



PROFESSIONAL SUMMARY

- An organized and result-oriented scrum master and agile leader with 8+ years of experience in core banking implementation and delivery management in multiple geographies (Malaysia, India, Botswana, Mozambique).
- Technology lead for nationalized banks merger.
- Hands on experience in core banking development, delivery and support.
- Proficient in agile product management tools like JIRA, TCS MasterCraft.
- Team player with excellent ability to forecast and manage timelines, efforts and manage team dynamics.
- Excellent analytical skills and ability to comprehend new systems.

SKILLS

Programming

- COBOL, Shell scripting, UNIX, Basics of Python, JCL, C, C++, Java, HTML, XML, Unix, Mainframes and DB2.

Softwares/Tools

- JIRA, TCS MasterCraft, MS-Office, PuTTY, SOAP UI, Postman, WebSphere, gVim, Beyond Compare, WinSCP, SOAP UI, Edit Plus.

PROFESSIONAL WORK EXPERIENCE

Infosys Ltd, Pune, India, Oct 2019 – Present

Infosys is one of the biggest IT & consulting companies in Asia with USD 13.1 billion revenue and presence in 46 countries.

Technology Lead - Finacle

- Lead discussions with banks for product functionality and data mapping in the merger of Indian nationalized banks.
- Created mapping charts and approach finalization for specific modules.
- Optimized migration scripts to reduce upload time by 20%.
- Served as sales support personnel for digital banking RFPs.
- Created process flow for effective maintenance of parameters allowing parameter update, without code change.
- Active participant in agile process discussions.

Tata Consultancy Services Limited, Mumbai, India (Jan 2013 – Sep 2019)

TCS is the biggest IT company of Asia and largest IT company in the world by market capital of USD 169.2 billion.

Assistant Consultant, Jul 2019 – Sep 2019

- Scrum Master and Project Lead of successful internet banking implementation and core banking enhancement for a Malaysian bank within timelines with minimal issues.
- Awarded early promotion for the demonstration of excellent work.
- Coached team on international standard of banking IFX services as part of microservices solution.
- Maintained various scrum matrices to measure and improve team agile maturity.

IT Analyst, Jan 2017 – Jun 2019

- Part of core banking implementation of a new forming bank in Malaysia, which helped client achieve banking license within timeline given by regulatory authorities.
- Coached team for agile transformation from waterfall project model to Scrum framework and Kanban, improving overall team performance by 50%.
- Handled end to end project delivery from offshore for internet banking implementation and core banking enhancement.
- Managed agile tracking and progress reporting using TCS MasterCraft tool.

System Engineer, Jan 2014 – Dec 2016

- Lead core banking support centre for client in Singapore from client location in Kuala Lumpur, Malaysia.
- Supported multiple clients for level-I issue resolution as a team member of Regional Support Centre in Kuala Lumpur.
- Business analyst for a Malaysian core banking client operating on TCS BaNCS and wrote functional specifications for offshore team.
- Effort and cost estimation of new change requests.
- Active participation in discussion with client BU team for new requirements.
- Part of client transformation from waterfall to agile methodology.
- Part of core development team for enhancements and CRs.
- Developed CRs for a multi country (Botswana, Mozambique, Namibia, Uganda) core banking implementation.

Assistant System Engineer, Jan 2013 – Dec 2013

- Developed batch jobs and EOD processing changes for a multi country core banking implementation.
- Worked on online transactions and bug fixes.
- Developed trickle feed mechanism for bulk transaction posting.
- Handled version management system for easy tracking of code changes.

Assistant System Engineer – Trainee, Jan 2013 – Dec 2013

- Trained in mainframe technology with focus on COBOL and CICS.
- Developed reports for a financial reporting in core banking.

EDUCATION**Bachelor of Engineering – Computer Science (2008- 2012)****Percentage: 70.2**

Rajeev Gandhi Proudhyogiki Vishwavidyalaya (Bhopal, India)

PROFESSIONAL CERTIFICATIONS & COMPETITIONS

- Professional Scrum Master (PSM I), Feb 2019.
- ASCENT – Leadership certification, Feb 2018. TCS internal certification for completing training on leading large scale projects.

CAREER HIGHLIGHTS

- Evaluated as HPI (High Performance Individual) for two consecutive years and awarded with early promotions by organization (2017-2018 and 2018-2019).
- Identified for internal Leadership Excellence Program.