RAJSHREE SANTOSH MAHAJAN

Contact No: (+91) 7020437943 ≈ *E-Mail:* rajshreemahajan13@gmail.com ≈ *Location: Pune, INDIA*

PROFESSIONAL SUMMARY

SALESFORCE DEVELOPER / ADMINISTRATOR

- ❖ **Over 5 plus years of experience in IT industry including more than two years of experience in Salesforce.com CRM platform** (Sales Force.Com).
- ❖ Become an expert in USABILITY based design and development
- ❖ Identify/develop reusable code components and suggest the same to Foundry panel
- ❖ Well versed in **Apex Data Loader** and Force.com Configuration and Apex / Visual Force / API development along with IDE and Salesforce.com sandbox environments. Experience in using **Data Loader** for **insert, update** and **bulk import** or **export** of data from Salesforce.com Objects, Handled complex requirements.
- ❖ Thorough understanding of declarative solutions including creation of **custom objects, workflows, approvals, field updates and communication templates**.
- ❖ Expertise with **Apex Programming, Visual Force pages design, Triggers, Batch Apex, Test Classes, Custom Objects, Standard Objects and Workflows,** and solid understanding of the capabilities and constraints of the SFDC CRM application.
- ❖ Experienced in analyzing business requirements and implementing specifications to **Salesforce custom objects, master-detail relationships and lookup relationships**.
- ❖ Proven ability to communicate complex ideas, issues, concepts and solutions to all levels of the organization along with **analytical, planning and team building skills**.
- ❖ Experience in **Development**, **Administration, Configuration, Implementation** and Support of Salesforce CRM based on **Apex language** and leveraging Force.com Platform.
- ❖ Proficient Knowledge in **Salesforce Lightning UI, Lightning programming, Aura framework programming**.
- ❖ Actively contribute to technical presentations, knowledge sharing, training initiatives, building POCs, regular salesforce release notes discussions, and help in skill development of peer devs/sr. Devs
- ❖ Created various Lightning Apps combining Lightning Design System, **Lightning App Builder** and **Lightning Component features.**
- ❖ Worked extensively on **Lightning component building**, worked on many components to convert Existing classic programming work like Visualforce into **Lightning components.**
- ❖ Experience in use of **Standard and Custom controllers** of **Visualforce** in development of custom Salesforce pages as expected by business requirements.
- ❖ Primary level experience in working on web services and giving solutions by **SOAP and REST integrations**.

- ❖ Proficient knowledge of **Governor limits**. Experience in optimization of existing code in accordance to the governor limits.
- ❖ Participated in all stages of **Software Development Life Cycle (SDFC)** i.e., System Analysis, Design, Development and Testing Expertise.
- ❖ Strong Knowledge of SFDC standard Data structures and familiarity with designing **Custom Objects** and Force.com platform and **Force.com Sites**.
- ❖ Experience in understanding business requirement to design the required entities like custom objects, creating the **relationships and junction objects**.
- ❖ Developed **Apex classes** using other platform based technologies like **Visualforce, Force.com IDE**.
- ❖ Experience in creating various **Reports** (**summary reports, matric reports, pie charts, dashboards and graphics**) and **Report Folders**.
- ❖ Experience in using declarative features like **validation rules, workflows, approval process, dynamic approval process, sharing rules** automation for satisfying complex business process automations.
- ❖ Experience in implementing **security and sharing rules** at object, field, and record level for different users at different levels of organization, also created various profiles and configured the permission based on the organizational hierarchy.

TECHNICAL SKILLS / SKILLSET

❖ **Salesforce Technologies:**	❖ Apex Language, Apex Classes, Apex Triggers, SOQL, ❖ VisualForce(Pages, Components and Controllers), ❖ Apex Data Loader, Dashboards, Reports, Custom Objects
❖ **Programming Languages:**	❖ Apex,
❖ **Web Technologies:**	❖ HTML , JavaScript
❖ **Database:**	❖ SQL
❖ **Data Management & Tools:**	❖ Data Loader
❖ **Operating Systems:**	❖ Windows7,8,10

WORK EXPERIENCE

- ❖ Currently Working for **Argus System, Pune** as a **Salesforce Developer** from **April 2019 till present**.
- ❖ Working for **Argus System, Pune** as a **Software Tester** from **April 2016 to March 2019.**

PROJECT SUMMARY

TITLE   : *Hospital Management*
ENVIRONMENT   : *Force.com IDE, Apex Data Loader, Visual Force, Apex, HTML and JavaScript*.
TEAM SIZE   :   *4*

PROJECT OVERVIEW:
 Healthcare Patient Portal provides a platform to automate the all the healthcare activities. It provides health data exchange capabilities. Clinicians get a single, fully integrated view of patients within their own native EHR

and workflow. That gives them immediate access to actionable information for better decision making – and superior care coordination.

ROLES AND RESPONSIBILITIES:

- ❖ Customize and personalize Salesforce.com based on requirements.
- ❖ Creating Objects and Validation Rules inside Salesforce.com and Mapping them to the existing functionalities and Objects.
- ❖ Worked on various salesforce.com standard objects like Accounts, Contacts and Opportunities.
- ❖ Maintain and developed the Custom objects, Custom fields, Custom tabs, and Validation rules.
- ❖ Customized different page layouts and assigned them for different profile users.
- ❖ Creating Workflow Rules, Tasks, Email Alerts, and Components to the needs of the application.
- ❖ Designed various Web Pages in Visual Force for functional needs within Salesforce.
- ❖ Worked on workflows for field updates based on time dependent workflow.
- ❖ Involved in creating action components based on client requirements.
- ❖ Involved in creating Batch Apex and Scheduling Apex classes based on the client requirements. Involved in field and record level Security.
- ❖ Have sent mail to particular users using Apex code.
- ❖ Import & Export of the Bulk data through Data Loader.

- ❖ **TITLE   :   Leave Management system**
- ❖ **ENVIRONMENT :** *Force.com IDE, Apex Data Loader, Visual Force, Apex, HTML and JavaScript.*
- ❖ **TEAM SIZE   :**   *5*

PROJECTOVERVIEW:

Leave management system (LMS) comprises of the measures taken by employees in an organization, to request for time away from work. The management uses leave management system to grant or deny leaves based on organizational policies. When leaves were manually administered, the complexity gave rise to a lot of errors and resulted in being expensive. LMS software ensures minimal error and simplifies the process. Uses of leave management system:

An ideal leave management system is designed with simplicity and has a leave policy module that allows the HR to set policies and rules for each type of leave, namely, privilege leave, casual leave, sick leave, maternity/paternity leave and compensatory offs and help the user define:
1) leaves relevant to their grade
2) Annual quota/ eligibility of leaves
3) Monthly leaves
4) Validation of leave

ROLES AND RESPONSIBILITIES:

- ❖ Contributed to the development of Salesforce solution - Cloud Console Application for tracking and resolving customer inquiries, meeting project scope and client expectations.
- ❖ Involved in the requirement gathering and creation of High- and Low-level Design document
- ❖ Involved in the setup of the application, standard objects and process

- ❖ Creation of workflows to automate the process
- ❖ Created triggers to calculate the commissions based on different scenarios
- ❖ Created a Commission Approval process based on the Agent and Sales Manager
- ❖ Creation of Batch apex to process Bulk of data
- ❖ Import of Properties, Agents, Sales Managers data through Data Loader
- ❖ Creation and changes into the different objects to create task and event
- ❖ Involved in Deployments, technical assistance and end user troubleshooting for bug fixes, enhancements
- ❖ Implemented Future Methods, Batch Classes.

EDUCATION

- ❖ **Post Graduate Diploma in Business Administration** from Symbiosis Center For Distance Learning – Pune in 2018
- ❖ **Bachelor of Engineering in Computer Technology** from **K D K College Of Engineering** – Nagpur in 2014

PERSONAL DETAILS

Name: Rajshree Santosh Mahajan
Date of Birth: 31 OCT 1992
Gender: -Female
Nationality:-Indian
Religion: Jain
Marital status: Single
Languages Known: English, Hindi, Marathi
Father Name: Santosh Mahajan
Mother Name: Sheela Mahajan