

## **CHALUVADI PRASANTH**

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### **Academic Profile :-**

- B.Tech ECE with 8.33 CGPA from "GITAM UNIVERSITY" Hyderabad in the year 2017 .
- Intermediate (B.I.E) with 91.8% from Sri Chaitanya Junior college in the year 2013.
- SSC with 92.4% from Sri Chaitanya Techno School in the year 2011.

### **Experience Summary :-**

- Senior Software Developer skilled at SQL Server with 4 years of experience (Approx.) .
- Good knowledge on Developing Stored Procedures, Triggers, Functions, indexes and creating Database tables and views.
- Skilled in Power BI - By Creating Multiple Reports using Various Data Sets & Data Sources , Which led to Deliver Multiple Qualitative Reports .
  - Implementing Multiple DAX Queries for Outcome of Better Results . Proficient in Dashboard designing in Power BI & Better Knowledge in database concepts patterns
- Skilled in Work Force Management (Similar to Kronos) Enterprise Application . Handled Multiple modules like Time & Attendance , Advance Scheduling ,Pay Management .
- Good Experience in Splunk ,App Dynamics - Which helps in performance and health of applications throughout the network . Handling Multiple Customer Environments of Web ,App ,Mobile ,Clock Servers .Expertised in Creating the HMM alerts .
- Parallely Working on API Debugging Tools like Post Man, Jmeter Etc... Best in Analyzing Xml & Html Scripting Languages.

- Managed performance and tuning of SQL queries and fixed the slow running queries in production.
- Experience in working with Applications which is Configured with SSO Urls & Api's & Application ,Web Servers
- Designing and creating SSIS packages to extract, transform and load data from SQL database.
- Better Overview in Creating Dashboards , Reports through Power BI Tool . Worked on Multiple RCA issues & Delivered Best Output .

#### **Work History :-**

#### **Role – 3 :-**

**Technical Analyst** at Jda Software (Blue Yonder) - Hyderabad

**Project Duration** : [Feb 2020 – Till Date ]

**Organization** : -Jda Software , Hyderabad .

- Working on WFM tool Majorily & having hand on Experience in SSMS & SSIS ,SSRS Packages .
- Creating Essential Reports to Retail Customers
- Presently Working with Application Management Tools – AppDynamics ,Splunk.
- Certified in Microsoft Azure Fundamentals.

#### **Project Detials :- Retail - Work Force Management Tool .**

**Technology** : MS SQL server 2008 ,SSIS ,Power BI ,AppDynamics ,Splunk , PostMan ,BlueCube Tool.

**Role** : Technical Analyst

#### **Description :-**

The Workforce Management team focuses on maximizing performance levels and competency for an organization. This includes all the activities needed to maintain a productive workforce, such as field service management, human resource management, performance and training management, data collection, recruiting, budgeting, forecasting, scheduling, and analytics.

#### **Responsibilities :-**

- Good Abilities in Handling Mutliple WFM modules like Scheduling ,Time & Attendance , Pay Adjustments ,Performance Management etc.. Handled **SSO** Url's Environment Customers – Like Starbucks ,Giant Eagle , Walmart ,BBNB etc..
- Working on remote access to virtual desktops(RDP) applications & RDP terminal servers. and Better Knowledge in Web Servers (IIS, Web logic, Apache Tomcat) & App Servers ,Ape Jobs & N-Ape Jobs.

- Passion for technology and for being a part of a fast-growing SaaS company  
Experience in Complex SQL Queries, Dynamic SQL etc. Able to resolve the Complex Query Optimization, Data Debugging, and ETL data flows Tuning for improving performance
- Skilled in Working with Enterprise Planning Application for Multiple Retail Customers .Good knowledge of ITIL concepts (Incident / Problem / Change / Availability Management)
- Presently ,I am Working with SaaS based Customers from EMEA / APAC /US sites. .

## **Role – 2 :-**

**Project Duration : Oct 2019 to Jan 2019**

**Organization** : -NTTDATA, Hyderabad .

**Client** : Philadelphia Insurance (MYTMM)

**Technology** : SQL , ETL, Data Warehousing ,Interface

**Tools & Environment** : MS SQLServer 2016/2012,Informatica ,Windows Server 2010 & TFS.

### **Project Details :-**

MyTMM is TMM's web based application that provides our Clients with the ability to review loss information, report losses, generate reports, conduct trend analysis, and more.

Philadelphia Insurance is a production support project. In this project We are working on ETL ,Data - warehousing Flow from Source to target Systems by interfacing With the ETL Concepts.

### **Responsibilities :-**

- As a Technical consultant involved in maintaining, supporting and enhancing Policy Admin and Billing modules of the application.
- Understanding the requirements and creating technical specification document.
- Involved in the Development of Coding and Functionalities. Involved in the Development of Stored Procedure and Views using SQL Server 2008.

## **Role – 1 :-**

**Project Duration : Aug 2017 to Sep 2019**

**Organization** : -NTTDATA, Hyderabad .

Worked on Microsoft Sql Server & Having Knowledge of SQL concepts , SSIS & SSRS .

**Project Details :-****Client** : Philadelphia Insurance (TMNAS)**Technology** : MS SQL server 2008 ,SSIS ,SSRS**Role** : Software Development Senior Associate**Description :-**

Philadelphia Insurance Companies, a member of the Tokyo Marine Group, designs, markets and underwrites commercial property/casualty and professional liability insurance products for selected industries. It provides support to property & casualty (P&C) underwriting units by handling routine rating, endorsements, new business/renewals and other basic underwriting functions.

**Responsibilities :-**

- As a Technical consultant involved in maintaining, supporting and enhancing Policy Admin and Billing modules of the application.
- Troubleshooting the production issues, finding the root causes and giving permanent fixes for the issues..
- Understanding the requirements and creating technical specification document.
- Involved in the Development of Coding and Functionalities.
- Involved in the Development of Stored Procedure and Views using SQL Server 2008.
- Preparation of Technical Documents on the overview and functioning of the application.

**Personal Qualities :-**

- Positive attitude towards work and focused on result oriented output.
- Excellent Communication/inter personal skills to interact with individuals at all levels. Strong work ethics

**Interest & Hobbies :-**

- Watching spiritual, Inspiring lectures and TEDx videos.
- Writing Quotes, Playing-Indoor games.

**Languages known :-**

- English, Hindi and Telugu.

**Declaration**

I hereby declare that the information furnished above is true to the best of my knowledge and belief.

**Place:****Date:****(CHALUVADI PRASANTH)**