**OLEG ABRAMOV**

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**PROFESSIONAL EXPERIENCE**

**Blackbaud Charleston, SC**

**Senior Project Manager May 2019 - Present**

*Blackbaud (NASDAQ: BLKB) is the world’s leading cloud software company powering social good. Blackbaud creates software that helps nonprofits with CRM, marketing campaigns, fundraising, finance and accounting, and analytics.*

* Led Application, Network, and Security team to protect company SaaS product with 900+ clients against 100% OWASP Top 10 Risks.
* Trained three cross-functional DevOps teams as Scrum Master (Scrum; Kanban; Azure DevOps). Improved team velocity on 20% by removing internal impediments, improve team collaboration, and coached/mentored for better understanding Scrum principal and ceremonies.
* Managed planning, implementing & controlling technical project delivery for four Cloud SaaS products.

**DesigningIT Charleston, SC**

**Chief Technical Officer January 2016 - May 2019**

* Led DevOps & Developers teams of 20 (2 in the USA, 8 in Ukraine, 5 in Russia, 4 in India) with annual revenue of $1.7MM.
* Hired and build cross-functional development teams for two new offshore offices in Ukraine and Russia and set up processes from the ground up: Scrum, Kanban, continuous deployment, canaries, on-call.
* Managed migration of 10+ separate legacy systems into the Atlassian Suite (Jira, Confluence, Bitbucket) to organize company processes, bug tracking, and agile project management.
* Created and implemented processes for 24/7 software development and support using teams in 4 times zones.

**DuPont Moscow, Russia**

**Senior Project Manager March 2010 - January 2016**

**IT Business Application Specialist August 2007 - March 2010**

* Orchestrated regional ERP, e-commerce projects & programs having budgets up to $4M, applying the waterfall and agile project management principles, practices, and techniques in combination with the 6-sigma methodology.
* Completed SAP R/3 ($1.5M budget; 2 years; 150+ stakeholders) & Electronic Data Interchange Implementation($400K budget) project in Europe and the Middle East countries. Reduced Electronic Data Interchange Implementation cost by 80%.
* Led a program to reduce operations cost in the EMEA region. E.g., Improved Sales-to-Cash process to decrease warehouse costs by 20% per year, document turnaround by 70%, and order processing time by 30%.
* Improved satisfaction index from 39% to 95% and reduce the reaction time and cost of operation through made the new workflow for the Business application support program in Russia & Ukraine.

**WiseUpStudio Charleston, SC**

**Full Stack Engineer Sep 2008 - August 2015**

* Developed open-source software (<https://github.com/maxlazar/>) - authored more than 50 publicly listed CMS add-ons and a few dozen private ones. MX Google Maps plugin was installed on 50k+ websites.
* Designed and manage an e-commerce web application that receives over 3 million hits a month.

**EDUCATION**

**Baikal National University Of Economics And Law Irkutsk, Russia**

**Master of Science (MS), Major in Computer Information Systems September 2000 - July 2006**

**ADDITIONAL INFORMATION**

* Certifications & Training: Project Management Professional (PMP), PMI Agile Certified Practitioner(PMI-ACP), Professional Scrum Master II (PSM II), Six Sigma Green Belt.
* Technical Skills: Cloud environments (AWS, Azure), Python, Bash, VB.Net, SQL, AWS Architecture, MS Azure, JIRA, Azure DevOps, Git, Splunk.
* Languages: English (fluent), Russian (fluent), German (elementary).