Shivankar Raina

Salesforce Developer

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✷ Summary

Certified Salesforce Developer with 3 years of experience in implementing solutions for various Financial Services Institutions. Skilled in declarative and programmatic tools, seeking an opportunity to apply development and analytical skills to deliver high end solutions.

>_ Experience

01/2018 - Present

Deloitte US India Consulting – Bengaluru

Health Insurance Company – 8 months

Health Cloud & FSL implementation for managing & scheduling appointments to perform in home health assessments.

- Designed and Developed scheduled batches for shift management, claims processing and sending custom notifications and emails.
- Developed lwc components to capture patient details in form of 800 questions, all configurable using custom metadata.
- Implemented Approval Processes, Login flows and Reports.
- Used Copado App exchange tool, Azure DevOps and Source tree for deployment activities.
- Assisted new joiners to onboard and understand the project.

Insurance and Investment Firm – 4 months

Merging of multiple FSC orgs (6) into a single org to create a unified business solution.

- Helped client understand and roadmap the solution to transform their decade old classic solution to lightning platform.
- Analyzed and optimized existing code & deployed using change sets.
- Involved in developing batch to process more than 10 million accounts daily and overcome the limitations of FSC RBL Batch.
- Configured and used Custom Settings to manage trigger executions.
- Configured Salesforce features as per the user requirements.

Wealth Management Company – 1 year

Sales Opportunity Management application using Sales Cloud.

- Designed and Developed custom lightning solution to help client automate their 3 complex strategies of opportunity product selection.
- Designed and Developed solution to manage ratings of products by various consulting firms.
- Designed and Developed scheduled batch to process 10,000 accounts in the org to stamp territory details and roll up their financial account details in account hierarchy.
- Configured Territory Management and Multi Currency to help rollout solution globally in 13 countries.
- Involved in security model design to accommodate global user base with varying roles and responsibilities.
- Implemented Workflow Rules, Reports, Validation Rules, Sharing Settings, Reports & Dashboards, Permission Sets.
- Used Source tree, BitBucket and Bamboo for deployment activities.

Financial Services Organization – 1 year

Implementation of multiple business solutions to manage appointments, automate governance programs and provide coaching to member representatives.

- Developed and Designed Apex trigger to automate conversion of multiple custom records to a single case.
- Configured Salesforce including but not limited to Custom Objects, Fields, Record Types, Validation Rules, Custom Labels, Profiles, Enhanced Notes.
- Involved in Object Modelling and providing better technical solutions.
- Developed Apex Classes/Triggers, Aura Bundles, SOQL and Test Classes.

Internship

09/2017 - 12/2017   **Checkpoint Systems – Bengaluru**
Automation Engineer

Automation Tools for Product Testing
- Automated Unit Test cases using JUnit and Selenium framework.
- Complete migration of existing testing tools from SOAP API to REST API services.
- Tested SSO services using SAML protocol.
- Performed manual testing of product functionality.

02/2017 – 04/2017   **Netgear Research India – Bengaluru**
Full Stack Developer & Designer

Automation Tool for Switch Testing
- Developed automation tool for testing the Middleware of switches.
- Web application designed using Node.js and jQuery to help users scan local network and select devices and tests to be run.
- Automated long and tedious discovery of UPnP Switches and extracting their details.
- Test switches with any number of test cases at a time, using test URIs from the JSON file and analyzing the test results and generating Report.

Education

2013 – 2017   **B.E. Computer Science**
CMR Institute of Technology, Bengaluru

Key Skills

- Apex Programming
- Lightning Web Components
- Aura Components
- SOQL

- Workflows
- Process Builders
- Approval Processes
- Security & Sharing Settings

Certifications

- Salesforce Certified Platform Developer I
- Salesforce Certified Sharing and Visibility Designer
- Salesforce Certified Platform App Builder