SHIVANI RAI

SALESFORCE **SALESFORCE** CERTIFIED SALESFORCE **CERTIFIED** Service Cloud **CPQ Specialist** Consultant

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2+ Year of experience as an employee.

- Experience on Salesforce.com Force.com, Apex, Triggers, Visualforce, workflow, Process Builders and Approvals, Salesforce CPQ, Conga composer, Docusign, Lightning aura component.
- Knowledge of Lightning components.
- Worked on JavaScript, JQuery, HTML, CSS.
- Experience of providing security controllers to users by using Profiles, Roles, Permission sets, Field level Security, OWD settings and Sharing rules
- Possess good problem analysis skills with ability to follow project standards.
- Can assist in developing and implementing new technologies.
- Exceptional ability to quickly master new concepts and capable of working in-group as well as independently.
- Excellent time management skills with ability to perform under pressure & meet deadlines.

EDUCATION

Computer Er	ngineering
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PES Modern College of Engineering, Pune

Percentage - 72%

HSC Kendriya Vidyalaya no.2, Dehuroad, Pune

Percentage - 84%

SSC

Kendriya Vidyalaya no.2, Dehuroad, Pune

CGPA - 9.6

SKILLS

Salesforce.com

Apex Visualforce

Triggers Process Builders

Workflows

Approvals

OWD

Sharing Rules

Profiles

Reports

Dashboards

SOQL SOSL

Salesforce CPQ

Conga composer

Lightning Docusign

Ecosign

Other

JavaScript HTML

CSS

Angular js

Tools

Data Loader

Talend open studio

Informatica

Jitterbit Changeset

EXPERIENCE

Salesforce Developer

Eternus Solutions pvt ltd.

June 2018 - Present

Completed in 2018

Completed in 2014

Completed in 2012

CERTIFICATION

- 1. Salesforce Admin
- 2. Salesforce CPQ Specialist
- 3. Salesforce Service Cloud Consultant

SALESFORCE TRAILHEAD

Check out my Trailhead - https://trailblazer.me/id/shrai1

PROJECTS

1. EscambiaSoft

Team size: 1

Role: Admin & Developer

Description:

Completed two projects under client EscambiaSoft.

i) Nordis - Worked on salesforce CPQ development, Apex functionality, Lightning component

ii) Banjo - Worked on Lightning component development

Roles and Responsibilities:

- Analyzed the requirements and suggested solutions
- Customized Tabs, Objects and Fields as per the requirement.
- Designed Lightning component, Apex classes, Apex trigger, Visualforce page for functional needs with Salesforce.
- Made Access control for sharing of records.
- Worked on following CPQ functionality Custom script (PSP), Contracted Pricing, Amendment,
 Docusign for signature

2. UFHT (Ultra Field History Tracking)

Team size: 4

Role: Admin & Developer

Description:

Worked on development of new features in Ultra Field History Tracking (UFHT), which is a product of Eternus Solutions registered on Appexchange.

Roles and Responsibilities:

- Analyzed the requirements of the Special Action feature.
- Customized Tabs, Objects and Fields as per the requirement.
- Designed Visualforce page and Visualforce component, Apex classes for functional needs with Salesforce.
- Used Custom Settings and Custom labels.
- Created Managed Beta Package and performed unit testing.

3. Norwich University

Team size: 2

Role: Admin & Developer

Description:

This project for Norwich university that stored their data in SQL database and moved to Salesforce. Performed setup and migrated data using Informatica tool.

Roles and Responsibilities:

- Analyzed the requirements of Norwich university
- Created Talend and Informatica jobs to migrate data from source to destination.

4. Equinix

Team size: 2

Role: Admin & Developer

Description:

This project was developed for Simplus where the end client was Equinix. Used knowledge of Salesforce, Salesforce CPQ, Conga composer to generate Quote Templates for customers.

Roles and Responsibilities:

- Customized Tabs, Objects and Fields as per the requirement.
- Created Workflow rules, Apex classes, Batch, Triggers for functional needs within the Salesforce using Force.com platform.
- Created Price Rules, Custom script (QCP) for price calculation.
- Created conga template, conga query to extract data from salesforce and display in Quote template.
- Worked on a conga template.

HOBBIES

- Painting
- Chess
- Travelling
- Dancing

PERSONAL DETAILS

Date of Birth: 26th November,1996
 Father's Name: Suresh Chandra Rai

• Mother's Name : Saroj Rai

• Language : English, Hindi, Marathi

DECLARATION

I hereby declare that the above-furnished information is authentic to the best of my knowledge.