Sunil Kumar Mishra

EUC and MECM Infra Lead

PROFILE

Technical enthusiast, adaptive engineer and experienced EUC professional. Expertise in SCCM, EUC, Solution Designing, PowerShell scripting, application and windows service development for desktops and servers. Experience in Intune and Azure Active directory. Proficient in deploying and managing mobile applications and policies with Azure, including MAM and MAMWE.

Tech skills include:
1. SCCM Administration
2. Application Packaging
3. VB Scripting
4. PowerShell Scripting
5. SQL server reporting
6. Intune
7. MAM and MDM

Built solutions that are pursued by employer for IP and Patent respectively.

ACHIEVEMENTS

1. Best Collaborative Employee 2021
2. Pat on the back award 2021
3. Q3 Champ award 2022
4. AZ – 900
5. DP – 900

WORK EXPERIENCE

DXC Technologies – System Administrator
April 2022 – Present

- Deploying Monthly Patches from Enterprise and semiannual channel with compliance of > 99%
- Managing Client environment with 50K end users and server.
- Maintaining status quo via weekly and monthly governance sessions with internal and external stakeholders
- SLA and KPI reporting.
- Monitoring the MECM Infra with Primary server, SQL server, CMG, AD with multiple domains
- Deployed and managed mobile applications and policies with Azure, including MAM and MAMWE
- Handling Client escalation and coordinate with different team for P2 and P1 level issue.
- Provided support to clients in administering deployment of policies (configuration and compliance) to company owned/user owned mobile devices.
- Deployed application and compliance policies through Intune
- Deployed Defender Anti malware polies through Intune and SCCM.

ITC Infotech – Associate IT Consultant
Mar 2021– April 2022

- Gathering package request requirement from end-user/Customer and creating their SCCM Package following the Source validation, Packaging, IT, UAT and production deployment.
- Worked on complex application request for Engineering Client. i.e., SAP, O365, Autodesk
- Configure SCCM Discovery methods, Boundaries and Boundary groups.
- Deploying Monthly Patches from Enterprise and semiannual channel with compliance of > 99%
- Preparing Application, Patch compliance report and custom report according to requirement
- Troubleshooting Application and patch installation failure
- Worked on Client remediation, Client health.

CONTACT

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HOBBIES

Travelling

Cricket

Badminton

➢ Manage and update quarterly image and task sequence and In place upgrade for OSD.

Wipro – Project Engineer
April 2016 – Mar 2021

➢ Coordination with onsite coordinator for Package requirement.
➢ Worked on Package Request, using Admi Studio, InstallShield, VBScript, PowerShell.
➢ Keep the track of the Application lifecycle status using App-tracker tool.
➢ Coordinated with the Application owner for UAT sign off using MF-ALM tool.
➢ Integrate application in SCCM and handle testing and production deployment.
➢ Change request for application deployment.
➢ Handled Complex packages Like O365, Driver and BIOS Package for Different Models
➢ Handle Monthly Patching Cycle for 16K + End users.
➢ Worked on few automations such as client remediation and client health checkup.

EDUCATION

B. TECH in Information Systems
Birla Institute of Technology, Pilani
January 2017 - 2020
Passed with first class distinction with 6.4 CGPA

Diploma in Electronics and Communication Engineering
UCP Engg. School Berhampur
2014-2016
Passed with first class distinction with 7.6 CGPA

Secondary Education (Matriculation)
Govt. High School Medical Campus
2012
Passed with first class distinction with 7.6 CGPA

SKILL EXPERTISE

Skill	Level
SCCM…	90
Applicati…	100%
Vbscripti…	100%
Powersh…	80%
Intune	70%