Pavit Kumar

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CERTIFIED Administrator
CERTIFIED Platform Developer I
CERTIFIED Service Cloud Consultant
CERTIFIED Platform Developer II
CERTIFIED Platform App Builder
CERTIFIED Data Architect

👤 Objective

To continuously enhance my knowledge, skills, and experience by getting involved in challenging work environments and to assist clients with prevailing with regards to meeting their business targets through my experience and ability.

💼 Experience (5+ Years)

Senior Salesforce Developer   **Feb 2020-PRESENT**
HytechPro, Noida

➜ Key responsibilities: Discussions with the client for requirement validation. Prepared technical approach and design documentation supporting business needs include project scoping and estimations. Provide support to the team in various development in case of issues or escalation.
➜ Ensure the security settings on Salesforce are continuously up-to-date. That involves the creation and update of roles, profiles, sharing rules, permission sets, and field-level security
➜ Expert in service cloud features like Email to Case, Assignment rule, Macros, and SLA/Entitlement process.
➜ Experience in Aura lightning component for custom features.
➜ Community setup and Branding for Partners and customers.
➜ Part of Field service lightning discovery session with the business team.
➜ Prepared Data model for Field service lightning
➜ Implemented Field Service Lightning and integration with partner Field Nation using outbound message and connector.
➜ FSL mobile app banding and actions.
➜ Part of Case exchange integration by polling and update using a callout to endpoint URL.
➜ Installed Cisco b+s connector package, SoftPhone layout, Connector Configuration setup for different agents, License assignment, Directory Setup, Utility for CTI.
➜ Expert in mappings and design of data models for data migration projects.
➜ Expert in automation tools workflow, process builder, and flows.

Salesforce Developer   **APR 2017-Feb 2020**
Netsutra.com, Ghaziabad

➜ Key responsibilities: Implementation for various custom development and features on Salesforce.
➜ Worked on Force.com community visualforce page development and Enhancement.
➜ Great exposure in Apex development best practices.
➜ Developed a Loan Calculation and credit score calculation software on aura lightning component for Jamaica National Bank
➜ Implemented a trigger or consolidated logic of process builder, workflow, and flows.
➜ Implemented lead conversion invocable apex method to convert the lead

💡 Skills

- ❖ Salesforce CRM
- ❖ Sales Cloud
- ❖ Service Cloud
- ❖ Community Cloud
- ❖ Force.com
- ❖ Apex Trigger
- ❖ Apex Classes
- ❖ Visualforce Page
- ❖ Aura Lightning Component
- ❖ Field Service Lightning
- ❖ Data Loader
- ❖ Salesforce Security and Sharing Model
- ❖ Salesforce Integration (Rest API)

🎓 Education

- ➢ **BCA** from CCS University Meerut (2010)
- ➢ **MCA** from MTU Noida UP (2013)

📜 Certification

- ➢ Salesforce Certified Administrator
- ➢ Salesforce Certified Platform Developer I
- ➢ Salesforce Certified Platform Developer II
- ➢ Salesforce Certified Service Cloud Consultant
- ➢ Platform App Builder
- ➢ Data Architect

🌐 Language

- ✓ Hindi
- ✓ English
- ✓ Punjabi

🔺 https://trailblazer.me/id/pavitsfdc   in https://www.linkedin.com/in/pavit-kumar-212996142/