

Muhammad Hasanain Sonde

✉ hasanain101@gmail.com

☎ +91 9167635742

📍 Mahim, Mumbai



OBJECTIVE

Immediate joiner. Network Engineer with 5 years of experience. I focus relentlessly on reducing downtime, improving network performance and reducing costs through optimization.

Certifications

- Cisco CCNA certified in Routing and Switching (CSCO13390698)
- ITIL4 Foundation certified

TECHNICAL EXPERTISE

Routing:

- OSPF (Working of OSPF, OSPF Authentication, Router-ID, advertised network into OSPF, OSPF Areas, OSPF LSA types, DR/BDR Election, OSPF Summarization, OSPF Tables)
- EIGRP (Working of EIGRP, Metrics, Load Balancing)
- Static and Default routes

Switching:

- L3/L2 VLANs, VTP mode, Inter VLAN communication, configure trunk ports, allowed, removed Vlan's from trunk ports.
- STP, RSTP+ (Configuring root-guard, Bpdu-guard, Portfast, Port security)
- Configure port channels, mapped Interfaces and allowed VLAN Id's
- Configure – HSRP, VRRP, GLBP for LAN based redundancy
- Cisco Router, Switch Password recovery.
- IOS Upgradation of routers and switches.
- Ether channel, Inter VLAN Routing, Trunking, Dot1X, DHCP, DNS, CDP, SNMP

Firewall:

- Basics of Checkpoint firewall, OS upgrade, Troubleshooting, Logs verification

Education

Master of Science in Data Communications and Networks (2016)

University of Hertfordshire, U.K

B.E in Electronics (2014)

Mumbai University

PROFESSIONAL EXPERIENCE

Infosys Limited

Designation: Senior Systems Engineer (November 2021 – February 2023)

Roles & Responsibilities

- Providing Level-1/2 support for all network issues.
- Charged with configuring, installing, managing and monitoring network infrastructure devices
- Performing regular device upgrades and configuration changes.
- Handling data center cabling and devices installation.
- Creating reports for internal and external network audits.
- Managing project of a leading American Financial organization.
- VLAN, VTP, Trunking protocol, Ether channel configuration.
- Taking ownership of escalated issues until resolution.
- Report generating in tool for link up-time, downtime and bandwidth utilization, latency
- Communicating with the clients and assisting them in network designing.
- Maintaining tracker for all the activities and issues.

NTT Data services

Designation: Network Operations Engineer (February 2019 – November 2021)

Roles & Responsibilities

- Providing 24/7 support for all network issues.
- Working on Cisco routers model ASR 1000, 2600, 2800, 3900 etc and switches 3600, 4500, 3700 etc.
- Charged with monitoring and managing network devices in 50+ locations across India.
- Manage changes, upgrades, improvements and integrations.
- Provide on-call support for network engineering duties to troubleshoot various WAN/LAN connectivity issues.
- Working with client on-site collaborating with carriers and Global Network team

Global Cloud Xchange

Designation: Network Provisioning Engineer (September 2017 – September 2018)

Roles & Responsibilities

- Part of global provisioning team. Managed clients for various telecom circuits including xDSL, Ethernet, MPLS, providing End to End circuit delivery within lead time.
- Collaborated with sales and management teams to develop solutions and accomplish objectives.