

Sarvesh Chengti

Product Manager || Project Manager || Integration Manager || Delivery Manager || Product Owner

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PROFESSIONAL SUMMARY

Passionate Product Manager with 9+ years of experience driving growth and customer satisfaction through successful go-to-market strategies, product development, and usability improvements. My expertise lies in **simplifying complex implementations**, driven by **dedication, perseverance**, and **empathy**, my **primary objective** is **client satisfaction** and I possess the **technical acumen** to handle **any IT project**.

AREAS OF EXPERTISE

Product Management	Project Management	Delivery Management	Product Owner
B2B & B2B2C	Startups & MNCs	Product Roadmap	User research
Market research	Saas / PaaS / IaaS	Integration Management	Analytics
Product documentation	Problem solving	End to end Ownership	API testing
Product Implementation	Product Delivery	User stories	Product Launch
Team handling	UI/UX designing	Stakeholder Management	Wireframing

TECHNICAL SKILL AND TOOLS

Jira	Confluence	Agile	Sprint planning
Fresh desk	Service desk	Trello	MS Office
Figma	Postman	GIT	SVN
ASP.net	C#.net	SQL	Testing
Root cause analysis	Requirement gathering	Kanban	Waterfall

KEY STRENGTHS

- Proficient at quickly grasping new concepts and applying **technical and analytical** skills, all while maintaining a strong understanding of business operations.
- Devoted and **passionate** about my work, always eager to take on **new challenges** and **learn** and grow.
- Capable of effectively **solving intricate problems** while **engaging** with **clients**.
- Highly interested in staying up-to-date with the **latest technologies**, emphasizing meticulous **attention to detail**.
- Extremely **intuitive** when it comes to implementing **technical solutions**, even under **tight deadlines**.

WORK HISTORY

- **Product Manager** at Tricon Infotech (**SaaS based Fintech**): Bangalore (April 2021 to Feb 2023)
 - **Key Accomplishments:**
 - Improved the system's capabilities by incorporating support for multiple types of loans, resulting in a 40% increase in the loan submission rate.
 - Implemented a tagging feature to quickly identify and resolve issues in the loan, leading to a 10% faster resolution time.
 - **Roles & Responsibilities:**
 - Understanding and addressing the pain points experienced by business teams through effective communication.
 - Proposing and implementing strategies to enhance the existing product's functionality.
 - Ensuring timely delivery and adherence to the product roadmap.
 - Facilitating story grooming sessions and Scrum ceremonies.
 - Prioritizing tasks and planning product releases efficiently.
 - Collaborating with the design team in developing wireframes and mockups to enhance the user experience.
- **Project Manager** at Paradiso software solutions (**SaaS Based E-Learning**): Pune (March 2019 to April 2021)

- **Key Accomplishments:**
 - Earned a 20% pay increase within weeks of starting, due to exceptional contributions that led to the timely delivery of a previously overdue mobile app.
 - Skillfully and efficiently, our team upgraded the LMS for our largest client, successfully launching a new .Net-based LMS within a three-month timeframe.
- **Roles & Responsibilities:**
 - Working with the CEO on the development of the Android and iOS app as a product manager.
 - Managing the entire project lifecycle, including planning, delivery, and support.
 - Collaborating with multiple clients in the US & UK region.
 - Handling change requests from clients for all web, Android, and iOS projects.
 - Creating implementation plans by gathering and understanding customer requirements.
 - Maintaining strong client relationships while delivering projects.
- **Software developer/L3 Support at Peel Works (SaaS Based Point of Sale):** Pune (April 2018 to August 2018)
 - Implementing new features to improve product usability and troubleshoot existing bugs.
 - Offering level 3 support to current customers.
 - Managing the support team.
- **Software developer at Raster and Vector (Point of Sale):** Mumbai (August 2015 to November 2017)
 - Gathering user requirements and communicating/developing the solution with the team.
 - Testing the developed solution, resolving existing bugs, and providing user training.
 - Strategically planning and executing software releases to ensure optimal functionality and user satisfaction.
- **Software developer at ThincNext (Custom solutions):** Bangalore (March 2013 to July 2015)
 - Developing software solutions in accordance with the specific requirements of the customer.
 - Creating a prototype, and performing tests on both web and desktop applications.
 - Carrying out demonstrations and providing user training, as well as offering technical support.

EDUCATION

- BCA (Bachelor of computer application) from Bangalore University.
- HSC (12th) from Mumbai University.
- SSC (10th) from Mumbai University.

SAAS PEROJECTS

- **Lending management system:** Toorak specializes in innovative mortgage credit strategies. We help lenders fund business purpose residential, small balance multifamily and mixed-use loans.
- **Learning menegement system:** Paradiso has the best eLearning platforms-LMS, LXP, Upskilling, Microlearning, and KMS, to take care of all learning needs and improve learning experiences.
- **Point of sale application:** Peel-Works was born out of the need to bridge vast gaps in the Indian retail space. Our bundle of services offers well-rounded solutions for the distribution needs of your business, be it people, supply chain, or last mile.

PERSONAL DETAILS

- Mobile: +917559455574
- Email: pmsarvesh1988@gmail.com
- LinkedIn: <https://www.linkedin.com/in/pmsarvesh>
- Current location: Pune (India).
- Preferred location: Remote, Mumbai, Pune, Goa, Bangalore.
- Languages: English, Hindi, Marathi, Kannada.