

# Muzammil Pathan

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## Summary

Experience in Salesforce CPQ, individual having experience with implementing the Salesforce CPQ solution at expert-level. always want to demonstrate my skills and knowledge in designing, building, and implementing quoting flows through the Salesforce CPQ platform. ability to build bundle configurations, pricing, output documents and renewals, and amendments.

Configured bundles (features, options, option constraints, configuration attributes) and product rules. Configured a dynamic quote template using quote terms, line columns, template sections, and content. Generated renewal and amendment quotes.

## Experience



### Sr. Associate

WNS

Nov 2018 - May 2022 (3 years 7 months)

Designed Salesforce systems to enable efficiencies in key areas of the business. Implemented quoting flows through the Salesforce CPQ platform. Experience in Salesforce CPQ, individual having experience with implementing the Salesforce CPQ solution at Intermediate-level. Complex bundle configurations, pricing, output documents and renewals, and amendments.

Creates solutions to customer problems. Provide sound recommendations to their queries. Provides resolution the first time, Provide telephone support to end user. Remote access support by various VPN connection. Ticketing system handled ( Remote desktop connections)



### Network System Engineer

Mint InventiQ

Oct 2017 - Sep 2018 (1 year)

Trained with senior system engineers to enhance my personal technical skills as a Network and System engineer and learned internal process for escalating cases and approving or denying handovers to specific verticals.

Assisted clients with general support for hardware, peripherals, network connections, and external software.



### Technical Support

Concentrix

Mar 2016 - Aug 2017 (1 year 6 months)

Troubleshooting of all types of Hardware and software applications problems.

Install, configure, and maintain desktop and laptop computers as well as mobile devices.

Configuring & troubleshooting LAN related issues reported by users.

Expertise hands in troubleshooting of Computer hardware related problems such like UPS, SMPS, Printer and Drivers.

## **Education**

**College of computer science and information Technology Latur**

Bachelor's degree, Information Technology

**SRTMU Nanded**

BCA, Computer Science

## **Skills**

Apex trigger • Salesforce CPQ & Billing • Apex Data Loader • SQL • Salesforce.com Implementation •  
Salesforce.com • Salesforce • Salesforce CPQ