



Karthik K
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Profile Summary:

- **5.8 years** of IT industry experience with **4 years** in **Salesforce Development** also **8 months** in **Salesforce Lightning & LWC**.
- Experience in **SFDC Development** using **Lightning Aura, Lightning Web Components (LWC), Apex Language, Visual Force Pages, Classes, Controllers, Triggers, Tabs, Custom Objects, Reports & Dashboards, Profiles, Creating Roles, Page Layouts, Org - Wide default, Sharing Rules, Work Flows** and **Approval processes**.
- Experience in writing queries using **SOQL** and **SOSL** in **Apex Classes** and **Triggers**.
- Experience with Salesforce deployment tools like **Salesforce DX** using **Power shell & Source Tree**.
- Being enthusiastic and energetic and smart worker in team.

Professional Certificates:

- **Salesforce Certified Platform Developer 1** (Credential Id: 19857292).
- **Salesforce Certified Platform App Builder** (Credential Id: 4283143).

Skills Set:

Salesforce.com CRM Technologies	Lightning Web Components, Lightning Aura Components, Apex Classes, Apex Triggers, SOQL, SOSL, Visualforce, Process builder, Workflows, Reports & Dashboards.
Salesforce.com CRM Tools	Workbench, Apex Data Loader.
Domain	Education, Healthcare, Retail, Waste management.

Work Experience:

Senior Software Engineer in Tech Mahindra from October 2018 to May 2021

Project Handled:

1. VES – Client: Verizon Wireless, Chennai

Description:

Verizon Communications Inc. is an American multinational telecommunications conglomerate and a corporate component of the Dow Jones Industrial Average.

Verizon Wireless is currently focused on 5G communications for the next generation.

The company is based at 1095 Avenue of the Americas in Midtown Manhattan, New York City, but is incorporated in Delaware

Responsibilities:

- Build Custom **Lightning App Home Pages, App Pages, and Record Pages**.
- Created modern **Enterprise Lightning Apps** combining **Lightning Design System, Lightning App Builder and Lightning Component features**.
- Upgraded some Apps from **Salesforce Classic to Lightning Experience** to develop rich user interface and better interaction of pages.



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- Created multiple **Lightning Components**, added **CSS** and Design Parameters that makes the Lightning component look and feel better.
 - Minimized code in **JavaScript Controllers** by adding reusable functions in **Helper** Component.
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2. MKI

Description:

Mitsui Knowledge Industry headquarter in Japan caters to the cloud computing, IT life cycle support for enterprises, and It has a staggering presence in 4 countries around the world, with over 1963 employees.

MKI decided to develop next digital enterprise solutions in japan market using Salesforce cloud platform to build new application to cater to its business process.

Responsibilities:

- Worked on **Salesforce DX** for deployment, using **Command Line Interface(CLI)**, **Creation of Scratch Orgs, Branch creation**, update the local using **pull request** then update the branch using **Push request**.
 - Worked on **Apex Classes, Apex Triggers, and Test classes**.
 - Reassign the case owner if the old owner is inactive whenever the case status changed from closed to open.
 - Worked on administration tasks such as **profiles, permission sets, process builder and workflow**.
 - Developed test classes and Maintained code coverage over 90% with every release to production.
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Software Engineer in Omega Healthcare from April 2018 to September 2018

Project Handled:

1. Corridor

Description:

Omega Healthcare is the leading provider of Revenue Cycle Management process and Analytics Solutions in the healthcare industry.

Headquartered in Boca Raton, Florida, this project is implemented on Salesforce.com Sales and Service cloud platforms and executed on AGILE methodology considering specific backlog items in particular sprints.

Responsibilities:

- Implement new enhancement including **Visualforce page, Apex Class, Test Class, Apex Trigger**.
 - Created new flow for activating and deactivating child agencies with agency staff member.
 - Worked with **Visualforce pages** to display child agencies when click on the parent agency inside filters.
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Software Engineer in Meta Soft Tech Systems (MST Solutions) from July 2014 to March 2017

Projects Handled:

1. ZTailors – Gentux

Description:

ZTailors provides its users with a range of tuxedos and suits that are crafted from a range of materials and colour combinations, and It caters to a range of functions, including weddings, proms, parties, and special occasions.



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This platform enables its users to set up online accounts and enter event details, choose from pre-styled looks or create own style, measurements, and obtain outfits.

Responsibilities:

- Designed and developed custom pages using **Visual force** to provide better UI.
 - Customized **Account, Contact, Sales Order, Sales Order Line, Payment Profile** and **Measurement** to capture additional data and fit to business requirements.
 - Developed Weekly and monthly basis **Reports** to show what rented during that period.
 - Documented **overall project flow** using **Flow Diagram** and took metadata backup using Eclipse.
 - Developed test classes and Maintained code coverage over 90% with every release to production.
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2. Republic Services

Description:

The project was developed for Republic Services. The main objective is to enhance their existing salesforce environment.

Responsibilities:

- Implement new enhancement including **Process Builder, Workflow, Approval Process** and **Email Alert**.
 - Customized **Lead, Account, Contact,** and **Opportunity & Site** to capture additional data to fit business requirements.
 - Developed **triggers** for complex workflow rules working around the governor limits. Bulkified trigger code to adhere to governor limits.
 - Developed test classes and Maintained code coverage over 90% with every release to production.
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3. Sky Touch Technologies

Description:

The project was developed for Sky Touch Technologies. The main objective is to enhance their existing salesforce environment.

Responsibilities:

- To create custom objects and fields including Project Management, Program Management.
 - Manage user security profiles within the functional area and maintain multiple user roles.
 - To enhance the standard objects including Lead, Account, Contact and Opportunity.
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Education:

- B. Tech Information Technology from Trichy Engineering College, Trichy Anna Univ., Trichy, 2011.
 - HSC (12th) from St Joseph's Higher Secondary School, Trichy, 2006.
 - SSLC (10th) from St Joseph's Higher Secondary School, Trichy, 2004.
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Personal Profile:

Address	Chennai, Native is Trichy.
Languages Known	English and Tamil
