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DHAVAL CHAVDA

TECH LEAD / SCRUM MASTER

SKILLS SUMMARY

- Project Management
- User Story Writing
- Conflict Management
- Resource Planning
- Staff and User Training
- Process Improvement
- Agile Methodologies
- JIRA

CERTIFICATES

- Agile Project Management Foundations
- Certified Scrum Master - Scrum Alliance
- Scrum Advanced
- PRINCE2 Foundation and Practitioner.

EDUCATION

- Master in Computer Application
Gujarat University - Year 2009
- Bachelor in Statistics
Gujarat University - Year 2005

LANGUAGES

- English - Full professional Proficiency
- Gujarati - Native or Bilingual Proficiency
- Hindi - Native or Bilingual Proficiency

TOOLS KNOWLEDGE

- Bit Bucket, SVN
- Selenium, Appium, Sikuli
- Postman, Fiddler, Swagger
- Jenkins, Sonar, Blackduck
- SQL Server, Mantis, Bugzilla & IFC File Analyzer

PERSONAL PROFILE

CSM certified, Innovative and solutions focused IT professional, specializing in leading high performing and multi-disciplinary teams from product development through successful product launches. Accustomed to managing multiple projects and priorities in fast-paced environments. Total experience of 12+ years with 4 years of Scrum Master and 2+ years of Project management experience.

WORK EXPERIENCE

Tech Lead | Scrum Master

Thomson Reuters | Nov 2019 - present

- Implemented and enforced Scrum principles and practices, facilitated continuous improvement (CI), and identified and removed Team impediments
- Support the Product Owner with documentation of User Stories and Acceptance criteria
- Monitored Team Backlog on daily and ensured it accurately reflects the current state of the sprint
- Facilitated daily scrums, stand-ups, and meetings
- Monitored and tracked project progress and performance against project plans, reporting status to project stakeholders through structured communication
- Managed Quality of delivery
- Established and actively managed all project and key stakeholder expectations and relationships

Team Lead | Scrum Master

HighQ Solutions Pvt. Ltd | March 2015 - Oct 2019

- Liaising with the management, team or peer team for the development of excellent product
- End to end delivery of software solution starts with requirement gathering to delivery of it using Agile methodology
- Implementing scoring and prioritization models to help assess which requests should be approved
- Providing demo to the stakeholders regarding the current and future trends at the end of each sprint
- Writing user stories and conducting acceptance testing before project delivery
- Guiding & motivating team members to achieve the set targets for potential utilization of the resources

Sr. S/w QA Engineer

Casting Networks | Sep 2014 - Feb 2015

- Work with the development team to develop and execute the test plan, inline with an Agile development methodology
- Work with project managers to provide QA estimates, schedule planning and providing status updates
- Develop Performance scripts and execute performance cases
- Work with the QA Manager to identify the team's technology roadmap and provide estimates on critical software development projects
- Initiate, develop, lead or participate in quality improvement projects to improve product quality and overall manufacturing performance
- Collaborate with development, operations, and test engineers to design, develop and maintain performance test scripts and frameworks
- Works with product development, product management, support and other organizations to identify and track potential product issues and improvements

Sr. S/w QA Engineer

Integrated Database System | Jan 2014 - Aug 2014

- Worked in groups of 4 engineers & participated in the testing of the service base projects and manage the highest level of quality.
- Managing all the phases of testing for assigned components ensuring test plans and test cases are completed and met business requirements.
- Creating test plan, Walk through, integration approach and strategy document, test cases, scenarios, conditions and scripts.
- Performing various types of testing, such as functional, regression, user acceptance and concurrency testing.
- Performing security testing of the basic security levels in the client link application security mechanism.
- Record and document test result. Share, merge, view and discuss about the new interface. Participating into product release work

QA Engineer

Asite Solutions Ltd | Jun 2011 - Jun 2014

- Assist with continued improvement of the performance testing process, including best practices around the Performance Center of Excellence
- Work with development and functional QA teams to troubleshoot and improve identified performance bottlenecks
- Works with development resources to drive improvements in overall quality, automation and testing processes and techniques
- Cultivate, support and promote an organizational culture that provides for high performance, high morale, integrity and teamwork
- Develop and execute comprehensive workflow test plans assuring the overall quality of the product
- Collaborate closely with Development to execute testing earlier in the Software Development lifecycle (Dev/SIT/UAT)

QA Engineer

HighQ Solutions Ltd | Aug 2009 - Jun 2011

- Perform system, acceptance, regression, load and functional/performance testing
- Perform manual testing methods. Validate, verify, communicate and resolve software issues through careful, thoroughly documented testing
- Develop and execute comprehensive workflow test plans assuring the overall quality of the product
- Collaborate closely with Development to execute testing earlier in the Software Development lifecycle (Dev/SIT/UAT)
- Performing security testing of the basic security levels in the client link application security mechanism.