CV

SHANNI KUMAR

APPLICATION DEVELOPMENT ANALYST

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OBJECTIVE

To apply my knowledge in a highly challenging and continuously growing organization that can provide me opportunities to grow intellectually, technically and professionally in concurrence with company's goals and objectives

PRIMARY SKILLS

Programming Language:
Apex, Trigger, Lightning Web Component, Lightning Component, SOQL

Frameworks worked on:
Salesforce.com, SFDC, Aura

Tool: Workbench, Post-Man, Version One

PROFESSIONAL EXPERIENCE

- Having **4 years** of experience in IT and Salesforce.
- Experienced in Salesforce Customization, Security Access, creating profiles, roles, users, page layouts, Custom Labels, Custom Settings.
- Experienced in development, administration, Implementation and Support of Salesforce CRM & Salesforce Application based on APEX Language and Lightning Component.
- Strong Implementation using Custom objects, Triggers, workflow rules, approval process, Apex classes, REST implementation, **Lightning Components, Lightning web Component**.
- Highly motivated, action oriented, results focused, quick learner has ability to work independently and in a team**.**
- Strong analytical and communication skills. Business development activities, such as understanding technical requirements, researching technologies.

Competencies:

Salesforce Administrative part: Custom Objects, Standard Objects, Junction Objects, Creating Users, Profiles, Roles, Page Layouts, Org-Wide default, Sharing rules, Workflows, Approval Process, Custom Settings, Assignment Rules, Process Builder, Validation Rules, Translate, Custom Setting.

Salesforce Development part: Writing Apex classes, Batch classes, Schedule Batch classes, Triggers, SOQLs, Test Classes, **Lightning components & Lightning Web Component**, Integration (REST & SOAP).

Salesforce Deployment part: Change sets and uploading them to different sandboxes, Preparing packages and deploying via change set.

Projects Details:

ACCENTURE (Nov-2019 - Present)
CLIENT OVERVIEW:
SunTrust Bank- SunTrust Bank (Now TRUIST) is an American bank holding company. The company operates three primary business units: Consumer Banking & Private Wealth Management, Wholesale Banking, and Mortgage.

PROJECTS
1. **SunTrust Wholesale**:
   - Duration: 1.5 years
   - Team Size: 4-6
   - Role: Salesforce developer/ Lightning Specialist
   - Environment: SaleForce.com platform, Salesforce Classic, Salesforce Lightning
   - Language: Apex, Lightning Component, **Lightning Web Component**, Trigger

Responsibilities:
   - UI and backend development using Lightning Web Component, Apex, Trigger Use of VS Code, Version One. Whole process named: Client Onboarding(collecting data of new client)
   - Solution design, Impact analysis and Development of weekly user stories and deploy them to Production once they go through complete development cycle.
   - Apex Classes, apex triggers, Integration and unit testing for various functional needs in the application.

INFOSYS (Mar-2017 - Oct-2019)
CLIENT OVERVIEW:
ABInbev- Anheuser-Busch InBev (abbreviated as AB InBev) is a multinational drink and brewing holding company based in Leuven, Belgium. ABInBev was formed through InBev (itself a merger between Interbrew from Belgium and AmBev from Brazil) acquiring Anheuser-Busch from the United States.

PROJECTS
1. **CLICK Application**:
   - Duration: 1.6 years
   - Team Size: 15
   - Role: Salesforce configuration Specialist/CR specialist

- Environment: SaleForce.com platform, Salesforce Classic, Salesforce Lightning
- Language: Apex, Lightning Component

Responsibilities:
- Solution design, Impact analysis and Development of weekly user stories and deploy them to Production once they go through complete development cycle.
- Providing solution of various level of Production issues on daily basis and design and propose permanent solutions wherever possible.
- Detailed communication and coordination with Business users and other stakeholders regarding existing Production issues, future developments through various communication channels.

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2. **Litigation Application:**
- Duration: 5 months
- Team Size: 4
- Role: Salesforce configuration Specialist/CR specialist
- Software used: Salesforce.com
- Language: Apex, Lightning Component, Visualforce page
- Ticketing handling Tool: Service Now, Remodyforce

Responsibilities:
- Configured Salesforce platform including validation rules, workflows, approval process, setting up profiles, creating objects and assigning permissions.
- Apex Classes, apex triggers and unit testing for various functional needs in the application.
- Resolution of various level of Production Issues on daily basis and propose permanent solutions, working on Incident management.

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3. **OnPoint Application:**
- Duration: 5 months
- Team Size: 5
- Role: Salesforce CR specialist
- Software used: Salesforce.com
- Language: Apex, Visualforce page, Cloud Craze B2B commerce

Responsibilities:
- Overriding CloudCraze inbuilt pages implementing new functionalities as per the business requirement.
- Worked on Apex Classes, Backbone.js for various functional needs in the application.
- Detailed discussion with Business regarding requirements.
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EDUCATION

- **B.Tech** – 8.81(CGPA),(Metallurgical and Materials Engg.) from NIT Jamshedpur, Jharkhand (2012-2016)
- **Intermediate**- 83.2% from J.N.V. Aurangabad Bihar (2011)
- **S.S.C**- 93.8% from J.N.V. Aurangabad Bihar (2009)

ACHIEVEMENTS:

- Received **Rising Star** award from Accenture for FY:19-20.
- Received **Employee of the Month** award from client for the months Dec-2018, April-2019.
- Received **Insta Award** from Infosys for Q3-2018, Q1-2019.
- Platform Developer 1 certified in Salesforce.
- App Builder certified in Salesforce.
- Global Agile Developer certified (Infosys)

PERSONAL DETAILS:

- Date of Birth:12th of September 1993
- Gender: Male
- Nationality: Indian
- Languages known: English and Hindi

DECLARATION:

I hereby declare that the above-furnished information is true to the best of my knowledge.

Shanni Kumar.