MS

Mukund Shrivastava (in)

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PROFESSIONAL SUMMARY:

➢ **4.8** years of IT experience in Salesforce.com as Certified **Administrator and Developer** and **1** year of experience in Salesforce lightning.**.**

➢ Relevant experience with Salesforce is for a period of 4+ Years.

➢ Exposure to all stages of Software Development Life Cycle (SDLC) i.e. System Analysis, Design and Testing and Application Support.

➢ Extensive experience in activities related Configuration, Administration and Data Migration.

➢ Expertise in working with Force.com Tools such as Force.com Developer console and Workbench.

➢ Proficient in creating Workflows and Approvals.

➢ Experience in WebService API call using Postman tool.

➢ Experience working with Force.com IDE, data migration and updates through the tool App Exchange **Data Loader** in Salesforce.com

➢ Experience in Data Migrations to Production using Change Sets, Workbench, Dataloader.

➢ Excellent communication and inter-personal skills, experienced working with both large and small teams

PROECTS & RESPOSIBILITIES:

Since April 2020 – Present

Project: ATCI CSR DCN Internal (Anudip Foundation)

Company Name : Accenture

Role : Sr**.** Salesforce Developer & Administrator

Responsibilities:

➢ Designed and deployed Custom tabs, Custom Objects, Components, Visual Force Pages, validation rules, Approval Processes and Auto-Response Rules for automating business logic.

➢ Worked with standard Salesforce objects like Accounts, Contacts, Leads, Cases and Opportunities.

➢ Created workflow rules and defined related tasks, email alerts, and field updates.

EMPLOYMENT

Designation: Saas Prod & Ops. Senior System Analyst

Employer: Accenture

PERSONAL DETAILS

Father's Name:Jagdeep Shrivastava
Date of Birth: 15/06/1994
Gender: Male
Marital Status: Single
Languages: English, Hindi
Nationality: Indian

CERTIFICATIONS

❖ Salesforce Certified Platform App Builder (2017 to Present)
❖ Salesforce Certified Platform Developer 1 (2019 to Present)
❖ Salesforce Certified Administrator (2019 to Present)

TOOLS & TECHNOLOGIES

Programming Languages
❖ Apex
❖ Aura
❖ PHP

Web Technologies
❖ Visualforce
❖ SDLS (Lightning)
❖ AngularJS
❖ Javascript
❖ JQuery

Deployment Tools
❖ Force IDE
❖ Data Loader

- ➢ Implemented pick lists, dependent pick lists, lookups, master detail relationships, and Record Types to enforce data quality Assignment rules Workflow rules.

- ➢ Worked with Dynamic Apex to access sObjects and Field describe information, execute dynamic SOQL, SOSL and DML queries.

- ➢ Created Sharing rules for user groups and day to day permission to the users and support issues Sandbox refreshes.

- ➢ Created reports and designed dashboards for the Management team.

- ➢ Architecture design of the Jobs site development and provided support.

- ➢ Add methods that can be called from Visualforce pages to Controller Extensions.

- ➢ Written call in methods to get third party data.

Since October 2019 – March 2020:

Project: Intertek (Reverse Engineering)

Company Name : Accenture

Role : Sr**.** Salesforce Developer & Administrator

Responsibilities:

- ➢ Analyzed Apex classes and Triggers.

- ➢ Analyzed Visualforce pages.

- ➢ Analyzed Workflow rules, Assignment rules, Auto response rules etc.

- ➢ Analyzed web services written to get third party data.

Since June 2018 – October 2019

Project: ServiceO

Company Name : Novigo Solutions Pvt Ltd

Role : Salesforce Developer

Responsibilities:

- ➢ Apex and Trigger Coding.
- ➢ Developing Visualforce Pages.
- ➢ Setup Custom objects, custom fields, formula fields, validation rules, workflow rules, approval processes, security, Process builders.
- ➢ Deployment using change sets and IDE
- ➢ Data migration using Data Loader.
- ➢ Code Deployment and test coverage

Since Feb 2018 – May 2018

Project: IPOS (Intellectual Property Office Of Singapore)

Company Name : Gravit Infosystems systems

Role : Salesforce Developer

Responsibilities:

- ➢ Customization of page layout for salesforce Lightning.

- ➢ Developing Visualforce Pages.
- ➢ Setup Custom objects, custom fields, formula fields, validation rules, workflow rules, approval processes, security.
- ➢ Deployment using change sets and IDE.
- ➢ Data migration using Data Loader.
- ➢ Scheduling Reports & Dashboards for management

Since Apr 2017 – Feb 2018

Project: CDAC Singapore

Company Name : Gravit Infosystems systems

Role : Salesforce Developer

Responsibilities:

- ➢ Developing Visualforce Pages, Apex triggers, Test classes.
- ➢ Worked on Standard Set Controllers.
- ➢ Setup Custom objects, custom fields, formula fields, validation rules, workflow rules, approval processes, security.
- ➢ Deployment using change sets and IDE.
- ➢ Data migration using Data Loader.
- ➢ Code Deployment and test coverage.

CONTACT DETAILS
Permanent Address
B-102, Kalashree MD Rivera,
Bhugaon, Pune
Present Address
7a, e4, Udhyog Vihar, Sector 82,
Noida

Since May 2016 – Apr 2017

Project: ISCA Singapore

Company Name : Gravit Infosystems systems

Role : Salesforce Developer

Responsibilities:

- ➢ Implementation of Salesforce Sales Cloud, Marketing Cloud & Communities Cloud
- ➢ Developing Visualforce Pages, Apex triggers.
- ➢ Worked on Standard Set Controllers.
- ➢ Setup Custom objects, custom fields, formula fields, validation rules, workflow rules, approval processes, security.
- ➢ Deployment using change sets and IDE.
- ➢ Data migration using Data Loader.
- ➢ Code coverage and migration

ACHIVEMENTS

- ➢   Received appreciation for excellent performance and quality delivery on time.

ACADEMIC PROFILE

COURSE	PERIOD	INSTITUTION	Score/Grade
B.Tech. (CSE)	2012– 2016	Rajiv Gandhi Technical University, Bhopal	6.9 CGPA

Declaration: I hereby declare that the above mentioned information is true and correct to the best of my knowledge

Place:

Date:

Name : *Mukund Shrivastava*