

# Deepak Sharma

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## Objectives

Motivated Senior Software Engineer with 8.3 years of experience, highly effective at developing new programs and fixing problems with existing systems. Proficient in Salesforce and Agile/Scrum Methodology.

## Skills

- Apex, Triggers, Batch apex, Queueable apex
- Lightning Web Components, Aura Framework
- Platform Events, Restful Services
- Algorithm and Design Patterns: OOPS, SOLID, Dependency Injection, Trigger Framework, Logger Framework
- Proficient in: ES6
- Devops : SFDX, Github, Bitbucket, Metadata API, Jenkins
- Sales cloud, Service Cloud and Experience Cloud.
- Industry: Real Estate, Non-profit, Life Science

## Experience

### Senior Associate (June 2021 – PRESENT)

[Cognizant Technology Solutions] (Gurgaon)

- **Senior Salesforce Developer/ Architect** – Responsible for designing and architecting HCP portal on Experience Cloud runtime – LWR
- Design and implementation of SSO with Janrain and Experience cloud using custom APIs
- Providing LLD for feature implementation.
- Custom implementation of complex UI for portal using LWC
- Successful launch of Portal where HCPs can register for Educational events has resulted in more pipeline of work

### Senior Consultant (Jan 2021 – June 2021)

[Deloitte Consulting India Pvt Ltd] (Gurgaon)

- **Salesforce Development Team Lead** - Managing a team of 6 developers
- Designing and writing technical solutions based on the functional requirements given by client.

- Providing Estimations for future sprints of work.

**Senior Software Engineer** (May 2020 – Dec 2020)

[Hear.com India] (Gurgaon)

- Development of Lightning Web Components
- Solution designing to adopt Apex Design Patterns to refactor the codebase to make it more maintainable with big teams.

**Senior Software Engineer** (May 2019 – April 2020)

[Optum Global Solutions] (Gurgaon)

- Community setup for the provider portal and automation of new user registration requests.
- Created retry batch apex design using BatchApexErrorEvent.
- Responsible for code refactoring and designing the framework for triggers and preparing strategy for migration to Lightning experience from classic.
- Developed Lightning Web Components, Aura components, process builders, and batch classes to implement new requests.

**Consultant** (Oct 2017 – April 2019)

[Deloitte Consulting India Pvt Ltd] (Gurgaon)

**Charity Organization, UK**

- Designed Security matrix
- Worked on Large Data Volumes
- Designed exceptional handling framework
- Created Batch Data Entry screen using Lightning Components which allow users to create multiple records in less time.
- Implemented and configured NPSP managed package which allow non- profits to better manage some common non-profit business processes.
- Worked on Lightning Components, Apex triggers, Queueable and Batch apex to support the business implementation for large volumes of donations.

**Real Estate Organization, UK**

- Implemented PropertyBase managed package in vanilla salesforce org which provides a Real estate CRM.
- Designed 'Manage Fees' screen using Lightning Components which provides the functionality to input broker fees at various levels. UI displays the normalized structure of records.
- Led a team of 3 developers.
- Responsible for setting up DevOps process.

**Application Development Analyst** (Jan 2015 – Sep 2017)

[Accenture] (Gurgaon)

**SalesCloud Implementation, (Global)**

- Developed apex triggers, batch classes, lightning components and process builders.
- Create design documents.

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- Solved critical issues in Production during monitoring phase after sprints.

## **Education**

### **Bachelor of Technology: Computer Engineering** (2010 - 2014)

YMCA University of Science & Technology - Faridabad

Graduated with 7.1 CGPA

### **Senior Secondary** (2010)

Sidheshwar Public School – Gurgaon (86.8%)

### **Higher Secondary** (2008)

Sidheshwar Public School – Gurgaon (88.4%)

## **Certifications**

- Salesforce Certified Sharing And Visibility Architect
  - Salesforce Certified Javascript Developer I
  - Salesforce Certified Platform Developer I
  - Salesforce Certified Platform App Builder
  - Salesforce Certified Admin 201
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