AISHWARYA M

SALESFORCE DEVELOPER

PERSONAL PROFILE

Diligent Salesforce Developer with strong background in development and enhancement of Salesforce platform. Expert at leading apex programming and migrations as well as real-time and batch best practices. Outstanding team collaborator with strong verbal and written communication skills.

AREAS OF EXPERTISE

- Salesforce CRM
- Apex
- Triggers
- Sales Cloud
- Service Cloud
- Data Loader
- Batch Classes
- Test Classes
- Lightning
- Aura Components
- Integration
- Rest Api Design
- Lightning Web Components

CONTACT INFO

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 (+91) 7093227779
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Aishwarya00018@gmail.com

PROFESSIONAL EXPERIENCE

- Having overall 4.3 years of IT Experience whereas 3.6 years of experience in Developed and documented test cases and scenarios for Salesforce CRM platform both as Developer and as Administrator.
- Hands on experience in implementing Salesforce Sales Cloud and service cloud.
- Have good knowledge of Process Builder, Workflow rule, Validation rule, Approval process, Assignment rule, Reports and Dashboards.
- Proficiency in administrative tasks like Creating users, Roles, Profiles, Objects, Formula Fields and Validations rules, Email services, Approvals, Permission sets, Workflows, Reports, Dashboards.
- Implemented Security and Sharing Rules at object, field, and record level for different users at different levels of organization.
- Worked on Salesforce Apex, Triggers, Batch Classes and Test Classes.
- Worked on Salesforce Lightning Development and Lightning Web Components.
- Supported existing integrated platforms and new integrations using third-party integration tools to enhance business processes and operations.
- Monitored and maintained backup and recovery plans, best practices and versioning processes.
- Engineered Salesforce ecosystem using combination of configuration, data integration and custom development approaches for platform.
- Tested functionality, performed debugging and carried out modifications to conduct quality checks.
- Ability to adapt and learn quickly, Result Oriented, Self-Driven, Highly Motivated. Eager to learn new technology, methodologies and a Team Player

PROJECT DETAILS

#Project-03
Software Developer

HEALTH CARE PATIENT PORTAL | APR 2022 – PRESENT
CLIENT: CIGNA CORP | TEAM SIZE: 12

Description:

Healthcare Patient Portal provides a platform to automate the all the healthcare activities. It provides health data exchange Capabilities. Clinicians get a single, fully integrated view of patients within their own native EHR and workflow. That gives them immediate access to actionable information for better decision making and superior care coordination.

Roles and Responsibilities:

- Customize and personalize Salesforce.com based on requirements.
- Creating Objects and Validation Rules inside Salesforce.com and Mapping them to the existing functionalities and Objects.
- Worked on various salesforce.com standard objects like Accounts, Leads and Opportunities.
- Maintain and developed the Custom objects, Custom fields, Custom tabs and Validation rules.
- Customized different page layouts and assigned them for different profile users.
- Creating Workflow Rules, Tasks, Email Alerts and Components to the needs of the application.
- Designed various Web Pages in Visual Force for functional needs within Salesforce.
- Worked on Aura Components.
- Implemented LWC components according to client requirements.

#Project-02
Software Developer

AIRLINES AGENT PORTAL | NOV 2020 – FEB 2022
CLIENT: SINGAPORE AIRLINES | TEAM SIZE: 08

Description:

This project involved Customization Support of various things like validation rules, workflows, Triggers, Apex Classes, Lightning Components and Community Portal.

Roles and Responsibilities:

- Setup of Roles and Profiles and user management, Creating Various Users.
- Customized different page layoutsand assigned them for different profiles.
- Customized tabs for among different businessusers groups and centers.
- Created Validation Rules and Triggers for the Flow.
- Designing Various Lightning Components with CSS for the Portal.

PROJECT DETAILS

#Project-01
Software Developer

NOVARTIS | JUL 2019 – SEP 2020
TEAM SIZE: 06

Description:

Novartis is a Swiss Multinational Pharmaceutical Company based in Basil, Switzerland. It is one of the largest Pharmaceutical Company of both market Capitalization and sales. Projectaims at providing business solutions through Salesforce declarative and development tools which mainly include Triggers,Apex Classes and Process Builders,Validation Rule. To automate its Sales related Activities and the Dealers activities info, it uses Salesforce CRM

Roles and Responsibilities:

- Interacted with business users and created many numbers of List views according to their requirements.
- Involved in setting up Profiles and assigning the Profiles to the users.
- Involved in setting up the Role Hierarchy and assigning the users as per the role.
- Developed Validation rules, Rollup Summary fields and Cross Reference fields to meet business rules.
- Manage Salesforce releases with pre-sandbox review and testing of all new development functionality.