Deepika Manghnani
Salesforce Developer

AREAS OF EXPERTISE

Apex

Visual Force

Salesforce.com

jQuery /JavaScript

Bootstrap

Lightning Design System

RESTful APIs

Client facing skills

Software development

Project management methodologies

Vlocity *with Salesforce*

PROFESSIONAL CERTIFICATIONS

Certified Platform Developer 1

Salesforce Administrator

Platform App Builder

Vlocity Platform Essential

PERSONAL SKILLS

Problem solving

Multitasking

Communication

PERSONAL DETAILS

Deepika Manghnani
K-901, First Avenue, Gaur City 1,
Noida-201009

M. 96800 87942
A. deepikamanghnani1192@gmail.com
in   www.linkedin.com/in
      /deepika-manghnani-96777197

DOB: 11/01/1992

PERSONAL SUMMARY

A skilled salesforce developer with proven expertise in using new tools and technical developments to drive improvements throughout an entire software development lifecycle. Having extensive industry and full life cycle experience, along with exceptional analytical, design and problem-solving capabilities. Excellent communication skills and able to work alongside support teams and the Salesforce community to define and refine new functionality.

Looking for an ambitious company which will challenge my development and problem solving skills and allow me to continue to develop my knowledge and potential.

WORK EXPERIENCE

***IT Consultancy Firm* - Capgemini Technology Service Ltd.**
Consultant Dec 2020 - Current

***IT Consultancy Firm* - Cognizant Technology Services**
Associate Developer Feb 2019 - Dec 2020

IT Consultancy Firm – IBirds Software Services (P) Ltd.
SALESFORCE DEVELOPER   July 2015 - Nov 2018

Working with other developers to build technical solutions & complete projects to budgetary and quality requirements. Also involved in requirements gathering, demonstrating software prototypes, technical sales presentations, customer training.

Duties:
- Development of Salesforce interfaces & Configuration Management of the source code.
- Working with users to establish requirements and determine priorities.
- Handling client's Meetings.
- Developing new applications, components & functionality to existing systems.
- Involved in accurately providing estimated development times.
- Developing new functionalities, both back-end and front-end.
- Analyzing data and conducting compatibility and quality assurance testing.
- Investigating alternate configurations & implementing better solutions.
- Designing, developing, testing & configuring for a custom pre-authenticated scenario.

ACADEMIC QUALIFICATIONS

MBA (IT)
Sikkim Manipal University   *2012 - 2014*

BCA
Aryan College   *2009 – 2012*

INTERESTS & ACTIVITIES

Writing Poems

Sketching

Cooking

KEY SKILLS AND COMPETENCIES

- Experience in working on **Vlocity tools with Salesforce** like Integration Procedure, Data Raptor, Vlocity Cards, Flex Cards and Omniscripts
- Experienced in both as Administrator and Developer and in Security Access, Workflow Approvals and Data Validation.
- Experienced in SFDC development using Apex Classes and Triggers, Visual Force, SOQL.
- Proficiency in SFDC administrative task like creating Profiles, Users, Page Layouts, Process-Builder, Approvals, Workflows, Validation Task and Action.
- Excellent team worker with strong coaching and mentoring skills.
- Code optimization with governor limits of Salesforce.
- Experience in Designing Lightning Components.

KEY PROJECTS UNDERTAKEN

- **Telecommunication Domain Project**

  Technologies : Integration Procedure, Data Raptor, Flex Card, Vlocity Cards, Omniscrip,t Salesforce classic, customization, configuration.

  Description   **:** worked on Customer 360 View.

- **HealthCare Domain Project**

  Technologies : Vlocity Tools, Salesforce classic, customization, configuration, community.

  Description   **:** An EmblemHealth project is related to manage insurance of subscriber.

- **Insurance Domain Project**

  Technologies : Vlocity, JavaScript, Lightning Component, Configuration & Customisation.

  Description   **:** A Metlife Insurance project is related to manage insurance, insurers, customer referrals and many more actions.

- **Twilio Integration**

  Technologies : Visualforce Pages, Apex Classes, Integration with Twilio.

  Description   **:** A Project for calling customers and provide all facilities like customer care etc.

- **Online Examination App**

  Technologies : Visualforce Pages, Apex Classes, Trigger, SLDS, Batch Class.

  Description   **:** An internal project for online examination through which examiner can manage exam and student can give exam.

- **Online Shopping Site**

  Technologies   : Apex , Visualforce Pages, Bootstrap, HTML, SOQL.

  Description   : Implemented an online shopping site with features like purchasing product, add to cart facilities.

- **IHG Project**

  Technologies : , Apex , Visualforce Pages, Triggers, Batch classes, Process Builder, jQuery, JavaScript Bootstrap, HTML, SOQL.

  Description   : A Project of Hotel Online Shopping Site, from this platform user can buy a product, save product for later purchasing.

- **Mortgage Calculator**

  Technologies   : Salesforce**,** Visualforce Graph, jQuery, JavaScript, HTML, Lightning Design System.

  Description   : A Project for calculating Loan amounts, it calculates amount monthly, quarterly and yearly and shows graphical representation of the same.

- **Willis**

  Technologies   : Salesforce, HTML, CSS, jQuery, Bootstrap.

  Description   : Created a Willis community where customers buy their policies for themselves and for their family.