V J ANUSHA SOORISETTY

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A passionate enthusiast in Software Project Management to leverage my Analytical strengths blended with Technology applications to provide cost effective / cutting-edge business solutions to the end customer. I have about **6 years** of experience and working towards to build a flagship approach in IT Project methodologies and Business Analytics. Have been able to thrive with ambiguity, I wish to attain leadership through sustainability, leveraging Human capital and result orientation with execution excellence.

APPLICATIONS - Jira, Confluence, Salesforce, SharePoint, Tableau, PowerBI, MS-Project, MS-Visio, MS Access, MS-Office 365

ABILITIES - Agile project management, Application Development & Maintenance, Software Development Life Cycle, Test Project Management, DevOps – CI/CD, Data migration, Systems implementation, Process Consulting, Process reengineering/optimization, Process integration, Strong Business Analytics, Cross Functional Team Management, Stakeholder management, Excel Based Data analysis, Macros, VBA, SQL, Informatica, Documentation- BRD & FRD, ER and UML diagrams, Strategic Planning, Risk & Conflict Management, Change Governance, Legal Operations & Contract Services, B2B and B2C Sales, Omnichannel & Digital Engagement

EXPERTISE

- Extensive knowledge and experience in Software Application Development – Digital Transformation & Customer Experience.
- Expertise in translating user requirements into technical specifications and mapping the process design, work flows for SDLC and Agile with documenting and managing business requirements in compliance with Sarbanes-Oxley Act (SOX).
- Sound knowledge in Software Testing Life cycle (STLC), Software Development Life Cycle (SDLC) and Defect Life Cycle Management of a Project. Experience in Waterfall, V Model and Agile Models. Experience in handling SaaS applications.
- Well Experienced in creating Work Breakdown Structure and creating, reviewing Budget Plans.
- Proficient in Eliciting Requirements using techniques such as Document Analysis, Stakeholder Interviews, Brainstorming, Joint Requirements Planning Sessions (JRP), Joint Application Development Sessions (JAD).
- Expertise in BPMN and UML Diagrams (Use Case Diagrams, Activity Diagrams, Sequence Diagrams) using MS Visio.
- Good Experience creating Static Prototypes, Dynamic Wireframes, Mockup screens using Visio, Fluid UI and Balsamiq Tool.
- Experience in creating Specifications and designing Conceptual, Logical and Physical Entity-Relationship diagrams.
- Fair experience performing Extract Transform Load operations in Informatica Powercenter used for data migration.
- Active involvement with Data Warehousing, Dimensional Modeling, Data Analysis, Data Mapping and Data Modeling.
- Proficient in automating iterating tasks using Excel Macros and VBA helping in process improvements.
- Expertise in process improvement, business objectives improvement using various levels of CMMI.
- Business process gap analysis and end-state process optimization (Six Sigma Concept implementation – Value Stream Mapping).
- Have performed Business operations support for large enterprise deals on Sourcing & Procurement process includes Project Bidding & Strategic consulting for multiple-facility contract negotiation and pricing collaboratives during my tenure at Infosys.
- Provided in-put to Sales/ Marketing - evaluation teams during RFQ, RFP, SOW, PO and invoice process, review and contract award.
- Fair experience in B2B and B2C integrated Sales solutions consumer insights, market research, competitive analysis, and strategic planning. Skilled in providing insightful feedback to Senior Management related to technology, data and optimizations.
- Supported Project operations – CapEx & OpEx - contracts portfolio management and supporting the review, negotiation, and execution of a broad range of inbound enterprise agreements.

EDUCATION

Jawaharlal Nehru Technological University, Hyderabad, India
Computer Science & Information Technology Engineering – B.Tech. 2009

CERTIFICATIONS & AWARDS

- Six Sigma Yellow Belt certification I Scrum Master certification | AWS Certified Cloud Practitioner
- IBM – Certified - Executive Training on IT Project Management, ITIL & Service Delivery Framework – Global Business Excellence
- *Client Appreciation Award* – May 2014 - Infosys -Appreciation for successful contribution and seamlessly handling parallel escalations.
- *Customer Recognition Award* - Jan 2013 - IBM India -Gained customer trust and confidence by showing commitment towards work.
- Cool Champion Award – August 2015 – Tech Mahindra Ltd for consistent performance at critical projects driving revenue.

ACHIEVEMENTS

Completed in-depth analyses for business-optimization projects, reporting tools, back-office programs and payment-processing apps.
Measurable outcomes:
— 9.2% revenue growth (2016)
— Up to 45% in efficiency gains
— $575K operational-expense reduction
— 97% account-retention rates

EXPERIENCE

Business Analyst | April 2019 – present | Client – ICICI Bank, JSW Group | MedRec Technologies, San Francisco, CA
Project – Web/Mobile Application development, 'MyMoney' App for ICICI (personal expense manager module)
- Study and understand technical & functional specifications of the Business - clients' applications.
- Prepare and review Test Strategies, Test plans, Requirement Traceability Matrix (RTM), Test Cases, Test effort estimation and conducting walkthrough with internal stake holders. Tracking the defects found in the existing application and logging them in defect tracking tool JIRA/Bugzilla. Performed Manual Testing, Functional testing, Database testing, Regression testing & Load Testing.
- Participated in the Agile methodology framework whenever possible to keep abreast with Agile Scrum best practices and new trends
- Operational process start-up including improvements or enhancements, Investment management in the context of IP (Intellectual Property) Business through Merger & Acquisitions, Due diligence, Lead forensics.
- Develop flash Data reports to keep senior leadership informed of our operational performance: productivity metrics, unit economics, and growth drivers (KPI's). Identify, evaluate and drive useful insights for solving KPI's to deliver significant business value.
- Developing and diagraming proposed department and inter-department processes and accountability links and work flow cycles (cross departmental/ functional – legal, sales, marketing and IT) and identified gaps using VISIO.
- Business Data Analytics include ROI, Financial forecast modelling, Sales data dashboards & presentation decks (Tableau).

Senior Business Analyst | June 2014 – March 2017 | Tech Mahindra Ltd, Bangalore, India | Clients – AT&T, BT
Project – Supply Chain Management Application for BT, Web/Mobile application – UI enhancements for AT&T store site
- Worked with the project manager for planning and organizing the project activities, and in communicating with other business managers and stakeholders of the project for requirements gathering, design walkthroughs and dashboard presentations.
- Used UML for Business Modeling for drawing corresponding modeling diagrams such as Use Case, Activity, Sequence, and Collaboration Diagrams (VISIO). Utilized technical flow charts, Network Diagrams and Gantt Charts to effectively map and manage critical paths and bottlenecks in conjunction with Project Tracking Reports and Project Data Sheets.
- To carry out QA activities – facilitate the use of automation, execution of user acceptance & regression tests, prioritization of bug tracking and retesting bug fixes (Jira/Bugzilla). Manage the creation, review and execution of test cases. Document, investigate, and analyze defects or problems, tracking status of defects, and verifying resolution during the testing life cycle.
- Used SQL for Database management and enterprise queries with result orientation and analysis.
- Facilitate and schedule all Scrum meetings and follows up on action items includes burn-down charts and stats at sprint levels.

Senior Project Analyst | March 2013 - June 2014 | Infosys Ltd, Bangalore, India | Client – British Petroleum
Project - SAP CRM Sales/Services/Marketing - Web Application Development for BP
- Responsible for coordinating with Project Owners, Business Sponsors to identify all In Scope & out of Scope items and finally documented them in Scope Document. Used MS VISIO to create Business models like Use Cases, Activity Diagrams, State Charts.
- Facilitate and schedule all Scrum meetings and follows up on action items includes burn-down charts and stats at sprint levels.
- Facilitate Test Plan and Test Cases based on different User Requirements. Also involved in User Acceptance Testing and help with Manual Testing at various phases of the project development. Communicated project milestones to the Technical team appropriately.
- Reviews all submitted requests for change (RFCs) for accuracy and completeness (e.g. type, documentation, risk assessment, etc.) and manage RFCs through review, approval, scheduling activities, and closure activities.
- Participated in bug reviews focusing on critical bugs and responsible for upgrading test cases for any upcoming change results
- Used SQL for Database management and enterprise queries with result orientation and analysis.

Project Analyst | March 2012 - March 2013 | IBM India Pvt Ltd, Bangalore, India | Client – BHP Billiton
Project – Incident Management Tool for BHP – Web/Mobile Application - Maximo
- Understanding of the client's business process & project requirements. Analyzed the as-is and to-be state to assess status & scope of the project. Actively involved in preparing and writing the business requirement documents, functional requirement documents.
- Elicited, documented, modeled, validated and prioritized functional and non-functional requirements using, data analysis, and different modeling tools. Utilized MS VISIO for designing Activity Diagrams and Sequence Diagrams to understand the business processes.
- Coordinated with Project Manager for the successful completion of project starting from Budgeting to requirement till acceptance testing (UAT). Created functional test cases for QA team. Coordinated UAT of the product with Business Users and helped with Release.
- Facilitate and schedule all Scrum meetings and follows up on action items includes burn-down charts and stats at sprint levels.

STRENGTHS
🔍**Curiosity -** Fair experience in the NGO sector showed me that learning is a lifelong process and curiosity is a key to success.
📍**Persistence -** Once I believe in an idea or project I don't give up until I explore all options.
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