



# Adarsh Singh

## Sr. Application Engineer(Salesforce)

Sr. Application Engineer(Salesforce) having around 5 years of experience over Salesforce.com practices. Worked on Salesforce different domains i.e: Sales, Service, community(Experience) cloud, and Salesforce AppExchange package development life cycle.

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## SKILLS

- Communication
- Fast Learner
- Team Work
- Adaptability
- Ability to work under pressure
- Apex
- Lightning
- LWC
- Configuration
- Sales Cloud
- Service Cloud
- Experience Cloud
- Software Troubleshooting
- Software Logic

## LANGUAGES

Hindi  
Native or Bilingual Proficiency

English  
Full Professional Proficiency

## INTERESTS

- Cricket
- Movies
- Travelling

## EMPLOYMENT HISTORY

### Sr. Application Engineer MindzCloud Technologies

01/2020 - Present

Remote(India Office)

*Achievements/Tasks*

- Worked on Salesforce Experience Cloud, Sales Cloud and mobile community with managing different portfolios for their respective UX
- Developed multiple Visualforce pages and Lightning and Web components in order to provide fast and durable business solutions. Also, experienced in CI/CD process with CircleCI and GitHub implementation
- Integration with Box, Twilio, OneSignal and also created some Salesforce REST API services
- Manage Deployments and also post deployment activities
- Responsible for design several Apex Trigger, Asynchronous Apex also server side apex controllers as per request and it Test Apex also taking care of best practices and guidelines
- Experience on Salesforce customizations, workflow, flow, report, and process builder

### Sr. Salesforce Developer Algoworks Solutions Inc.

11/2017 - 01/2020

Noida

*Achievements/Tasks*

- To provide facility for User Interface Create VisualForce Pages and Lightning Components
- Manage Automation Processes creates Apex triggers, Batch Apex, Test Apex
- Experienced on some Service cloud tools i.e. Live Agent, Call Center, Omni-Channel and Lightning Service Console
- Troubleshoot the Salesforce platform: sharing and visibility, bulk DML operations, Apex, callouts
- CTI(Computer Telephony Integration) implementation with Salesforce and Machine learning library(TensorFlow.js implementation with Salesforce)Hands-on over Salesforce DX

### Salesforce Developer Cloud Centric Infotech

09/2016 - 10/2017

Noida

*Achievements/Tasks*

- Worked on Visualforce pages/templates, Controllers, Apex Trigger, Test Apex, and Asynchronous Apex
- In Configuration have worked on workflows, security and sharing, and other automations
- Salesforce data migration using Apex Data Loader, Import Wizard

## EDUCATION

Uttar Pradesh Technical University (06/2013 - 06/2016)

*Master of Computer Applications(MCA)*

Dr. Ram Manohar Lohia Avadh University (06/2010 - 06/2013)

*Bachelor of Science(B.Sc.)*

## CERTIFICATES

Platform Developer | Platform Developer || Einstein AI Academy

## ACHIEVEMENTS

Internship (05/2016 - 07/2016)

*Salesforce Admin and Developer - Trainee*