

N.Mohammed Afroz Khan
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Profile Summary

Salesforce Developer having 3 years of IT Experience in Design, Development and Implementation.
Currently associated with **Acert IT Solutions Private Limited**.

Employment Summary:

. **January 2020 to January 2023** – Salesforce Developer, Acert IT solutions.

Competencies

- Knowledge in Configuration and Customization of Salesforce.com CRM application and leveraging Force.com Platform features.
- Worked on **Lightning components**.
- Working on Lightning web Components.
- Involved in Automated business process by using Workflow Rules, Process Builder and Approval Process for automated alerts, field updates and email generation according to application requirement.
- Knowledge on **Apex Triggers** for various functional needs in the application.
- Experience of working with SFDC (Salesforce.com) sandbox and production environments.
- Quick learner and quick implementer and team oriented.
- Good knowledge on **Asynchronous Apex**.
- Worked on **Test Class** creation and modification to improve code coverage.
- Have good understanding of Component and Application Events.

Technical Skills

CRM	Salesforce.com
Salesforce.com Technical Areas	Lightning Components, Events, Apex Programming, Workflow Rules, Lightning web components, Pub-sub, LMS Triggers, Approval Processes, Apex Classes, SOQL, Apex Data Loader, Process Builders, Flows, Profiles, Permission Sets, Sharing Settings, , Batch Classes, Schedule Jobs, Validation Rules, Page Layouts, Record Types, Asynchronous Apex.

Programming Languages	Apex
Web Technologies	Html, CSS.
Operating Systems	Windows

Project Details:

Project :

Client	Anheuser Busch Inbev
Role	Salesforce Developer
Technical Skills	Salesforce.com Administration & Customization
Duration	March 2020 to December 2022
Description	Anheuser-Busch InBev is a multinational drink and brewing holdings company located Worldwide. They have a portal called CLICK for Employees, which uses Sales force (Community Cloud) platform & service cloud to manage their HR operations and employee data.
Responsibility	<ul style="list-style-type: none"> • Interacted with the business and resolved their issues. • Attended the Daily Scrum call to discuss the different issues. • Created custom objects to store the organization's data as per the business requirement. • Created Fields, Page layout, Tabs, Custom Objects, validation rules, Workflow Rules, and other Salesforce standard features. • Profile Settings, Record Types and Sharing rules were implemented to ensure that the current implementation will not make any impact or disturbance to the ongoing business of client. • Worked on Service Requests and Incidents. • Workflow process automation, Reports and Dashboards creation. • Worked on several User stories & Production issues.

EDUCATIONAL BACKGROUND:

Sl. No	COURSE	INSTITUTION	YEAR OF PASSING	PERCENTAGE
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1	B.TEC (Electrical and Electronic)	Aditya college of Engineering (JNTU university)	2014	64%
2	Intermediate	Shri Siddhartha Junior College, Madanapalli	2010	60%
3	10 th (SSC)	Madanapalli Public School,Madanapalli	2007	65%

Key Strengths:

- Quick Learning.
- Hard Working.
- Patience & Positive Approach to work.

Declaration:

I hereby declare that all the particulars furnished above are true, genuine, and reliable to the best of my knowledge, belief and faith.



