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Salesforce Certified Professional

## CAREER OBJECTIVE

Looking for a challenging position as a Salesforce.com Developer with a view to enhance both the breadth and depth of my current knowledge base through significant contributions to the organization.

## PROFESSONAL SUMMARY

- 7+ Years of Salesforce experience in development and implementation as a Developer, solution and technical design implementation and Technical Consultant.
- Experience in Lightning Development, Communities, Integration, customization, configuration and solution design on Salesforce.com platform
- Deep functional & Technical knowledge of Salesforce.com & Force.com technologies.
- Good knowledge on Agile process and had experience as scrum master.
- Hands on experience in Service cloud and Sales cloud.
- Having knowledge on LWC and Implemented poc for current project.
- Adept in Continuous Integration tools in Salesforce Development Life cycle.
- Expertise in both Client and Server-side programming skills (HTML, CSS, JavaScript, Apex, Lightning, Visualforce, Integration).
- Strong Analytical skills, excellent communication and organizational skills, able to work independently as well as in a team.
- Having good interpersonal skills and quick learner of new technologies willing to take up responsibilities.

## SKILL SET

- **Programming Languages** : Salesforce Apex language.
- **Design Scripting** : Visual Force, Lightning, LWC, CSS, HTML
- **Technology** : Salesforce.com CRM, Force.com
- **Tools** : PMD, Jira, Service Now, Conga Composer, DocuSign, Drawloop, Data loader, IDE,
- **Deployment Tools** : Ant, GIT, Force.com IDE, Workbench.

## CERTIFICATIONS

- Salesforce.com certified platform App Builder
- Salesforce.com certified Administrator (ADM-201)
- Salesforce.com certified Platform Developer I
- Salesforce.com certified service cloud consultant
- Salesforce.com certified sales cloud consultant

## INDUSTRY EXPERIENCE

- Working as IT Analyst for Tata Consultancy Services from Jan 2019 to Till Date.
- Worked as Application Software Development Sr. Consultant for NTT Data from June 2016 to Jan 2019.
- Worked as Senior Software Engineer for Saxon Global India Private Limited from June 2015 to June 2016.
- Worked as Senior Software Engineer for Accenture from June 2014 to Dec 2014.
- Worked as Process Executive for CTS from Oct 2012 to Oct 2013.

## PROJECT PROFILE

| Project name | **CH (SWS, HWS)** |
|---|---|
| Client | Nokia |
| Employer | TCS, Hyderabad, India |
| Role | Team Lead, Senior Developer, Scrum Master |
| Project outline | Nokia is mainly started the program Digital Customer Transformation (DCT) to serve their B2B customers in a better and seamless way so CH (Case Handling) will be a system for customer service reps to create, solve and route cases. HWS Services Request Management will be a system where a case is created to track the fixing of defective parts. The customer sends in the defective part and the part will be repaired or replaced and send back to the customer. |
| Skills | Agile, Apex, Triggers, Apex Classes, Batch Classes, Salesforce lightning, Integration etc.. |

| Project name | **Honeywell Aerospace & ACS** |
|---|---|
| Client | Honeywell |
| Employer | NTT Data, Hyderabad, India |
| Role | Support Lead, Senior Developer |
| Project outline | Honeywell Aerospace is a leading global provider of integrated avionics, engines, systems and service solutions for aircraft manufacturer's airlines, business and general aviation, military, space and airport operations. Aero is one of the applications in Honeywell business which deals with aero spare parts. |
| Skills | Service Now, Email Services, Apex Triggers, Apex, Batch classes, Integration, |

| Project name | **EPIC Response** |
|---|---|

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|---|---|
| Client | GimbalLogic |
| Employer | Saxon Global Pvt Ltd, Hyderabad, India |
| Role | Salesforce Developer |
| Project outline | EPIC Response is a Leader in construction process from the disaster recovery of water, fire and storm. It gives excellent construction solutions for commercial real estate, hospitality, healthcare and educational facilities. EPIC has an extensive supply of resources, technical expertise and state-of-the-art equipment which allows us to respond immediately to multiple and simultaneous disasters. |
| Skills | DocuSign, Drawloop, Visual force pages Apex, Approval Process |

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|---|---|
| Project name | **Campaign Management** |
| Client | Stander Consumer, US |
| Employer | Saxon Global Pvt Ltd, Hyderabad, India |
| Role | Salesforce Tester |
| Project outline | This application helps in reducing planning and development cycles, while facilitating flawless execution through comprehensive multi-channel campaign planning and management capabilities. This application is used to fetch data from Data Warehouse external system to Salesforce. |
| Skills | Deployment and Testing |

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|---|---|
| Project name | **Opportunity Management** |
| Client | GenMark Diagnostics, US |
| Employer | Saxon Global Pvt Ltd, Hyderabad, India |
| Role | Salesforce Developer |
| Project outline | GenMark's mission is to become the market leader in providing high value, simple to perform, clinically relevant multiplex molecular tests to aid in the diagnosis of disease and the selection and dosing of therapies. GenMark is committed to providing educational resources to medical professionals that exceeds the standard technical details provided by many other test manufactures. |
| Skills | Salesforce (Apex classes, VF pages). |

| Project name | **National Instruments** |
|---|---|
| Client | NI |
| Employer | Accenture, Pune, India |
| Role | Developer |
| Project outline | NI is the one of the biggest electronic company. It is having many clients through out the world. All client information stored in Legacy systems (Oracle, SAP, DW and Eloqua) and have more data on those systems. NI want to maintain all the data at one place, so NI decided to use Salesforce. |
| Skills | Force.com (Visual Force Pages, Apex Class), Triggers, |

## ACADEMIC QUALIFICATIONS

| Title of the Degree | Institute | Year of Passing | Percentage of Marks |
|---|---|---|---|
| B.tech | JNTU University Hyderabad, Telangana. | 2011 | 67 |

## PERSONAL AND WORK PERMIT DETIALS

**Languages Known** :  English, Hindi, Telugu
**Gender** :  Male
**Marital Status** :  Married
**Nationality** :  Indian
**Date of Birth** :  21/08/1989