



SAKTHI SEKAR

TECHNOLOGY ASSOCIATE | MCA
(Pursuing)

PERSONAL PROFILE

Having 5.7 years of professional experience in IT industry across Process Management and Application Support, Troubleshooting and analysis of issues.

Providing L2-L3 Support to the organization for Windows servers and VM ware support.

CONTACT

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EDUCATION

Indira Gandhi National Open University

Master of Computer Application (MCA)

K.S.Rangasamy college of Arts and Science

Bachelor of Computer Science

SKILLS

- Windows server management.
- VMware administrators build and install computer infrastructure, which encompasses hardware, servers, and virtual machines, using a VMware environment such as vSphere 6.5 v
- Server OS: Windows Server 2008, 2012 & 2016
- Ticketing tools: Freshservice, Service Now, Boxoffice.
- Worked in Shell scripting
- Basic Knowledge of MySQL and SQL server

WORK EXPERIENCE

Infosys | Technology Associate

SEPT 2015 - PRESENT

- Building and installing computer infrastructure, which encompasses hardware, servers, and virtual machines, using a VMware environment such as vSphere.
- Closely conducting regular maintenance for the software's & monitor client systems daily and pinpoint problem areas.
- Maintaining the design and install upgrades, releases, and application patches & on a less frequent basis, will update drivers, servers, and firmware with newer technology.
- Working with clients in order to provide technical support at all times and will be responding promptly to issues reported by clients.
- Planning heavily in client infrastructures where this entails gathering system data, researching possible solutions, developing and presenting their design ideas, and thoughtfully evaluating suggestions from others.

PROJECTS INVOLVED

- **Archroma** | Duration : 3 Yrs
Headquarters : Germany
- **Tyson Foods & Tiger** | Duration : 1.3 Yrs
Headquarters : United States
- **Johnson Controls** | Duration : 1.3 Yrs
Headquarters : Ireland
- **Agropur Cooperative** | (Ongoing Project)
Headquarters : Canada

TESTING TOOLS

- Selenium
- UFT Testing

- Create and maintaining documentation for all system-related processes and procedures that they're in charge of, including project requirements, changes and upgrades, implementation plans, and support tickets.
- Performing monitor troubleshooting, testing, upgrades, and configuration of Wintel (Windows / VMware) system files and services.

PROJECT DETAILS :

Archroma | Duration : 3 Yrs

- Server management and physical server built and application installation.
- Troubleshooting issue related printer configurations and created and modifying.
- DNS entry, DHCP configurations overall, GPO configurations, including creating new GPO policy and settings modifications
- Windows server access issues, day-to-day user related issues.
- Experience in administration of Active directory for users and computers.
- Leading the team for troubleshooting issues and preparing the day to day reports and sending to management.
- Installing windows server roles and features, applications.
- Follows IT operations processes- Change management, Problem management, incident management.
- Worked on server level troubleshooting issues and critical issues.
- Worked on windows server backup management and configurations.

Tyson Foods , Tiger & Johnson Controls | Duration : 2.6Yrs

- VMware Infrastructure Administration and management.
- VMware management and windows server management.
- VMware server built and configuration modifications as per user requirement.
- Worked on VMware migration using VMotion method.
- Idrac configurations and building DVR servers.
- AWS server built as per user requirements.
- Validating all(VMware, DVR, Physical server & AWS) platform server builds and performing post configuration.
- Day to day VMware related issues from users end.
- Worked on VMware planning ,maintenance, upgrade and implementation.
- DNS Infoblox updating server related information.
- ESXi host configurations and VM configurations and validations performed.
- Worked on manual patching and Veeam backup.