Priyanshi Garg

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Professional Summary

➢ Total of **3.5 years** of inclusion in IT, this unites into the field of **DevOps** with skills in continuous integration, configuration management, automation, and monitoring. Broad experience of being a piece of numerous tasks with various setups and situations.

➢ Perceived for methodology in taking care of and satisfying internal and external client's and venture's need.

➢ A certified DevOps Engineer with Experience of working in **Agile** and **Scrum** methodologies.

➢ Involved in designing, creating, managing continuous build and integration environments, which included planning, making, overseeing constant form and coordination circumstances.

➢ Hands-on in SCM practice like expanding, combining, joining and automation by shell scripts.

➢ Presentation in improving build and deployment by DevOps tools through automation using scripting.

➢ Ability to configure applications using multiple cloud environments, including **AWS and Azure**.

➢ Top to bottom information related to server installation, configuration, design and administration, in addition to experience of extending and integrating the DevOps tools with other systems, platforms and processes using **shell script, RHEL Linux, Ubuntu Linux, Azure VM.**

➢ Designed and build **ELK Stack** automation tools and application to deploy next generation platform.

➢ Extensive knowledge in tools for integrating and deployment **ScienceLogic, Kibana, Elasticsearch, Logstash, ServiceNow, MoogSoft, SolarWinds, SCOM, NIMSOFT, BigFix, EG Innovation**, AppDynamics, **PAAS, SAAS, IAAS, Apache, IIS, JIRA**.

➢ Well conversant with the Software Development Lifecycle's Implementation followed during the new requirements, change requirements and production issues

➢ Expertise in implementation of applications using **Sql Server, MySql, Linux, Windows, Ubuntu, Sql Azure, Azure VM.**

Experience

DevOps Engineer (February,2020 – Current)

ACL a Sinch Company (Noida, U.P.)

➢ Associated with the in-house product **Credence,** an omni channel marketing automation platform that provides the capability to reach out to the customers via multiple channels to

ensure that the engagements are consistent across all channels to leading to higher ROI.

- ➢ Researched and identified new technologies and tools helping to grow agile development environment.
- ➢ Versed in complete software life cycle from preliminary needs analysis to enterprise-wide deployment and support.
- ➢ Investigated new and emerging software applications within AI automation to design, select, implement and use administrative information systems effectively.
- ➢ Automated and implemented backup and recovery procedures for Linux system that resulted in betterment of the App server.
- ➢ Monitored automated build and continuous software integration process to drive build/release failure resolution.
- ➢ Designed and built ELK stack automation tools and applications to deploy next generation platform.
- ➢ Worked on JIRA, Confluence, Slack, Mysql, CrateDB, Redis, Apache, AWS, Keyclock.

Senior Analyst (July,2017 – January,2020)

HCL Technologies Ltd. (Noida, U.P.)

- ▫ Aligned with the AIOps Team for the in-house AI powered Horizontal of HCL Technologies for Automation Tool
MyXalytics.
- ▫ A team-player acting as a singular point of contact of Automation team for many Clients for the tool.
- ▫ Worked over the C# technology with the .Net platform for debugging and resolving the issue in the code of the product.
- ▫ Worked on the **SQL server** and **Azure VM** for customers environment setup, reporting and data handling.
- ▫ Troubleshooting bugs in the production environment of the particular project.
- ▫ Engaging and working with multiple projects- Nokia, TOTAL, MTAAS, Standard Insurance Company, Otsuka, IBASIS, Olin, Havi, Metso, Saint Louis University
- ▫ Worked on different tools in order to make manual efforts into automated one by integration with MyXalytics – SERVICENOW, MOOGSOFT, SOLARWINDS, SCOM, NIMSOFT, BIGFIX, EG INNOVATION, APP DYNAMICS, SCIENCE LOGIC(SAAS solutions).
- ▫ In-depth knowledge of the tools - SERVICENOW, MOOGSOFT, SOLARWINDS, SCOM, NIMSOFT, BIGFIX, EG INNOVATION, APP DYNAMICS, SCIENCE LOGIC(SAAS solutions).
- ▫ Mentored new team members for making them aware of the process and technology being used in MyXalytics.

Skills

- ➢ **Technology**: SQL Azure, SQL server, MySql, Redis, CrateDB, Core Java, AngularJS, RESTful web service, C#, .Net
- ➢ **Platforms**: Windows, Linux
- ➢ **Tools:** ScienceLogic(SAAS solutions), Kibana, ElasticSearch, Logstash, ServiceNow, MOOGSOFT, Solarwinds, SCOM, Nimsoft, BIGFIX, EG Innovation, AppDynamics, Kubernetes, Docker, PAAS, SAAS, IAAS, Apache, IIS, JIRA
- ➢ **Cloud:** Azure, AWS

Certifications

- **AZ- 104, Microsoft Azure Administration**
  Intellipaat Microsft Partner Network

- **AZ- 400, Microsoft Azure DevOps Solution**
  Intellipaat Microsoft Partner Network

- **IBM DEVOPS PROFESSIONAL GLOBAL CERTIFICATE**
  Intellipaat

- **Certification In Core Java Training**
  CETPA ORACLE Partner Network

Education

- **B.TECH in Computer Science** (2013-2017)
  ABES Institute Of Technology (A.K.T.U.), Ghaziabad, U.P.
- **Senior Secondary Examination** (2012-2013)
  H.A.L. School, Korwa, U.P.
- **Matriculation Examination** (2010-2011)
  H.A.L. School, Korwa, U.P.