

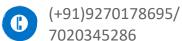
# SHAHEZAD SHAIKH

#### SALESFORCE DEVELOPER

# **PROFILE**

- 2+ of Experience as Developer in Salesforce.com. Has good knowledge of the Technical and Functional aspects of Salesforce.com, on-demand CRM package.
- Customizing the applications on Sales Cloud, Service Cloud, and FSL.
- Hands-on experience in developing Triggers, Apex Classes, VF Pages, REST API (Integration), JSON, JavaScript.
- Workflows Implementation with Objects, Custom Apps, Layouts, Tabs, Validation Rules.
- Workflow and Approval processes, Sharing Rules.
- Worked on the designing of custom objects, custom fields, role-based page layouts, custom Tabs, custom reports, report folders, report extractions to various formats, design of Visual Force Pages, Dashboards, and various other components as per the client and application requirements.
- Good experience in implementing Object Oriented Programming concepts in Software Development.
- Good analytical, verbal, written communication, and interpersonal skills.













# **KEY SKILLS**

- Hands-on experience with SQL Server.
- Sound knowledge of OOPS concepts and Visual Studio.
- Knowledge of Web Technologies such as HTML, JavaScript, jQuery, XML.
- Used data migration tools such as Apex Data Loader, Salesforce Import and Export Wizard.

# **CORE COMPETENCIES**

### Analysis & Design:

- Regularly communicating with Project Manager for requirement gathering. Analyzing the requirement and mapping it to the Functionality.
- Writing knowledge base to be efficient at work.

#### **Application Support:**

- Managing issues reported by Clients and ensuring timely resolutions.
- Managing support SLA and quality of support.

## **EXPEREINCE**

**CloudQ** [Salesforce Developer]

March 2022-November 2022





Integrated Visit App with Salesforce to get specific Event details from the registration form that is Visitors & contacts and mapped obtain data on Salesforce object as per requirement.

#### Responsibilities:

- Created integration such that, it can get the records from Visit app i.e., registration form into the Salesforce and which can check duplication also. Used HTTP callouts and Reset API to perform the integration.
- Parsed data into Salesforce which was in XML form. Have mapped respective records into the Salesforce object. Displayed of Show names in Multi-Value Picklist "Shows Interest" with show names in the "Show" object.

# **IQRA TECHNOLOGY** [Salesforce Developer & Admin]

January 2021–February 2022

#### **Zoom App Integration with Salesforce: -**

Integrated Zoom App with Salesforce to get specific Event details from the registration form that is Visitors & contacts and mapped obtain data on Salesforce object as per requirement.

#### Responsibilities:

- Installed the zoom app from AppExchange to Salesforce.
- Setup JWT app to get API Key and Secret key in Zoom marketplace.





- Setup the Zoom app according to the setup given in the Zoom config object.
- Install the Salesforce app for zoom from the Zoom marketplace to zoom account for syncing webinar data from zoom to Salesforce.

# **EDUCATION**

**B.E(Computer Engineering)** 

North Maharashtra University

# **CERTIFICATION**

Salesforce Platform Developer I

Credential ID-22XXXX59

