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Professional Snapshot

- ✓ Results-driven Project management professional close to **19 years of total IT** experience of which 14 Years' experience in **Healthcare Domain**
    - ✓ Proxy-Product Owner
    - ✓ Scrum Master
    - ✓ Project Management
    - ✓ Leadership & Collaboration
    - ✓ People Management
    - ✓ Technical Management
    - ✓ Appln. Development and Maintenance

- ✓ As Scrum Master Managed Stand-ups, Backlogs, Sprint Planning Meetings, Retrospectives, Demos, Story Board. .
- ✓ Also has acted as proxy product owner for the product, gathered requirements from Business team, creating product backlog and user stories for the requirements.
- ✓ Successfully handled challenging projects based on **Waterfall** as well as **Agile methodology** in Client Server Technology.
- ✓ A result driven, customer focused and collaborative servant leader with diversified experience in Agile software development
- ✓ Having extensive hand-on experience in Agile Delivery solution as Developer, Scrum master and Proxy Product owner
- ✓ Proven ability to deliver substantial revenue through productivity, quality improvements and well-managed, on-time projects.
- ✓ **Certified in CSM, CSPO , SAFe Agilist 4.5 , SAFe POPM 4.5**
- ✓ Hands-on experience in **Agile Development Methodologies – Scrum and Kanban**
- ✓ Coaching, mentoring and facilitating teams on agile adoptions and **SAFe** principles
- ✓ Facilitate discussions, scrum ceremonies, team dynamics, decision-making and conflict resolutions
- ✓ As Scrum Master Managed Stand-ups, Backlogs, Sprint Planning Meetings, Retrospectives, Demos, Story Board. Also acted as proxy-product owner creating product backlog and user stories for the requirements.
- ✓ Also has acted as proxy product owner for the product and gathered requirements from Business team.
- ✓ Coordinating with the Product Management Group for freezing requirements and designing the technical specifications for application development.
- ✓ An excellent team player with demonstrative ability in steering project team members in successfully achieving project deadlines.
- ✓ Ability to understand the client's need and therefore provide them with independent professional advice and guidance
- ✓ Successfully handled challenging projects based on **Waterfall** as well as **Agile methodology** in Client Server Technology.

Career Path

May 2019 – Till Date	Senior Manager – Projects	Cognizant
Aug 2012 – May 2019	Professional 2 – Service delivery co-ordinator	DXC.Technology/CSC
Sep 2010 – July 2012	Delivery Lead	CSC /iSOFT India
Feb 2004 – Aug 2010	Development Lead / System Analyst / Sr Software Engg	iSOFT India
Mar 2000 – Feb 2004	Trainee / Senior Programmer	Ecotech Software Pvt Ltd

Academic Credentials

1998	BE (Electronics & Communication)	University of Madras

Certifications

2013	CSM (Certified Scrum Master)	Scrum Alliance
2017	CSPO (Certified Scrum Product Owner)	Scrum Alliance
2017	Certified SAFe 4 Agilist	Scaled Agile Inc.
2018	Certified SAFe 4 Product Owner/Product Manager Scaled Agile Inc.

Areas of Expertise

CSM	CSPO	Agile (Scrum) Methodologies
Project Management	Delivery Management	Risk Management
MS-Office	Burn-down Charts	Scoping
SQL Server	Status Reports	Power builder

Domain

HealthCare (PIMS, PAS, Clinical, Pharmacy & Knowledge of Integration (HL7)), Garment Production, Life Science (Medical Device)

Career Highlights - Projects Profile

Project	: EVOYA –NextGen Lab Platform
Period	: Since Jun'19
Role	: Scrum Master
Team Size	: 20
Platform	: Micro Services, Spring boot, Angular 8, HTML 5, CSS3, SQL Server, SOLR , Pentaho
SCM tool	: GIT , Jenkins
ALM tool	: JIRA
Clients	: Perkin Elmer

Roles & Responsibilities

- ✓ As a Scrum master is responsible for facilitating daily scrum, sprint planning ,sprint demo and retrospective meetings
- ✓ Possesses conflict resolution,does conversation by focusing on scrum values of openness, honesty and respect
- ✓ Forecasting the numbers of deliverables possible in an iteration which is based on evidence and reliability
- ✓ Coaching team members to understand Scrum
- ✓ Assisted as needed to help remove impediments and distractions that interfere with the ability of the team to deliver on the Sprint goal
- ✓ Facilitate all scrum ceremonies. Run Sprints and prepare Jira dashboard.
- ✓ Reporting Sprint, Release Status to all Stakeholders in the form of Reports & Dashboards and Daily Stand ups

Product	: i.Pharmacy
Release Handled	: 5.x, 6.x, 7.x, 8.x & 9.x
Period	: Since Feb'04
Role	: Professional 2 –Service Delivery Co-Ordinator
Team Size	: 16
Platform	: Power Builder 12, Sybase 11.X, MS-SQL Server 2008/2012
SCM tool	: MS-VSS 6.0
ALM tool	: JIRA, Microsoft TFS
Clients	: Queensland health Hospitals, Victorian Hospitals, Regional NSW hospitals, Bradford UK, Beijing Hospital, East Cheshire Trust

Scope: i.Pharmacy is an integrated pharmaceutical application that allows all aspects of hospital pharmacy practice to be managed and tracked within a single system. Its intuitive modular components include dispensing, Distribution, manufacturing, inventory and cost center accounting. It has been designed to maintain

inventory movements in a true multi-site, multi-store environment and is scalable from large regional implementation to Single-user PC

Roles & Responsibilities

- ✓ Liasing with Client and other stakeholders in deriving Scope,budget and timeline for the project.
- ✓ Expertise in handling handling distributed teams cross cultural
- ✓ Handled cross functional of business analysts, developers and testers ensuring smoother delivery of the product
- ✓ Responsible for Project Planning and Management viz. WBS,estimation, resource management, task allocation, supervising analysis, design, testing and implementation, ensuring quality sandards implementation, Montoring progress to meet timelines, standards and cost targets
- ✓ Chairing/Attending regular calls/meetings with the Client and other stakeholders provide status update, issue resolution and facilitate effective decision making
- ✓ Managed Stand-ups, Backlogs, Sprint Planning Meetings, Retrospectives, Demos, Story Board
- ✓ Managed Project Risks - identifying, analyzing, measuring and managing project risks
- ✓ Participated in the interview and hiring process for new employees, maintaining responsibility for training and development of new hires.

Product   : iCare

Release Handled   : 6.0.1.8 & 6.0.1.9
Period   : From Dec'14 till May'17
Role   : Professional 2 –Service Delivery Co-ordinator
Team Size   : 2
Platform   : Power Builder 9, MS-SQL Server 2008, EA Server 5.2
SCM tool   : Star Team
Clients   : Hospitals in Malaysia, Singapore & Indonesia

Scope: iCARE is an integrated health information system with comprehensive administrative and financial functionalities catering to small and medium hospitals in the private sector. This application is suitable for implementations in South East Asian countries.

- Resource Planning / Appointment
- Inpatient ADT (Admission, Discharge & Transfer)
- Medical Records Tracking
- Result Reporting – Radiology
- Result Reporting – Laboratory
- Doctor Clinical Notes
- Procurement
- Material Management / Inventory Control
- Pharmacy Management
- Document Management

Roles & Responsibilities

- Responsible for Project Planning and Management viz. WBS,estimation, resource management, task allocation, supervising analysis, design, testing and implementation, ensuring quality sandards implementation, Montoring progress to meet timelines.
- Chairing/Attending regular calls/meetings with the Client and other stakeholders provide status update, issue resolution and facilitate effective decision making
- Managed Project Risks - identifying, analyzing, measuring and managing project risks

Product: Stage

Release Worked   : 2.0 & 3.0
Period   : March 2000 to February 2004
Role   : Sr. Programmer

Platform	: Power Builder 6.5, Sybase SQL anywhere 7.0
SCM tool	: PB Native

Scope: This project deals with production management in a garment industry. The time study, line allocation, line balancing concepts are being made use of which helps the organization to keep track of the activities and helps in better scheduling and timely completion of the activities. The production activities are tracked employee wise, day wise and operation wise. Based on this Line efficiency, Operator efficiency, bottlenecks etc are being computed and available to users in the form of reports. Barcode System is being incorporated into the system so as to keep track of the activities in the production lines and the garments produced. Also data from system "Hanger System" is being integrated with the project to track production details.

Roles & Responsibilities

- ✓ Preparation of Software Requirement & Technical Specification
- ✓ Developed Entries and Reports using Power Builder
- ✓ Coding according to Technical Specification provided
- ✓ Development of various GUI - Master screens
- ✓ Rising queries on appropriate time to the client.
- ✓ Writing new, modifying existing procedures and triggers
- ✓ Supported with client on customization of the package.
- ✓ Integration with other modules and System Integration Testing
- ✓ Seamless integration of the system with MS Word and Excel applications
- ✓ Different data window presentation styles, data stores and user objects are extensively used for this system

Personal Details

Date of Birth	:	26th December 1976
Sex	:	Male
Nationality	:	Indian
Marital Status	:	Married
Languages Known	:	English and Tamil
Passport Details	:	Z2674029 issued at Chennai valid till September 2023