

# Ankit Singhal

QA Lead / Scrum Master

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- More than a decade of rich experience in IT with focus on Quality and Software Testing for BFSI, Retail Domain with focus on Banking , Payments/Cards utilizing AWS Technologies within Agile environment
- SAFe 5 Certified, ISTQB Certified & Scrum Certified (SFC)
- Experienced Scrum Master and Test Lead in managing teams for preparation of Test Plan, Test Strategy & Effort Estimations.
- Extensive experience in application testing integrated with Amazon Web Services (AWS) cloud computing platform
- Experience in leading large and complex multi geography projects with medium to large-sized quality assurance teams
- Experienced in producing and reporting of Test metrics for program stakeholders and inputs for KRA's like Defect Leakage, Defect Retrospective & Defect Aging
- Experience in Test/Defect Management tools like Zephyr, JIRA, HP ALM, Bugzilla & SpiraTest
- Well experienced with Agile, Scrum & Kanban framework used in software development
- In-depth understanding and expertise in Manual Testing of applications on Web/Windows Environment; Preparation of Test Scenarios, Test Cases & Requirement Traceability Matrix.
- Strong experience in Web Based Testing, Functional Testing, Integration & API Testing
- Extensive experience in Database Testing using SQL Server
- Implemented customized STLC & Bug Life Cycle for a Major
- Experience in Testing of Payment Card Transactions
- A systematic, organized, hardworking and dedicated team player confident in handling multiple assignments under pressure and meeting tight deadlines. Proficient in Black box testing.
- Enriched with the ability to learn new concepts & technology within a short span of time.
- Possess excellent communication and interpersonal traits with talent for problem solving through reasoned thought processes



## Skills

- ◆ Project Management
- ◆ Agile & Scrum Framework
- ◆ AWS Cloud Computing Platform
- ◆ Functional & Database Testing
- ◆ API Testing using Postman & Swagger UI

◆ Card Payments

◆ JIRA & Zephyr

◆ HP ALM

◆ SQL Server

◆ MS Office



## Work History

◆ Nov 2016 **Senior Consultant**

- Current *Capgemini Pvt Ltd, Pune*

- Working as QA Lead/Scrum Master for project & managing team of 30+ technology resources for a global client
- Preparation of Test Strategy, Test Plan & Effort Estimations Plan
- Hosting Sprint Planning Meeting, Sprint Review Meeting & Sprint Retrospective Meeting with Product Owner & entire team for each sprint
- Monitoring team's progress using daily stand-up meeting (dStum)
- Preparation of Daily Status Report & publishing the same to stakeholders & project management
- Working closely with Product owner for Product backlog refinement
- Monitoring each sprint's progress by preparing Sprint Burn up & Burn down charts for each sprint
- Managing Kanban board for each sprint & monitoring new tasks & WIPs in daily team meeting
- Preparation of weekly Defect Leakage metrics during UAT phase for each module
- Preparation of RCA report & Defect Aging report for critical/major defects of each module
- Creation of JIRA/Zephyr Dashboard for each sprint/release & sharing with all stakeholders for better understanding of release status
- Hosting Daily status call with onshore/offshore stakeholders
- Performing Functional, Integration, Regression, Database & API Testing
- Reporting defects & enhancements in JIRA

◆ Apr 2014 **Senior Software Engineer**

- Oct 2016 *Pinelabs Pvt Ltd, Noida*

- Worked as Module Lead-QA for UI Team
- Preparation of Test Strategy, Test Plan & Effort Estimations Plan
- Preparation of Daily Status Report for stakeholders & project management
- Preparation of RCA report for critical/major defects of each module
- Writing and Executing Test Cases
- Reporting defects & enhancements in Bugzilla
- Execution of Queries with SQL Server
- Performed GUI, Functionality, Backend & API Testing

- Transactions Testing using PoS Device



Mar 2011 **QA Engineer**

- Mar  
2014 *Clear2Pay India, Noida*

- Scheduling Morning Scrum meeting having daily updates by team
- Executing Test Cases using PTT
- Testing Web services using SOAP UI tool
- Defect logging in JIRA for failed test cases
- Performed Sanity, Functionality and Regression Testing
- Validation of VISA Base II clearing File



## Education



Aug 2005 **B.E: Information Technology**

- Jun  
2009 *Rajasthan University - Jaipur*



## Accomplishments

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- Awarded by Project Star-H2 2019
  - Monthly Spot Appreciation- May'12 and Nov'15
  - Got client appreciation for deployment of major initiatives across all US stores without getting any QA miss
  - Appreciated for best Scrum Master in current team.