

Suraj Thapliyal

Software Engineer(Salesforce)

Certified Salesforce Developer with an experience of 2 years and 8 months in the business development processes. Involved in development, testing and management of complex business use cases.

✉ surajthapliyal1994@gmail.com

☎ 09650221653

📍 New Delhi, India

TECHNICAL SKILLS

Triggers

Apex

Aura Components

Lightning Web Components

Asynchronous Apex

Community cloud

Sales Cloud

REST API

Apex REST Services

Process Automation Tools

Salesforce Security Model

Javascript

Visual Force

HTML

Copado

Git

CERTIFICATES

Platform Developer 1

Platform App Builder

Coapdo Certified Administrator

Coapdo Certified Developer

WORK EXPERIENCE

Software Engineer

Grazitti Interactive

09/2020 - Present

Associate Software Engineer

OSI Digital

07/2018 - 08/2020

Delhi

Graduate Trainee Engineer

Kcloud Technologies

02/2018 - 04/2018

Trainee

AlmaMate Info Tech Pvt. Ltd

11/2017 - 02/2018

3 months of Salesforce training(Dev. and Admin)

Delhi

ACHIEVEMENTS

Employee of the month

Dec 2019

EDUCATION

B.Tech in Electronics and Communication

HMR Institute of Technology and Management

Delhi

PROJECTS WORKED ON

Rubrik Support Community (10/2020 - Present)

- Rubrik is a cloud data management company based in Palo Alto, California, United States founded in December 2013 with offices in Morrisville, North Carolina, Bangalore, India.
- Worked on one of their communities called "Rubri Support Community".
- Developed a functionality of sending custom notifications when a customer comments under a post or comments on a comment.
- Created lightning components to subscribe and Unsubscribe a post.
- Worked on classic email templates.

SWITCH (09/2018 - 12/2018)

- Switch is a technology infrastructure ecosystem corporation whose core business is the design, construction and operation of the most advanced data centers, which are the foundations of the most powerful technology ecosystems on the planet. OSI helped Switch to Standardizes their Sales process using Salesforce CPQ and then we have integrated their complex Data center API's (LDC) and the Billing System (JDE) using the Middleware JBOSS fuse
- Worked on:Sales Cloud,Test classes,Formula fields

MSC (Mediterranean Shipping Company) (07/2018 - 09/2018)

- MSC Technology provides exclusive IT solutions to MSC Mediterranean Shipping Company. MSC Mediterranean Shipping Company, headquartered in Geneva, is a world leader in global container shipping, with a history spanning more than 45 years. A privately owned organization, we operate a network of over 480 offices in 150 countries.
- In this we implemented the customizations on the chatter ,Custom notifications were need to be sent on the creation of a comment under a particular post to all the customers who are part of the group.
- Roles and Responsibilities: Involved in the requirement gathering,
- Directly involved in the development of the functionality.
- Worked on: Customer Community , Batch Class.

Pinnacle Health Services (03/2019 - 05/2019)

- Pinnacle Health Medical Services operates as a non-profit organization. The Organization general or specialized medicine and surgery for various licensed practitioners. Pinnacle Health Medical Services serves communities in the United States.
- Roles and Responsibilities: Maintaing records of patients coming to their facilities.
- Inegration with their system : Methasoft.

GSMA (09/2018 - 02/2019)

- The GSM Association (commonly referred to as 'the GSMA' or Global System for Mobile Communications, originally Groupe Special Mobile) is a trade body that represents the interests of mobile network operators worldwide. We have implemented many complex and business critical solution for them in past 5 years which involve Sales Cloud, Service cloud, Community cloud, ETL, API integrations to make sure that all their business critical operations functions effectively & efficiently.
- Roles and Responsibilities: • Worked on Test Classes • Resolved Production Issues • Worked on CSS.

US Poppy Fund (06/2020 - 09/2020)

- Us Poppy is a Non Profit Organization accepting Donations for veterans and selling their products
- Worked on Non Profit Cloud.
- Used Chargent and Brain Tree as payment Gateway to accept payments
- Created a Custom Lightning Component to accept donations form users.

App Exchange Product: Dependent Picklist Component (05/2020 - 06/2020)

- This component can be used to extract all master and dependent picklist values of three picklist fields of an object at a time.
- User have an option to export the picklist values as a csv.