

Sameer Vasudev Vijapure

Profile

- ◆ Managed Global Delivery Model (GDM) projects covering ADM, Transition, SaaS, Infrastructure and Data Migration.
- ◆ With Certifications like PMI PMP, PMI ACP (Agile Certified Practitioner), SAFe Agilist, CSM (Certified Scrum Master) and ITIL V3, have managed projects and operations with both Agile Scrum and Waterfall Methodologies.
- ◆ Handled multiple roles like IT Project Manager, Agile PM, Agile Coach, Scrum Master, Experience in leading and managing diversified teams including multi location vendor teams.
- ◆ Significant experience in client facing roles. Was part of the core account team and worked with Dept Heads, Technical, Security and Quality teams for securing & executing concurrent projects.

Skill Set

Project Methodologies	: Agile – Scrum, Waterfall
Project Tools	: JIRA, MS Project, PM View, NextGen (ServiceNOW)
Project Repositories	: Confluence, Sharepoint, MS Teams
Technology	: Microsoft, JDE

Education:

- M.C.A. (Master of Computer Applications),
- B.Sc. (Physics),

Training and Certifications:

- 1 Certified Scrum Agilest, 2018
- 2 PMI ACP (Agile Certified Professional), 2016
- 3 CSM (Certified Scrum Master), 2015
- 4 IBM Accredited Advisory Project Manager, 2014
- 5 IBM Accredited Associate Project Manager, 2012
- 6 ITIL V3 Certification, 2009
- 7 PMP (PMI Project Management Professional), 2008

Professional Experience

Mar 2012 – Till date, Project Manager/ Lead Scrum Master IBM India Ltd.

Aug 2019 – Till Date

Leading Brewery, Netherlands

Currently Working as Lead Scrum Master for multiple streams in JDE area, for project and operations deliverables. Along with ownership of the team deliverables and SLAs, I am also responsible for coaching and transitioning the team to Agile Way of Working (WoW), and maintaining various Agile metrics like Team Velocity, Sprint Burndown, Sprint Improvement etc. With Agile WoW, I have shown steady increase in velocity of team by ~20% (from 20 to 25 story points). This has increased client confidence in team, resulting in increase in team size, adding more revenue for the organization. For this, I have received 'Service Excellence Award' from Account management.

In addition, I am working on roll out of DevOps, which is crucial in successful implementation of 'One Team' approach for merger of project and operations teams.

May 2015 – July 2019,

Leading Bank, Australia

Worked as client IT Project Manager / Scrum Master at client location from Aug 2016 till June 2019. During this period, I worked on various types of projects like,

- **ECM (Enterprise Content Management)** - Worked as Scrum Master for the CI/CD team in the ECM Agile release train. The objective of the team was to setup the infrastructure and setup processes and tools which will help the change and run teams in continuous integration and delivery enabling continuous deployment. Till moving out of the project, I was able to setup the lower environments for the teams. I also had responsibility of gatekeeper Manager for the Operational Readiness checklist confirmation before any program functionality goes in Production.

New SaaS applications – As ITPM did successful implementation of SupportPoint and Ignite (impacting ~35K client employees) projects which were vendor SaaS products hosted at external vendor network. They needed to be accessed through client network (Thin and Thick client), for all areas at global client locations including implementing at Front offices and CCC, taking into consideration security risks related to data transition and management. These projects were to address one of the top 3 concerns raised by the client front end executives.

MRP (Microsoft Refresh Program) upgrade – Worked as Scrum Master for this program targeted to upgrade applications from Legacy Win 2003 and SQL 2005 servers to New Win 2016 and SQL 2012, making sure that all components including infrastructure and third party products used in these applications are compatible with new environments or are upgraded, as well as data is migrated correctly. It included coordination with both upstream and downstream systems from inception till closure phases.

- Before that I was working as Senior Project Manager for RTI (Real Time Integration) from Pune. These were System Integration projects for Creation / Modification of WMB, DP Services as per the Business Requirements. I successfully managed and executed 5 RTI projects, on schedule and within Budget. For year 2015, one of these projects received 'Best Customer Experience Innovation Award' for technology by customer, for which I also received the 'Manager's Choice' Award.

I also had responsibility of uplifting all RTI Team Members on Agile Scrum Methodology, Principles and Practices, by mentoring and coaching. I am an active Member of organizations Agile Coach Community and Contributed for UAT testing for Agile Process Capability Releases and Contributor in Agile self paced Trainings.

April 14 – May 15

Leading Financial institute, France

- Worked as Project Manager (Scrum Master) for the project. Successfully managed Knowledge Transition for 6 applications for a leading financial institute in Central Europe, by Agile Scrum methodology. Satisfied by the management and result of initial 3 application transitions, client awarded transition for an additional application, resulting in additional revenue for organization.
- Awarded additional responsibility of setting up knowledge Framework at Account level. I measured Knowledge Indexes and Periodic Progress of teams on Process, Artifacts and Techno-Functional knowledge, and suggested improvements for Cross Training of teams for optimum use of the resources. For this, I got developed an inhouse application from my Java team for the Online Assessment of Account Team members. The tool was highly appreciated by client as well as Account Management.

May 13 – April 14,

Telecom Service Provider, India

- I was part of the Program Management team for Campaign Management Program - Prepaid Telecom. The Campaign management Product is a 3rd party product. My responsibility was to gather the requirements from the business users, get the product customized accordingly from the Vendor. The key aspect for this Project were Vendor management and Stakeholder management. I delivered the solution successfully in line with the agreed business requirements and within agreed time frame.

Mar 12 – May 13,**Internal Global Accounts**

- Worked as Infrastructure Project Manager for IGA account. I was responsible for leading the project team in delivering a solution to the client using the appropriate business measurements and terms & conditions for the project according to the SoW.
- I was responsible for managing scope, schedule, and contractual deliverables. It included applying techniques for planning, tracking, change control, and risk management. I was responsible for managing all project resources, and for establishing an effective communication plan with the project team and the client. I provided direction to the project team and project status to the client on regular basis.

Feb 09 – Feb 12,**Project Manager****Tieto Technologies Pvt. Ltd. India****Feb 09 – Feb 12,****Leading Nordic Insurance Company, Finland**

- I was responsible for effectively managing Conversion deliveries (Migration and Gaps Development). I was significantly involved in fulfilling Project directive (cost, scope, schedule, quality) with organization delivery process and practices.
- I played a pivotal role in fulfilling the project's commitment as documented in Project plan, managing project risks, coaching and mentoring Project team members. I was effectively involved in measuring the project performance regularly and reporting to the internal as well as external Steering group and executing actions based on internal and external Steering group decisions. I deft in identifying risks, develop mitigation plan, and highlight the risks to management in time.
- I steered efforts in leading the team meetings with Development team, Release Management team, CM, DBA teams. I was responsible for representing the Migration project in product meetings, negotiate the delivery vehicles, dates, scope etc with other products
- I effectively demonstrated that the Team is technically capable of doing the data migration with functionality development by successful delivery of POC.
- Suggested and Convinced client for BA workshop and new way of working to minimize impact on schedule and effort overrun from risk of non availability of Scope approval in time.
- Holds the credit of improving Insurance domain and Maintenance Process knowledge of the LIS Support team members. 14 Offshore team members cleared Internal Insurance Domain assessment exam for LIS and 7 were ITIL V3 certified.

Preceding Work :

Designation	Company	Technology	Duration
Project Lead	L & T Infotech	. Net	May 05 – Jan 09
Sr S/w Engineer	NeuroLogic Solutions (Domain - Education)	.Net	Dec 03 - Apr 05
Partner / Sr Sw Engineer	Polymorphic Systems (Domains - Healthcare, Automobile, Hospitality, Education, ERP Implementation)	Vb, ASP, .Net	July 98 - Oct 03

Notable Feats

- Specialty Ocean Cargo Certificates Project received 'Team performance award' at organization level for year 2006, in L & T Infotech
- The same project was appreciated by client senior management as 'Role Model' project for the year.
- Received CSAT (Customer Satisfaction) 5 / 5, for 3 out of 4 delivered projects for IBM IGA account.