SHUBHAM SINGH CHAUHAN

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DOB:	1st Sep 1994
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I am working as a **Salesforce Lightning Developer** for the Assets & Solutions Group at Deloitte. I have an experience of **3 years on Salesforce Development & Administration.** My interest lies in the space of **Product management**. The iterative process of working on feedbacks & pushing technology while implementing them on the solution has evolved me a lot as a developer

PROFESSIONAL SUMMARY:

- Certified Force.com **Platform Developer I, Salesforce Certified Administrator, Salesforce Certified Service Cloud Consultant and Salesforce Certified Sharing and Visibility Designer**
- Involved in each phase of SDLC and played an anchor role in successful **Agile Methodology** delivery.
- Developed **own product on Salesforce Communities** using Lightning Components over the weekends in a time span of 3 months.
- Proven expertise in creating **Apex Classes**, **Apex Triggers, Batch Apex, Lightning Components (JS, CSS), SLDS**, **Communities**, **SOQL and SOSL** and setting up of **Apps**, **Objects**, **Users, Roles**, **Profiles, Sharing Rules, Organization Wide Defaults, Processes, Flows, etc**.,
- Worked on **Einstein Chatbots** on Communities for automating various flows of the application.
- Built mule batches on **Mulesoft Anypoint Platform** and integrated mule applications with the Salesforce solution.
- Integrated solutions using **REST** and **Mulesoft**. Used third-party migration tools like **Data Loader**, **Workbench**, **Postman.**
- **Mentored 60+ new hires** and conducted 4 training sessions on **Salesforce platform coding practices.**
- Exposure to **all phases** of software application from **requirements gathering and planning** till **deployment and delivery**.
- Translated requirements into clearly defined technical tasks.

EMPLOYMENT DETAILS:

Deloitte Consulting India Pvt Ltd. Job Title: **Consultant**	14th Aug 2017 to Present

1. **Child Support (CS):**

Domain	**Public Sector**
Platform Used	Force.com platform

The Child Support program is a federal/state/local/tribal partnership in USA to collect child support. The goal is to ensure that children have the financial support of both their parents, to foster responsible behaviour towards children, and to emphasize that children benefit when both parents are involved in their lives.

Roles and Responsibilities:

- Ideated and **developed 20+ modules** for an application using Apex and Aura Lightning Framework
- Learnt basics of **MuleSoft** and **integrated mule batches** with the Salesforce solution
- Independently **integrated** a module of **Salesforce solution with Google Home**, reduced user response time by 30%

- **Led code quality improvement team**, reduced critical errors by 87% by running 5 code analysis tools.
- Built **Einstein Chatbot** on Communities and automated the 5 application flows.
- Coordinated between different integration teams and ensured on-time delivery as per commitment.
- Demonstrated end to end demo to Partners and served as a valuable resource.

2. **GovConnect Case Management (CM):**

Domain	**Public Sector**
Platform Used	Force.com platform

GovConnect is Deloitte's ASG package which encompasses different types of accelerators that are needed for applications in public sector projects. Case Management is one of the accelerators which provide tools and wizards to build a procedural and series of screens in a guided manner revolving around a central object.

Roles and Responsibilities:

- Performed **estimation of 1600 requirements** in a span of 1 week for **capacity planning & cost estimates**.
- Implemented **REST API Integration**, Email-to-Case.
- Developed 4 key modules with the help of Lightning Components.
- Involved in writing **Test Classes** and **Data Migration** to Salesforce
- Worked with stakeholders to help refine requirements and develop those requirements.

3. **Cardinal Health:**

Domain	**Heath Care**
Platform Used	Force.com platform

Cardinal Health is health care service provider that provides patient assistance through HUB services. Connect Source is Patient therapy accelerator used to connect Patients with their Physicians, Manufacturers, HCOs and pharmacies which dispense the prescribed drugs. Application is integrated with multiple 3rd party services to fetch and persist data across systems. Also, integration with Marketing Cloud was done to send SMS/Emails.

Roles and Responsibilities:

- As my first project, I was initially part of **Configurations team** and focused on using Standard out of the box features including **Process builders, Standard Page Layouts and Security Settings.**
- Customized the application using Apex & Lightning component based on the client requirements
- Interacted with the client, onshore team on daily scrum calls.

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PERSONAL PROJECTS:

1. **Entrepreneurial Product (04/2020 - 08/2020)**

   - Built own Product and convinced two of my friends to join me.
   - The Product aimed to help working professionals make informed decisions about their career.

2. **Risk Assessment in Product Development Process (05/2016 - 05/2017)**

   - Developed a framework to quantify the risk using various deterministic and probabilistic decision-making techniques

EDUCATION:

1. B.Tech, Mechanical Engineering , NIT Jaipur   **8.2/10 (CGPA)**

2. Intermediate, Delhi Public School, Haridwar   **92.8% (CBSE)**

3. Matriculation, Delhi Public School, Haridwar   **9.6/10 (CGPA)**

AWARDS & ACHIEVEMENTS:

1. **Professional Awards (08/2017 - Present)**

   Awarded for the all-round contribution. Recognized as an Innovator, Decision maker & SME for the

   Application.

   - Certificate of Achievement
   - Applause Award
   - 2 Spot Awards

2. **National Winner: Tata Mindrovers Season 5 (02/2016 - 03/2016)**

   - Case Competition aimed at quantifying 'Retained Newness' of a Car

3. **Best Delegate : Model United Nations (01/2016 - 01/2016)**

   - 200+ participants, Delegate for 'Republic of North Macedonia'

4. **Certificate of Excellence : Airtel Rajasthan (09/2014 - 10/2014)**

   - Live Project on creating awareness videos for Airtel Road Safety Campaign

5. **CBSE 0.1% Merit Certificate (05/2012 - 05/2012)**

   - Top 0.1 percent students in CBSE 12th board examination for Chemistry