

Ramkumar R

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CAREER OBJECTIVE

Intend to build a career with committed & dedicated people, who would help me to explore my potential fully and also willing to play key role in company's challenging & creative projects.

CORE COMPETENCIES

Salesforce CRM-

- 4.10 years of overall IT experience, expanding over 4.7 years of **Force.com** experience.
- In-depth understanding of **Configuration and Customization of Salesforce Applications**.
- Experience Working in **Agile & SaFe methodology**
- Salesforce **Certified PD1 developer** and have completed **Lwc Specialist and Aura Component Specialist** Superbadegs.

Functional Skills-

- Having knowledge on **Custom Objects, Custom Tabs, Custom Fields, Validation Rules, Page Layouts, Record Types, Workflow rules and Process Builder**.
- Having good knowledge on **Visual force Pages, Aura & Lwc components, Apex Controllers, Triggers, CSS and Javascript**.
- Good knowledge on **Queueable Apex, Schedule Apex and Batch Apex**.
- Experience working in **Rest API calls, Apex Webservice and Community page development**.
- Good with Providing Security controllers to users by using **Profiles, Roles, Permission sets and OWD Settings**.
- Good experience on Deployment using **Flosum, Azure devOps and Changeset**.
- Having Knowledge on **Reports and Dashboards**.
- Good experience on **Data Import Wizard, Data loader and Salesforce Inspector**.

ORGANIZATIONAL EXPERIENCE

Employer	Citrix R&D India Pvt Ltd	Tavant Technologies	DXC Technology
Duration	Sep 2019 – till date	Oct 2018 – Sep 2019	Aug 2016 – Sep 2019
Role	Application Engineer 2	Software Engineer	Svc Info Developer

PROJECT DETAILS

1) Campaign To Quoting Specialists

Client(s) : **Citrix Products**
Technology : Salesforce Apex, LWC, JavaScript, CSS, **Apttus CPQ** and Data loader
Team Size 4

Description:

The application is used to sell Citrix products like Citrix Receiver, VIP Access, Citrix Sharefile, citrix OIDC and to provide services.
As a part of this project I am working for C2O CDT and having knowledge on each and every module functionalities.

Responsibilities:

- Analyzing requirements and providing technical notes to co-developers and Supporting production issues
- Worked on visual force to Lightning conversion project using Lwc
- Worked on REST API callouts and webservice classes.
- Worked on Transferring External system rules to SFDC to run the logics internally and to avoid callouts
- Worked on Account Contact Matching & Lead Assignment process.
- Worked on Automating project to create Quote & Line Items for Auto Renewal Process.
- Worked on Trigger-Bypass logics for data fix works
- Involved in Unit Testing and Test Classes for Triggers and Apex classes.

2) Warranty On Demand

Client(s) : **Carlisle Construction Management**
Technology : Salesforce Apex, Lightning Aura Cmp, JavaScript, CSS and Salesforce Inspector
Team Size 5

Description:

The application is used to provide end-to-end warranty lifecycle management solutions for Carlisle Construction Management.
As a part of this project I have worked on almost all the modules and having knowledge on each and every module functionalities.

Responsibilities:

- Developed different kind of lightning components as per the needs.
- Translating business requirements into software applications and models.
- Worked on Rest API calls and handling the response from lightning components.
- Worked on community page development.
- Involved in Css/Javascript related tasks for UI/Responsiveness related issues.
- Implemented validations for all the lightning pages in the application.
- Worked on leveraging app exchange package functionalities
- Developed many custom generic lightning components for the project need.

3) **Configuration Pricing and Quoting**

Client(s) : **Hewlett Packard Enterprise**

Technology : Salesforce Apex, Visualforce, JavaScript, CSS and Data loader

Team Size : 8

Description:

Salesforce platform is used to implement the configuration pricing and quoting for the Hewlett Packard Enterprise. Multiple quoting systems like Big machines, NextGen, SAP etc. has been integrated with our salesforce platform which enables the corresponding business group to access their respective quoting system.

Responsibilities:

- Customized different page layouts and assigned them for different profile users
- Creating Workflow Rules, Tasks, Email Alerts, and Components to suit to the needs of the application.
- Schedules the reports, dashboards for the management.
- Designed various Web Pages in Visual Force for functional needs Within Sales force.
- Involved in Unit Testing and Test classes for Triggers.

ACADEMIC QUALIFICATIONS

Qualification	Year Of Passing	Institution	Percentage
BE-EEE	2016	Coimbatore Institute Of Technology	82
HSC	2012	Sri Ragavendra Hr.Sec School	95.5
SSLC	2010	Roman Catholic High School	95

ACHIEVEMENTS

- Secured Quarterly award with cash prizes from the management for handling critical issues in timely manner with extended services.
- Secured Best Performer award for the Project Warranty On Demand
- Received Spot bonus for the Auto Renewal project in Citrix

PERSONAL PROFILE

Father's Name : Rangasamy

Date of Birth : 22-10-1994

Sex : Male

Marital Status : Married

Languages known : English, Tamil, Telugu

DECLARATION

I hereby declare that the above furnished information(s) is true to the best of my knowledge.

Place: Bangalore

(Ramkumar R)