GIT) Pipeline, Sprints, Bugs / Fixes.
- ✓ Managed the Gmail Admin, User Account / Groups, – Drive, Docs, Sheets, Slides, Calendar, Chat, Meet and Forms.
- ✓ Worked on Jenkins CI / CD integrations with ASP .net Core, NPM, AngularJS and Node.js and Nagios Monitoring Tools.
- ✓ Worked on Unit Testing, Code Review, Setup branch policies for the Deployment of DEV, QA, Staging and Productions.

Sep 2018 to Feb 2019   MAJID AL FUTTAIM (Carrefour) as Store IT Manager in Doha - QATAR
- ✓ Store In-Charge for ICT Equipment; Managed the Infrastructure, Servers, Network and Standard Management.
- ✓ Managed the HOST, Hyper-V Cloud Infrastructure, VM's, Data store, Virtual Network Switches and Replication.
- ✓ Managed the Windows AD, User Accounts / Passwords, DC, DNS, GP, File Permissions, Quota and Print Server.
- ✓ Supervise our regular Team work activities on Daily / Weekly / Monthly basis and Attending User Complaints.
- ✓ Taking Symantec Backup (Networker tool), Worked with Trend Micro Antivirus and Sonic NSA Security Firewall.
- ✓ Worked on GIMA System (*AS400), UNIX Scripts, SMA POS Application, Scale Server and Loyalty Applications.
- ✓ Ensure IT Policies, Procedures and Managing Team member, Shift Schedule, IT Staff Recruiting & Trainings.

Aug 2017 to Apr 2018   SMART MANAGEMENT IT SOLUTIONS as Cloud Administrator in Doha – QATAR
- ✓ Implement Web based Cloud ERP Application System Hosting & the Client Subscription Payment Gateways.
- ✓ AWS Cloud admin, Managed the EC2 Instances, Load Balancer, S3, Volumes, Security Groups, Route53.
- ✓ Worked on EBS, Snapshots, Code Commit, LAMBDA, ELB, SNS, VPC, IAM and Billing & Cloud Watch Monitor.
- ✓ Managed the AZURE Cloud classic VM's, DB, Storage, Web, Network Interfaces, AD Connect and MFA / SSO.
- ✓ Create, Install & Configure the Linux Server, resolving MYSQL DB start-up problems, Apache / Nginx Servers.
- ✓ Support Web and Mobile (Android / IOS) Applications, API's, GIT Repository & CI Jenkins – Auto Deployment.

Mar 2015 to Feb 2017   ALMUSBAH TELECOM COMPANY as System Administrator in Jeddah – K.S.A
- ✓ Managed the VMWare ESX, ESXI Host, V-Sphere Client, V-Centre, Cluster, Cloning, Templates, Users & Group Access.
- ✓ Create; Install the VM's (Linux & Windows), Configure the Database and Support to Integrate with Applications.
- ✓ Administration of Linux, Apply Patches, Upgrades, Performance Tuning, Process / Memory and Disk Management.
- ✓ Development, Databases Oracle Apps EMIS (6i, 11g / 12c Migration), Forms - Reports Server and Citrix Client.
- ✓ Configure Antivirus, Wi-Fi routers, Access Points, LAN / WAN Routing, Switching, VLAN, Firewalls and VPN Gateways.

Mar 2012 to Feb 2013   DICETEK L.L.C (Dubai Bank, ENBD) as IT Datacenter Operator in Dubai – U.A.E
- ✓ Performing Routine Jobs EOD-SOD (End & Start of the Day) of Core System & Batch file Upload processing.
- ✓ Monitoring the Payment Transactions, SI, VISA File Upload, ATM / CDM Online, Data Protection and Escalations.
- ✓ Running SQL Scripts to do regular Data Uploads, Payments, Customer files, Bill Run and Data Extractions.
- ✓ Taking Regular Data Backups (LTO IBM Tapes), Restoration & Sending tapes to offsite for 1-month retention.

Sep 2009 to Jan 2012   Gulf Business Machines (DU TELECOM) as Datacenter Operator in Dubai – U.A.E
- ✓ Maintaining and Monitoring OSS / BSS Platform Systems in Core ITNOC 24X7 Production Datacenter.
- ✓ Monitoring Systems / networks alert, Data chain processing, Incident, Root Cause, Logging & Escalations.
- ✓ Managed the Datacentre Infrastructure, ADIC Tape Library, SAN, EMC, and Monitor the HPE Scheduled backups.
- ✓ Supervise Physical Equipment, Installation of Datacentre Servers, Switches, Routers, Storage and Cabling.
- ✓ Manage Remote DC Site Access Control, Escort, Regular Visit, Health Check - CCU, Detectors & Fire Alarms.

Mar 2006 to Oct 2008   Maples ESM Technology (TATA Teleservices) as System Administrator - INDIA
- ✓ Worked on UNIX Solaris 10, HP-Unix, AIX & RHEL 5.5 System Administration - Manage User Accounts/Passwords.
- ✓ Creating Users and Groups, Permissions Files / Directories, Change Ownership, Space Check and Monitor.
- ✓ Performance Tuning, Writing Script and Schedule activities in the backend through CRON Jobs. (CRONTAB).
- ✓ Disk Partitioning, RAID Configurations, Taking backup with Veritas Volume & (PVM / LVM) Management.
- ✓ Creating, Extending, Mount the RAW Volumes, Storage Allocation and Managed Patch Updates / Upgrades.

Declaration

I hereby declare that all the information furnished above is true to the best of my knowledge & belief.
Date: Signature: MOHAMED ANSARI